

Discovering Psychological and Health Insights from Social Media Language

H. Andrew Schwartz
andrewschwartz@cornell.edu

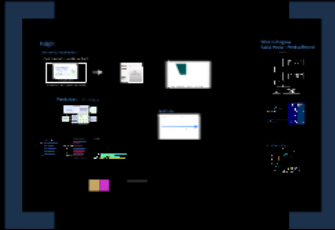


October 16, 2015
@ SBU SUNYK Seminar



x 20mil.

1. Individual Analyses



x 1bil.

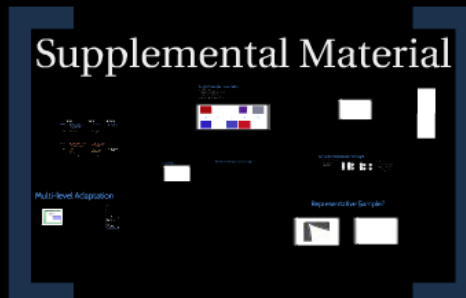
2. Community Analyses



Introduction

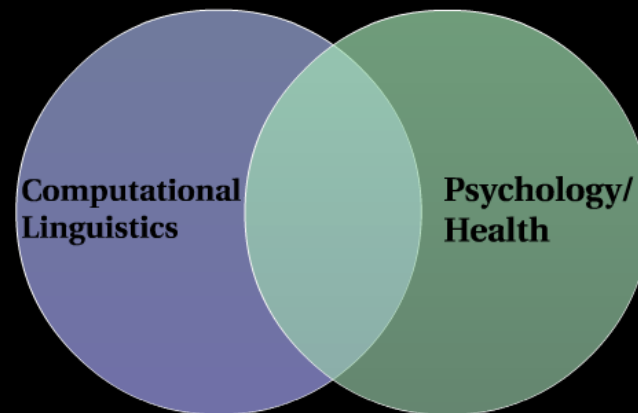


Supplemental Material



Discovering Psychological and Health Insights from Social Media Language

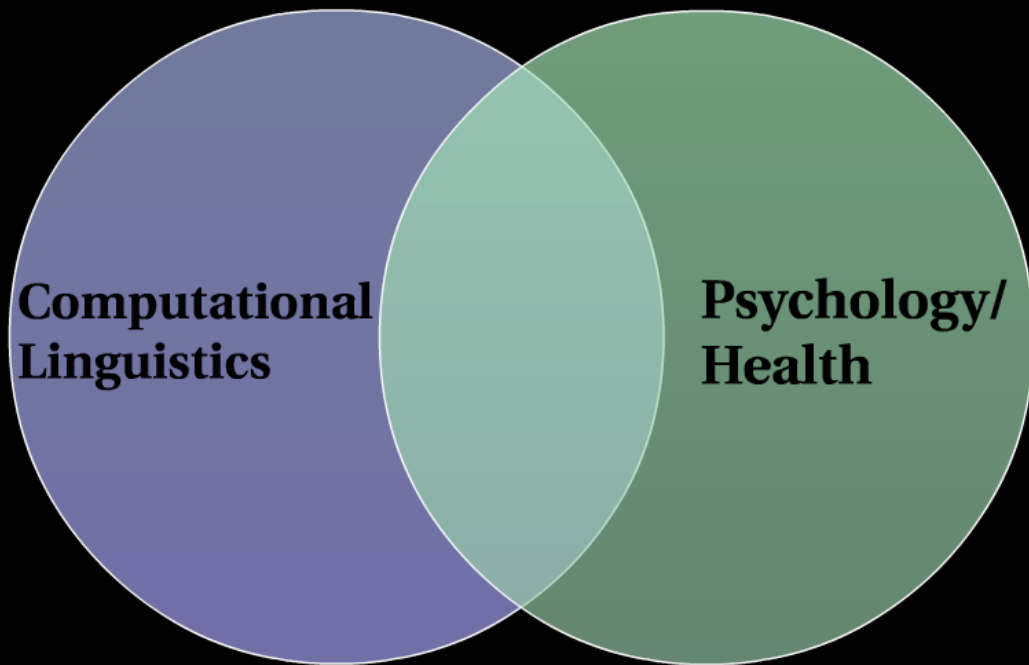
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WWBP Collaborators



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 Arsenij Kouriatov Bob Stine Winnie Cheng David Stillwell Molly Ireland
 Evan Weingarten Dean Foster Jonah Berger
 Daniel Peotiuc Jordan Carpenter





a friend

- measures non-objective outcomes
- many developed over decades
- a gold-standard



a friend

- measures non-objective outcomes
- many developed over decades
- a gold-standard



a foe

- hard to administer at scale
 - spatially
 - temporally
- not exactly "ground truth"
- **limited to preconceived theory**

Social Media



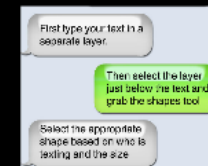
350m tweets/day



4b messages/day



tumblr.



...

Social Media



350m tweets/day



4b messages/day



tumblr.



...

...the largest dataset of who we are

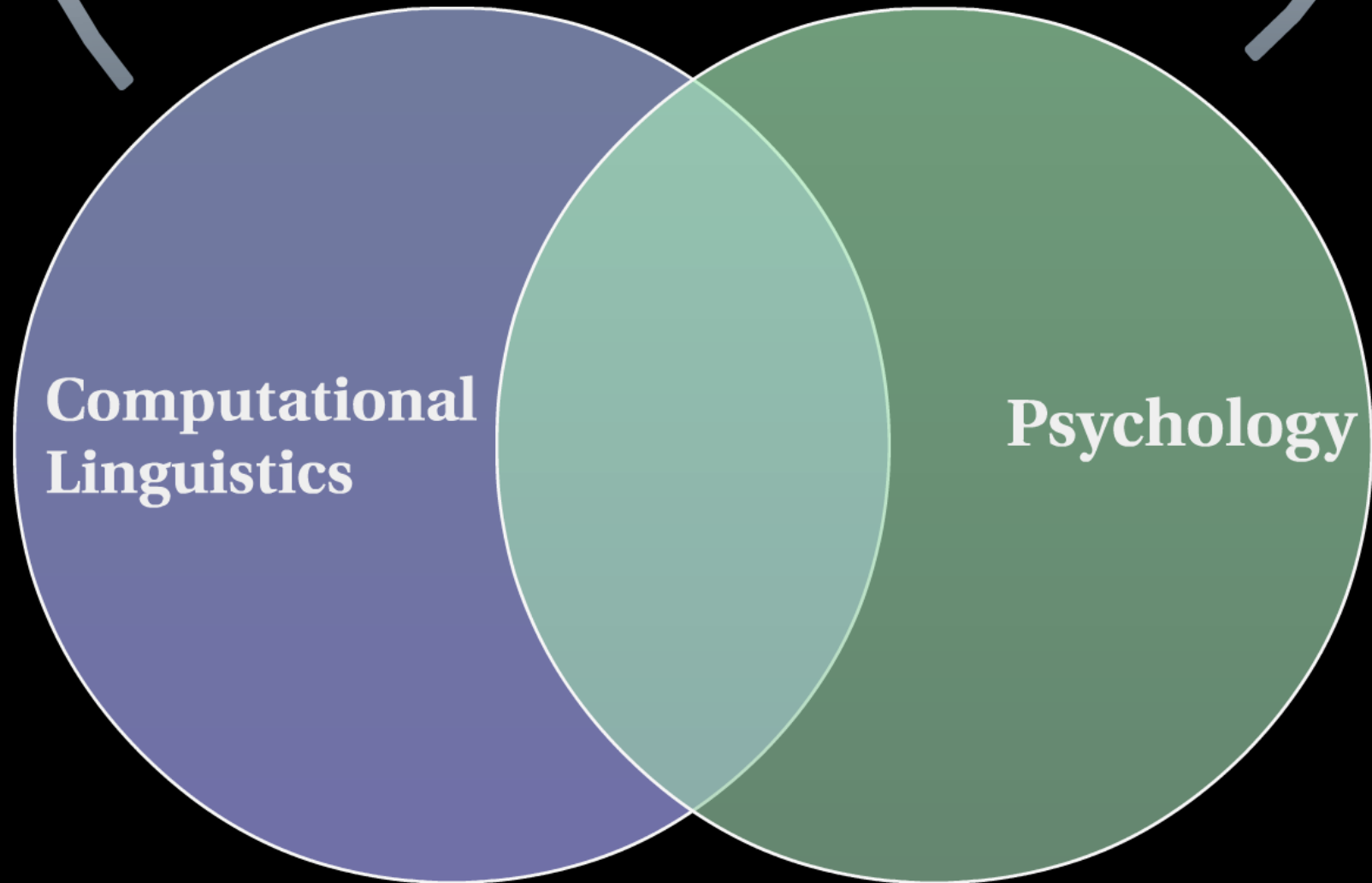


1b **people**



150m **people**

from *modeling language*
to *understanding people*



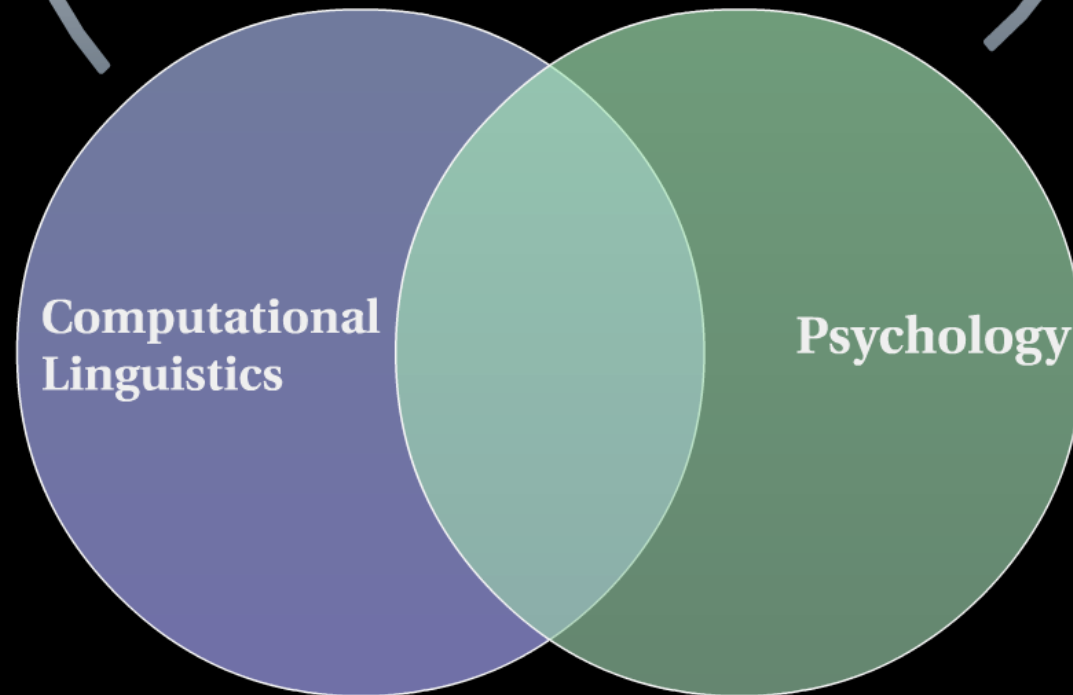
goal: accurate prediction

goal: **human insights**

method: **data-driven**
(large data)

method: closed-vocabulary
(typically "small" samples)

from *modeling language*
to ***understanding people***





data-driven human insights



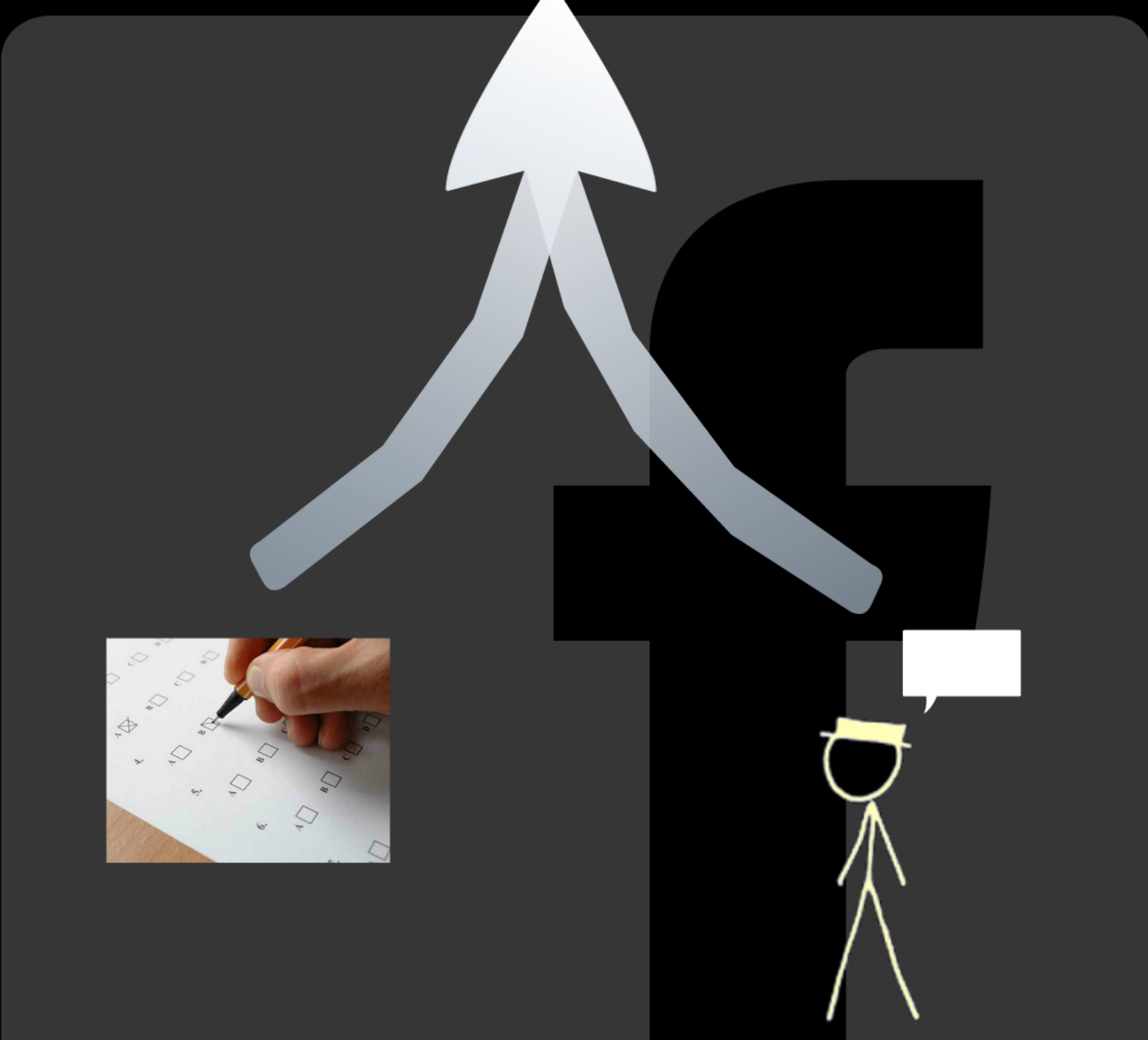
goal: accurate prediction

goal: **human insights**

method: **data-driven**
(large data)

method: closed-vocabulary
(typically "small" samples)





N=75,000 users...

...20M statuses.



a a a
→
correlation strength

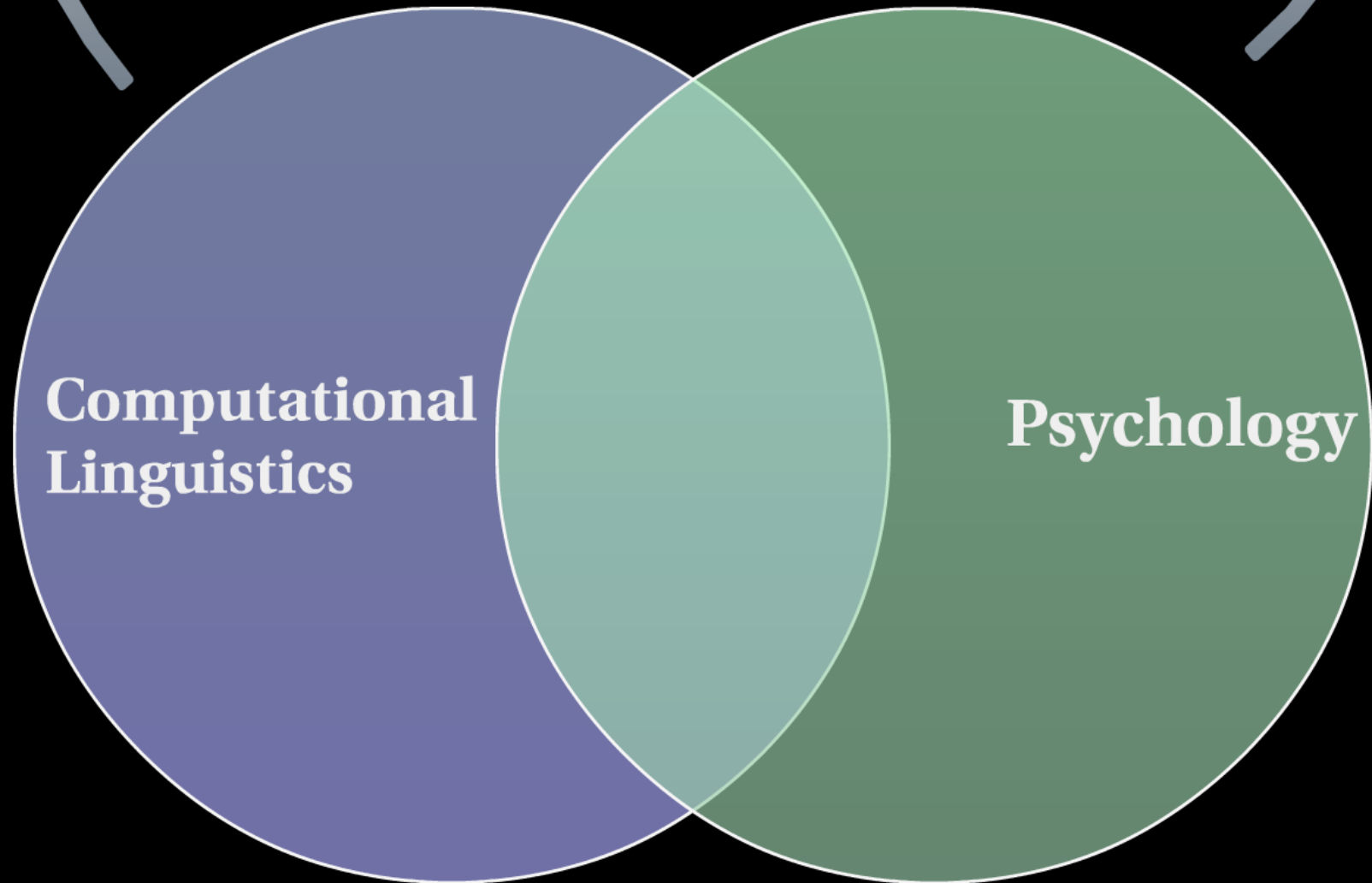
→
relative frequency

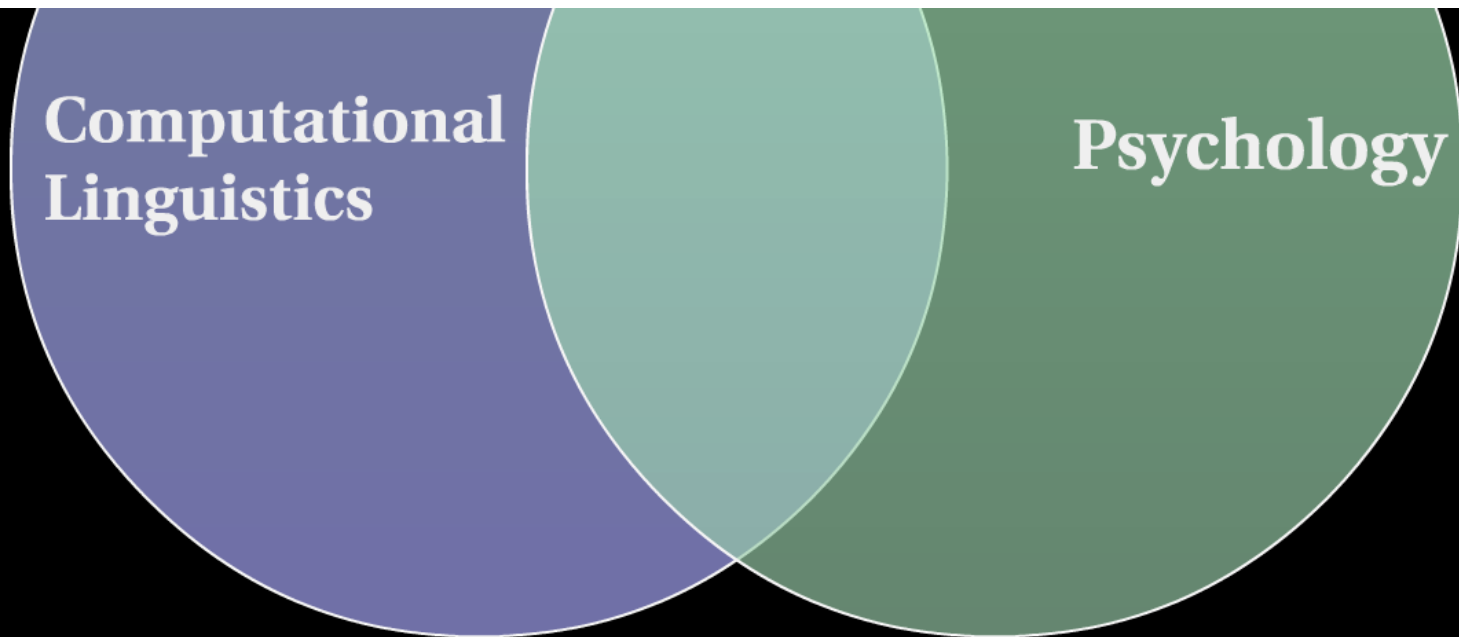




explicit language warning

from *modeling language*
to *understanding people*





**Interdisciplinary
Research Questions**

Can we predict disease risk and
recovery from language use?

What psychological factors emerge in language as drivers of health and well-being?

...e use?

To what extent can language analyses
replace and extend traditional
psychological assessment



Interdisciplinary Research Questions

Can we predict disease risk and recovery from language use?

What psychological factors emerge in language as drivers of health and well-being?

To what extent can language analyses replace and extend traditional psychological assessment



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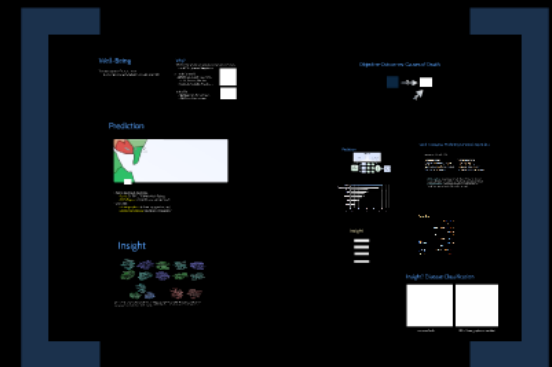


1. Individual Analyses



x 1bil.

2. Community Analyses

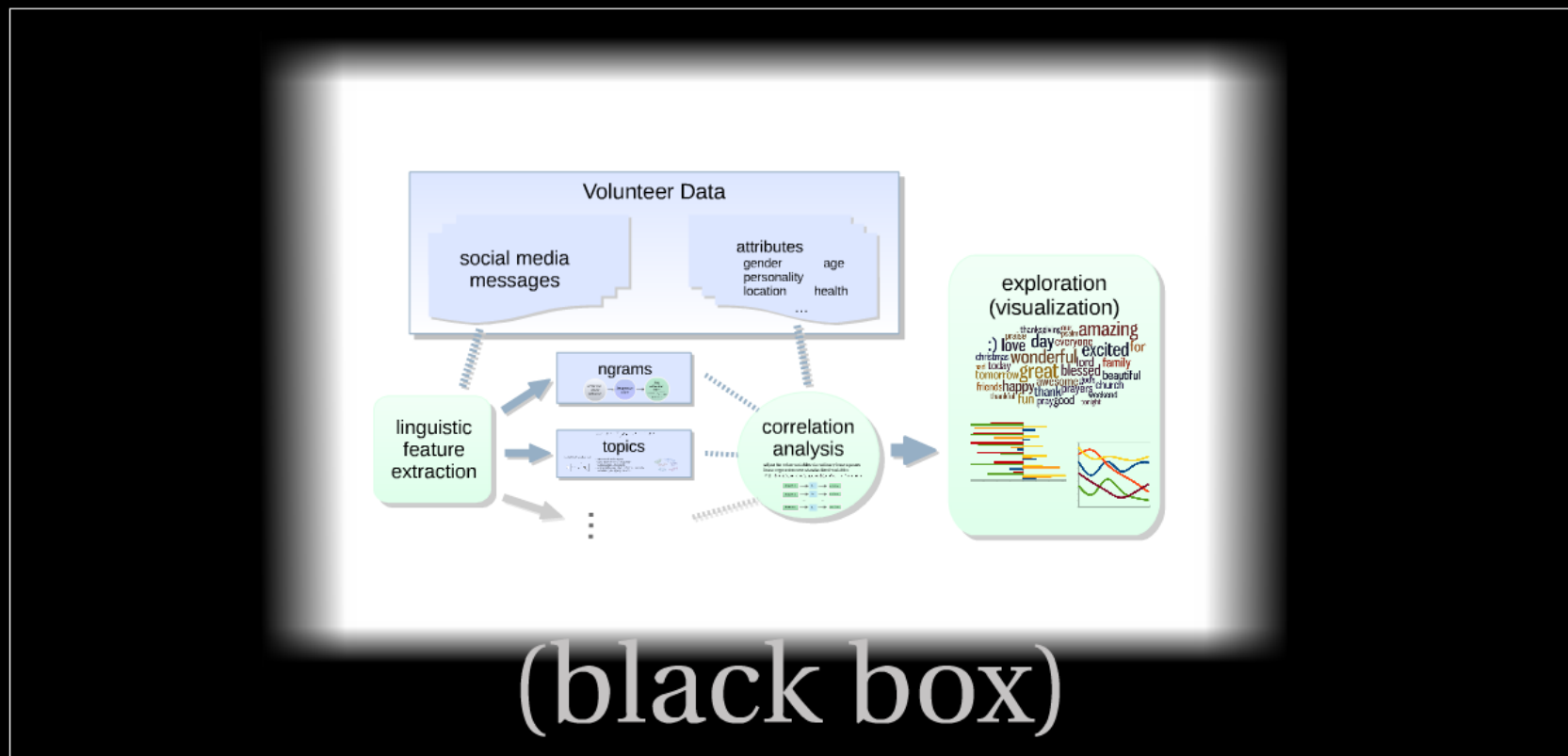


Introduction



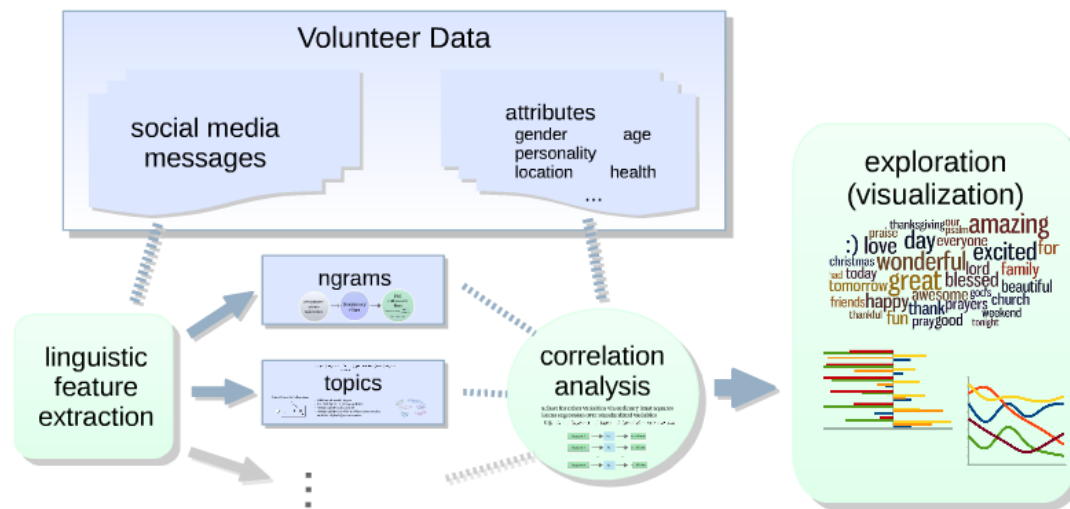
Differential Language Analysis

Goal: succinct accessible method



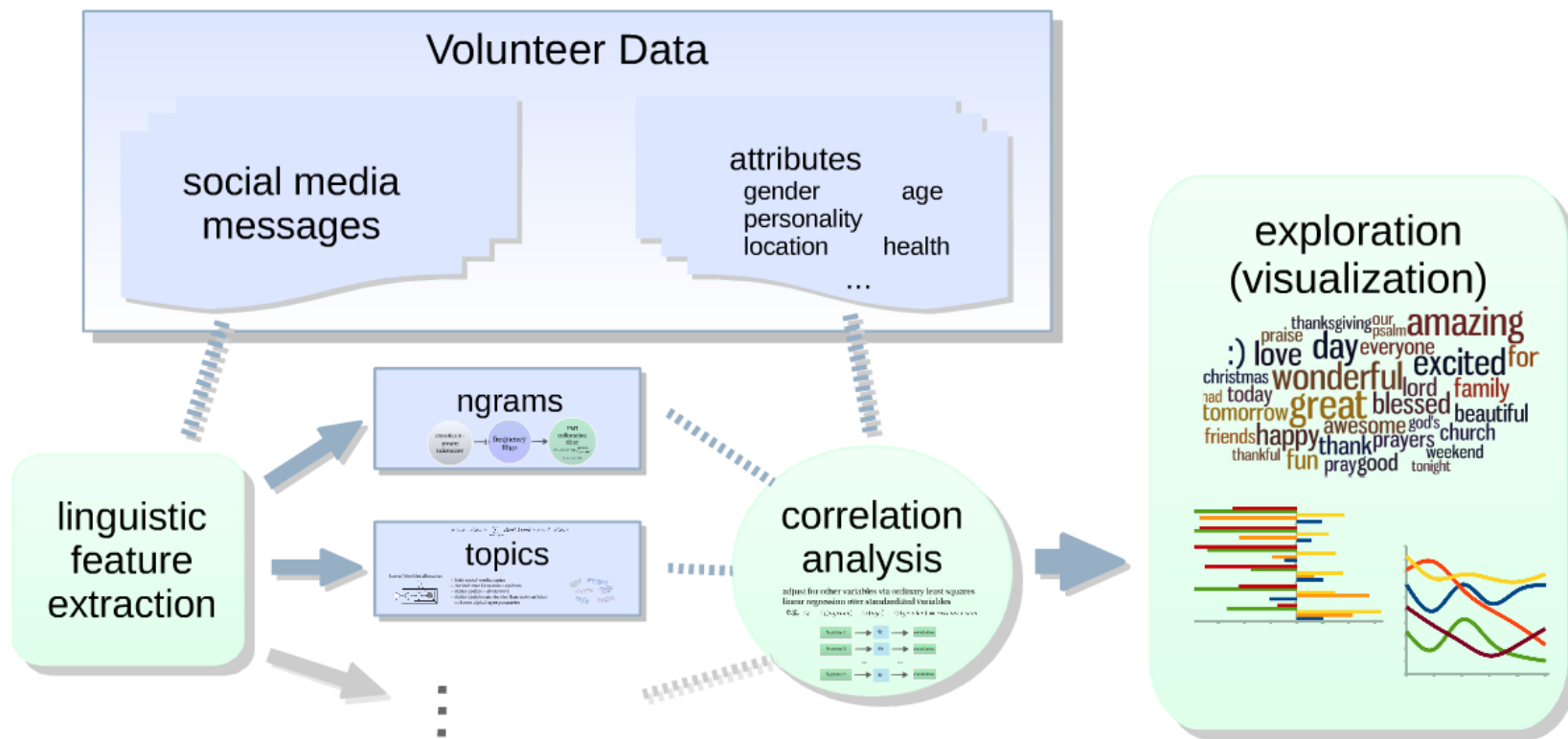
"Simplicity is the ultimate sophistication" -da Vinci

Goal: succinct accessible metho



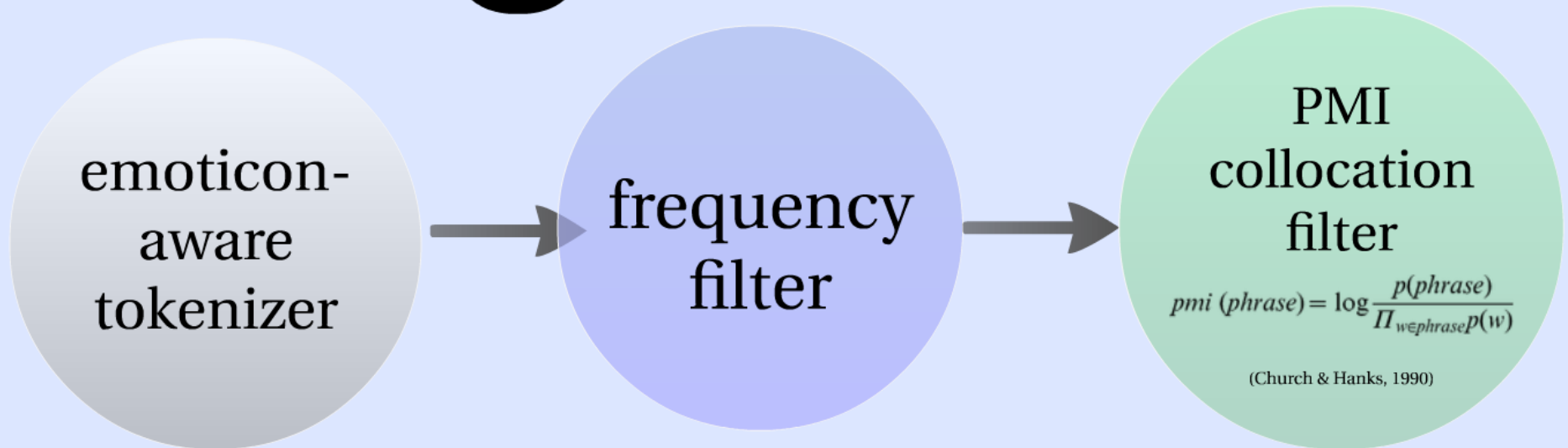
(black box)

"Simplicity is the ultimate sophistication" -da Vinci



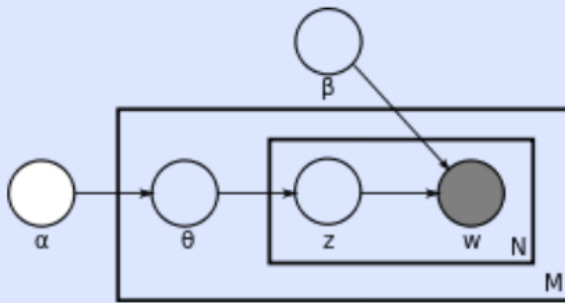
(black box)

ngrams



topics

latent Dirichlet allocation



- 2000 social media topics
- derived over 14m status updates
- status update = document
- status updates are shorter than news articles
=> lower alpha hyperparameter

chicken cheese dinner yum
soup made rice bacon bread
yummy fried eating salad
cooking eggs sauce making
eat potatoes

snow cold weather outside warm hot its
degrees winter heat freezing snowing
ice here inside inches summer degree
storm

party tonight at halloween
birthday night fun club bar
dance costume bday parties
come saturday via dj sms
house

on friday monday sunday saturday tuesday
thursday night wednesday weekend next
week until morning afternoon tomorrow till
working nights

my mom dad with husband
wife parents son daughter
kids love ex mum brother
wonderful hubby sister
boyfriend mother

pain blood hospital teeth surgery
doctor from tooth dentist wisdom
after has brain having doctors had
doc pulled pressure

husband hubby sister
boyfriend mother

pain blood hospital teeth surgery
doctor from tooth dentist wisdom
after has brain having doctors had
doc pulled pressure

made the
ummy fried eating
oking eggs sauce making
eat potatoes

all morn
WO

snow cold weather outside warm hot its
degrees winter heat freezing snowing
ice here inside inches summer degree
storm

party tonight at halloween
birthday night fun club
dance costume

$$p(\textit{topic} \mid \textit{subject}) = \sum_{\textit{word} \in \textit{topic}} p(\textit{topic} \mid \textit{word}) * p(\textit{word} \mid \textit{subject})$$

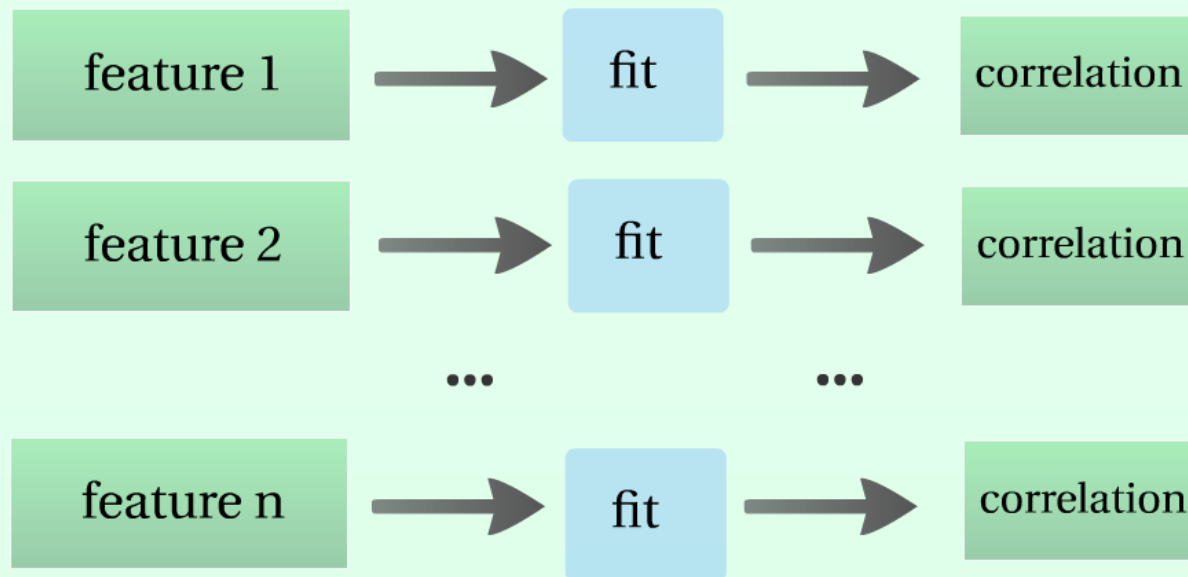
topics

- 2000 social media topics

partial analysis

adjust for other variables via ordinary least squares
linear regression over standardized variables

e.g. $\beta_0 + \beta_1(\text{ngram}) + \beta_2(\text{age}) + \beta_3(\text{gender}) = \text{extraversion}$



Today's gossip is tomorrow's news.

Culture · True stories · Journalismism
Rants · Valleywag · Defamer



TOP STORIES

Punk Band Shoots Porn Film on Front Lawn of Westboro Baptist Church

Everyone Needs to Read Sinead O'Connor's Open Letter to Miley Cyrus

What's Happening at Layoff-Shaken Fab.com Right Now

Silk Road's Downfall Killed the Dream of the Dark Net

So Much for Sinead's Advice: Miley Goes Topless for Uncle Terry [NSFW]

GOP Congressman Makes Park Ranger Apologize for Shutdown

National Weather Service Office Has a Secret Message for Congress

Fox & Friends Celebrated Taco Day By Being Racist to Hispanic Co-Host

Undercover Cop Stood By While Biker Crowd Beat SUV Driver

GOP Rep Defends Keeping Salary During Shutdown: "I Need My Paycheck"

Kimmel Asks Americans to Choose: Obamacare or the Affordable Care Act

Jimmy Fallon's Latest Lip Sync-Off Was Actually Epic

Here's The First Clip From Farrah Abraham's 'Sex Tape' [NSFW]



SAM BIDDLE · FACEBOOK · Tuesday 2:36pm

65,818 204

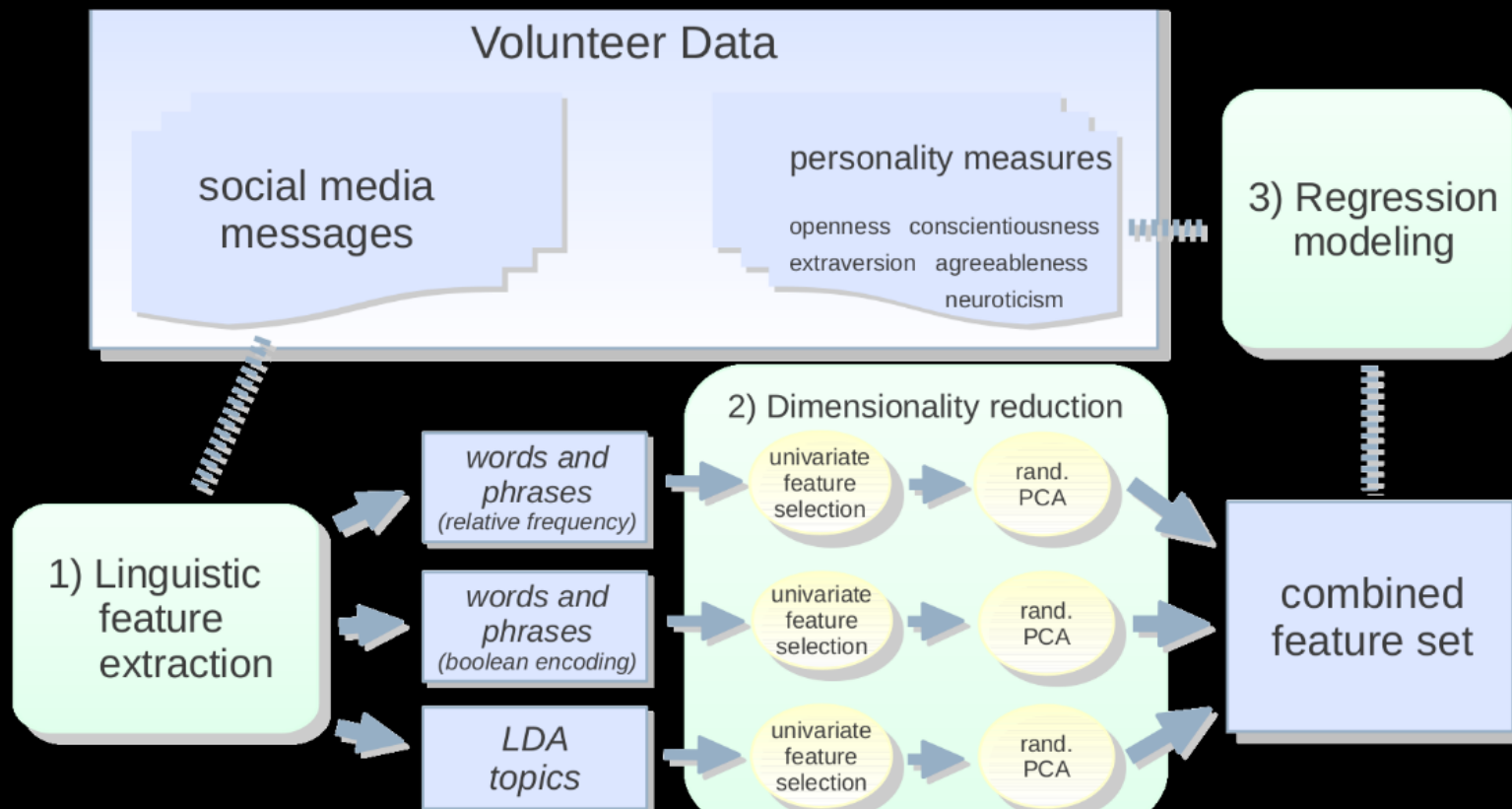
Science Shows Men and Women Are Both Awful Stereotypes on Facebook



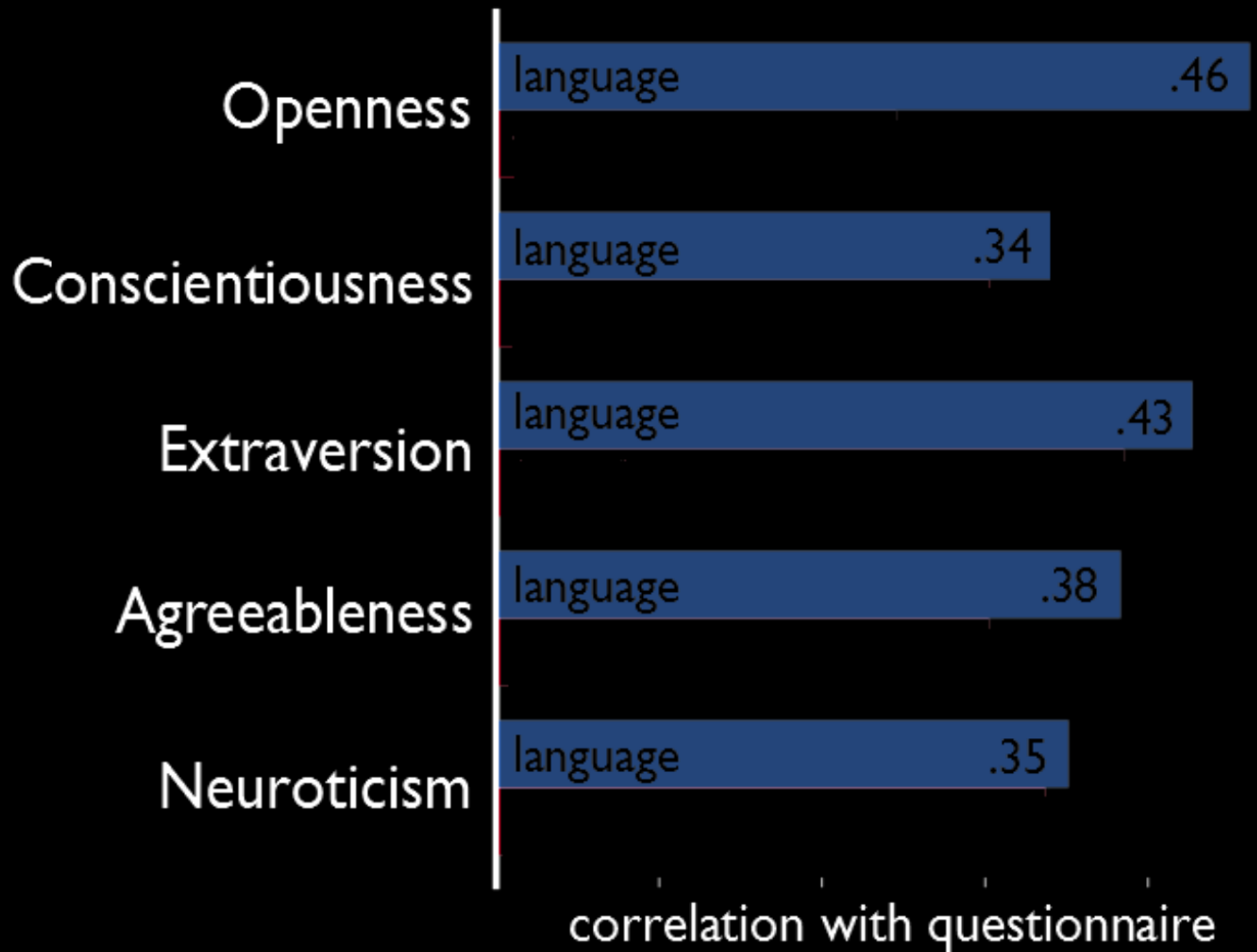
gender cliches warning

Prediction

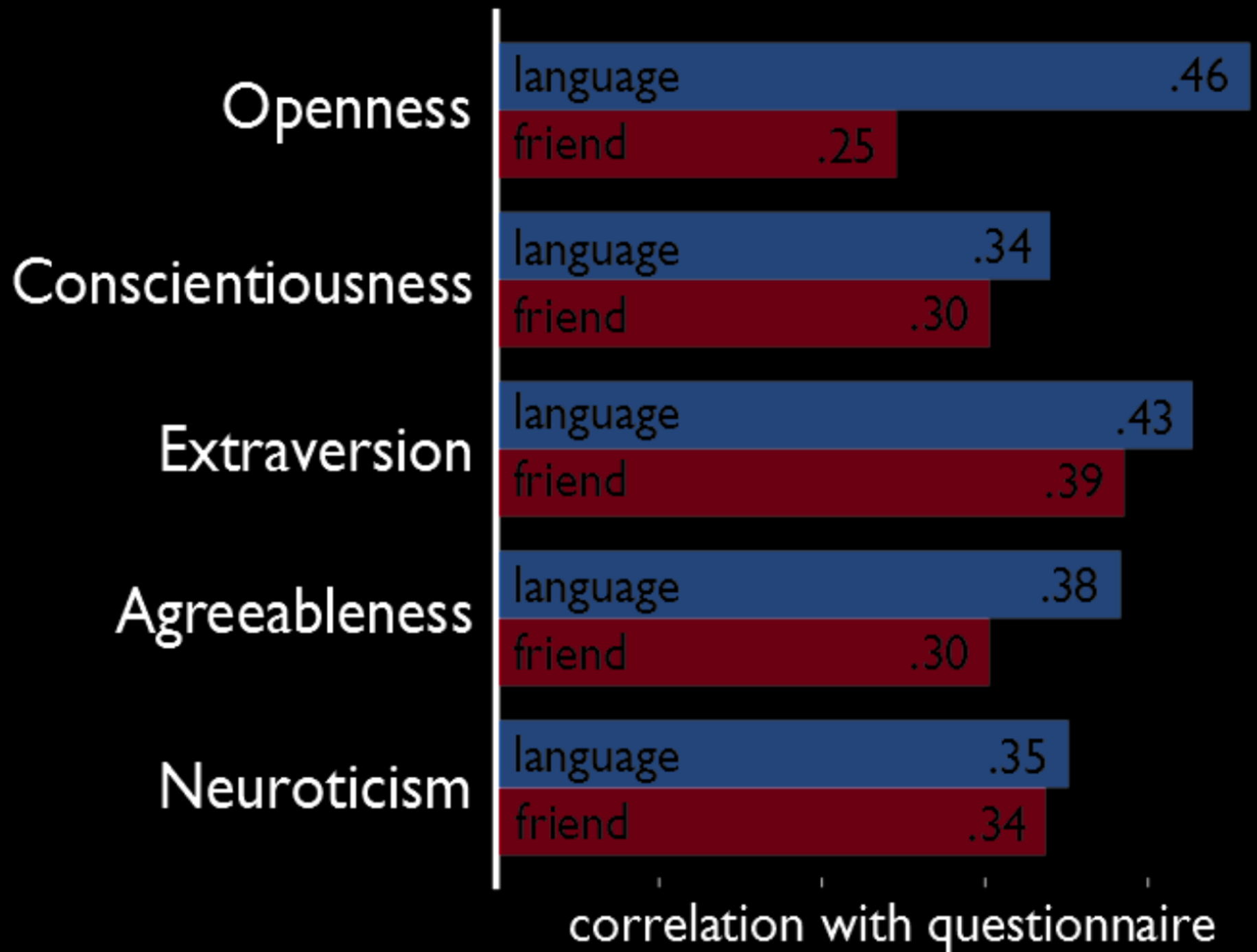
To what extent can language-based assessments replace questionnaires?



Predictive Accuracy



Predictive Accuracy



extraversion



Correlations between predictions made at different time points:

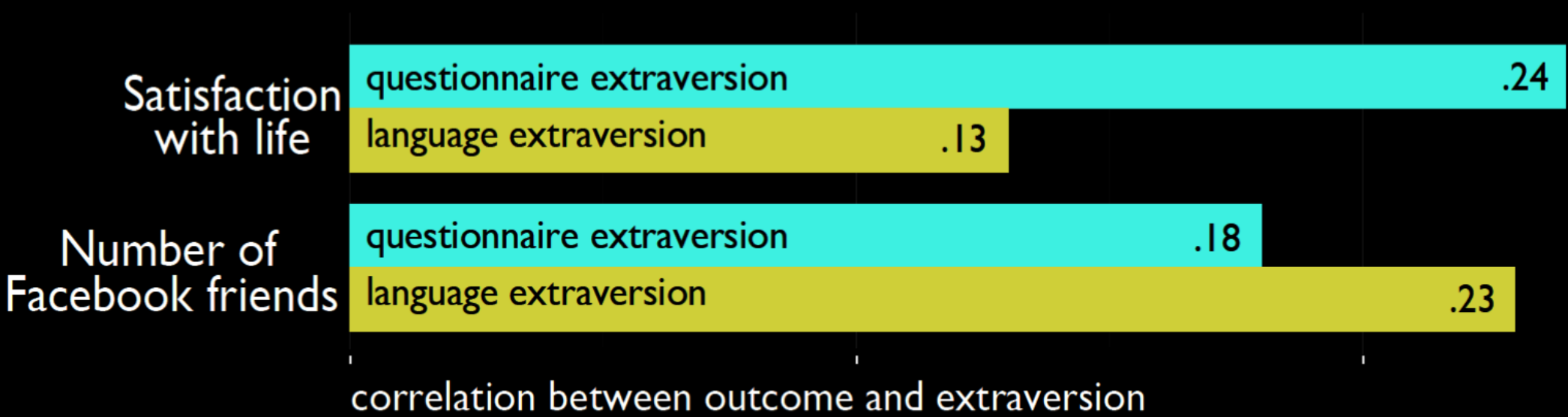
.69

.66

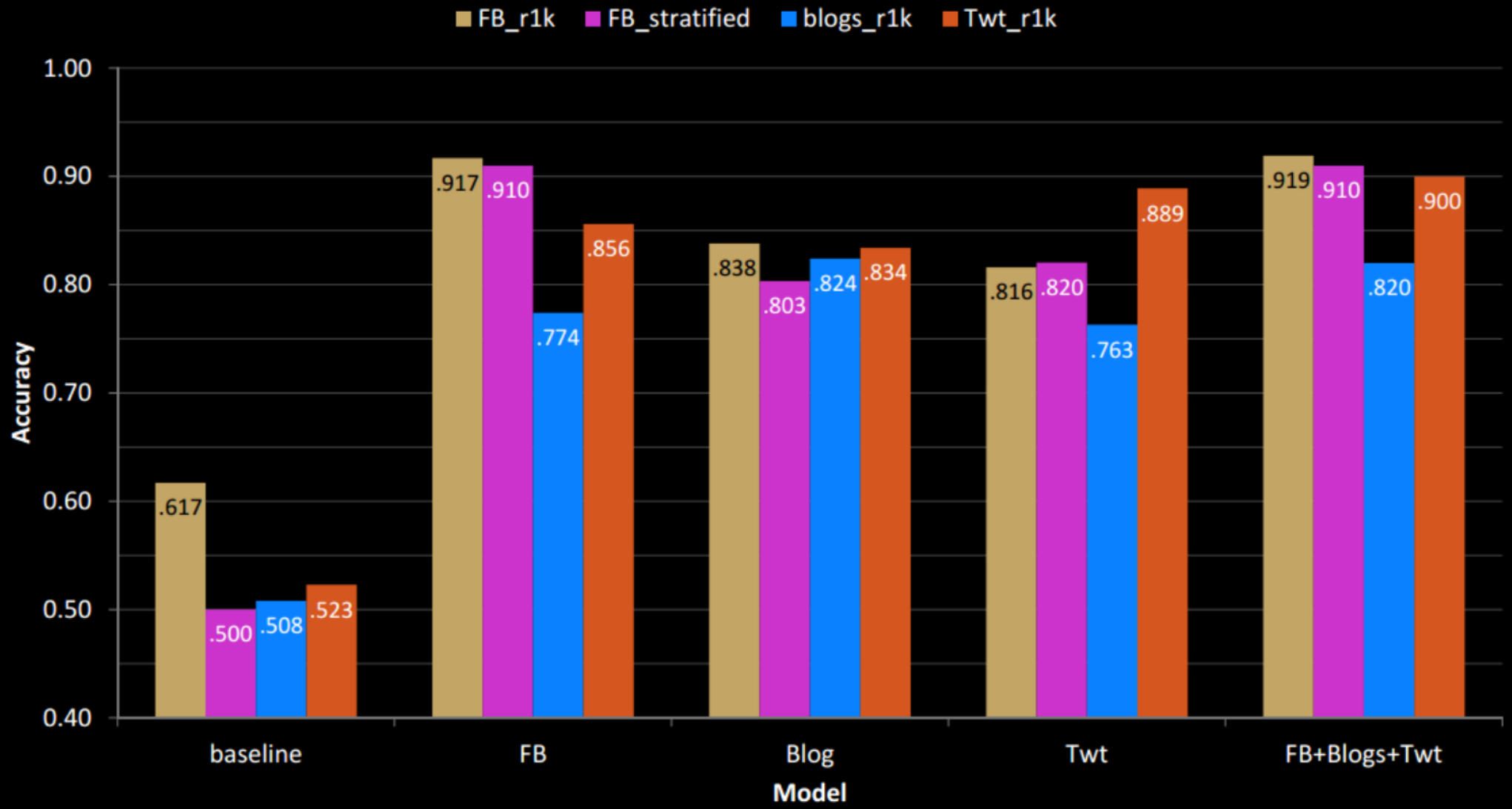
.61

different time points:

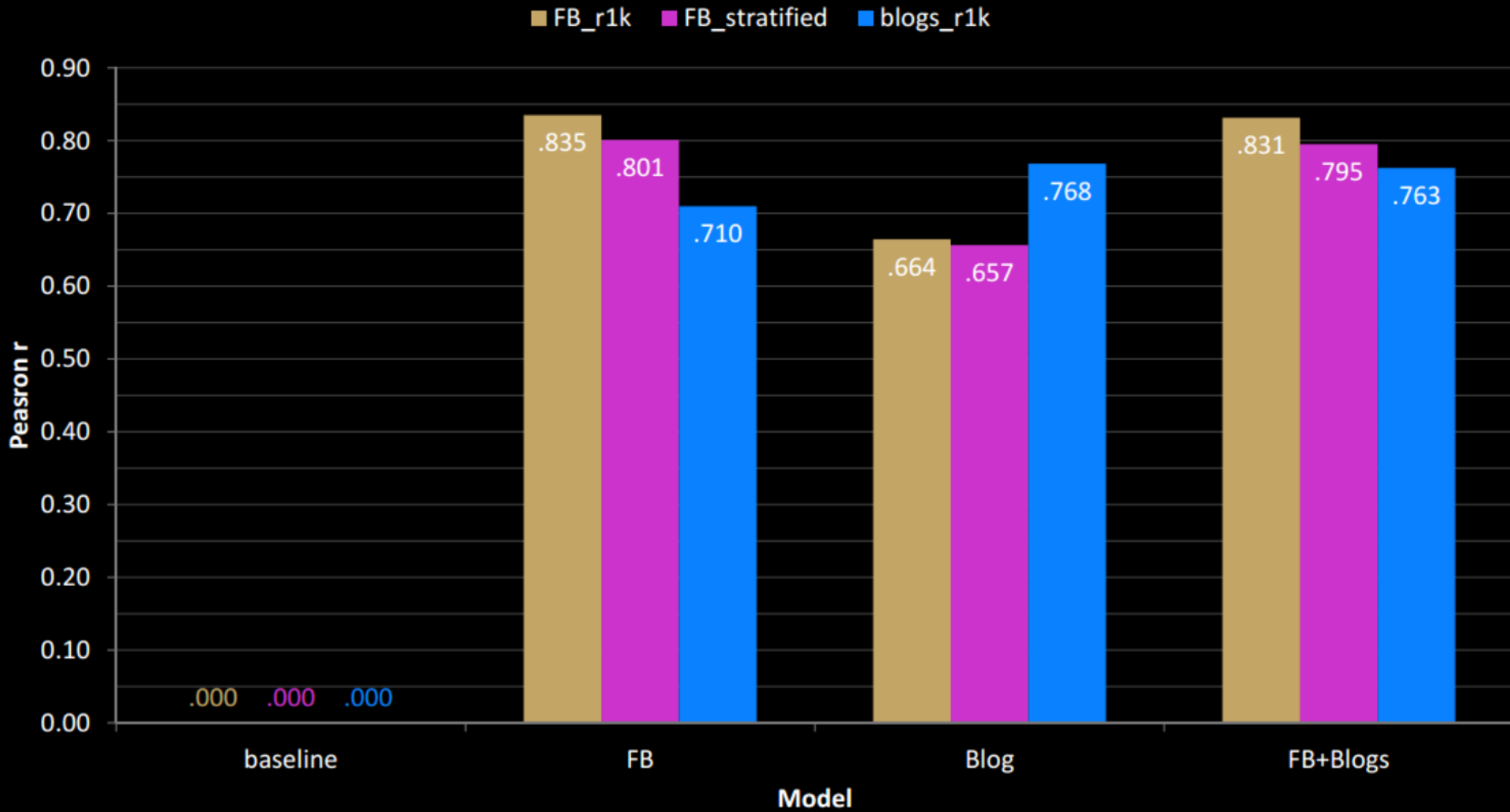
.51



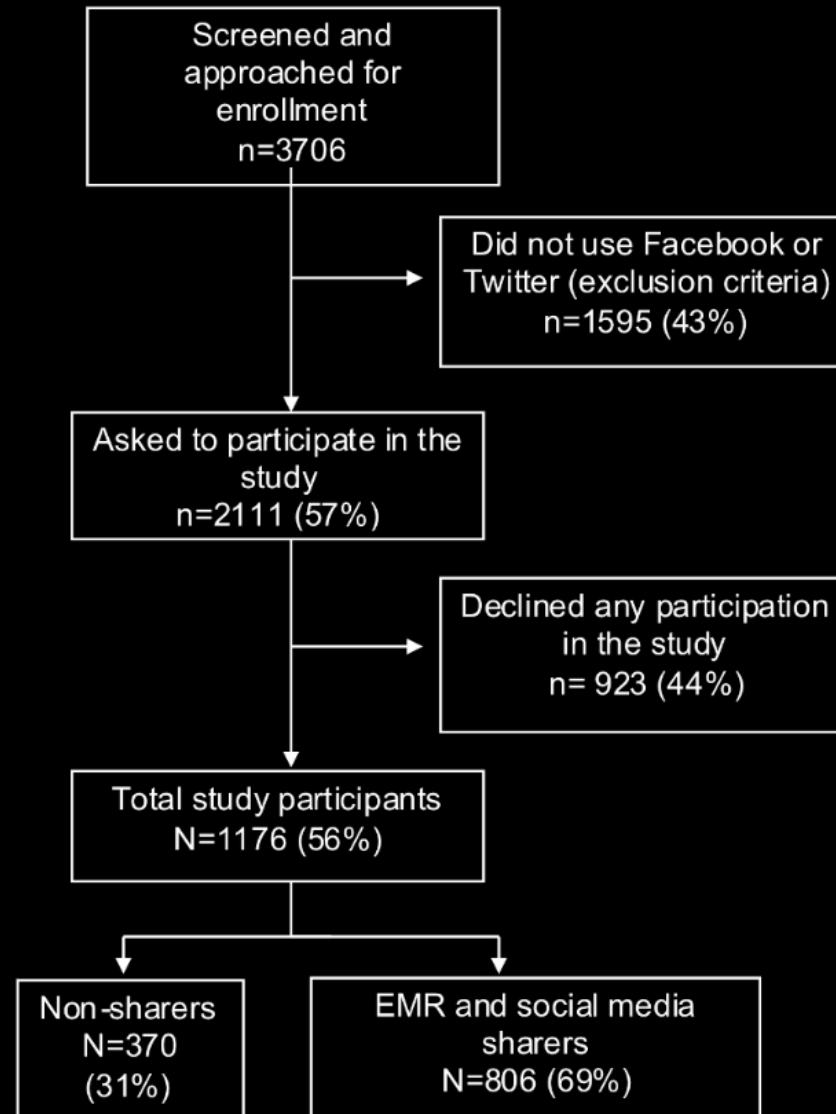
Model Comparison for Gender Prediction Across Test Sets



Model Comparison for Age Prediction Across Test Sets

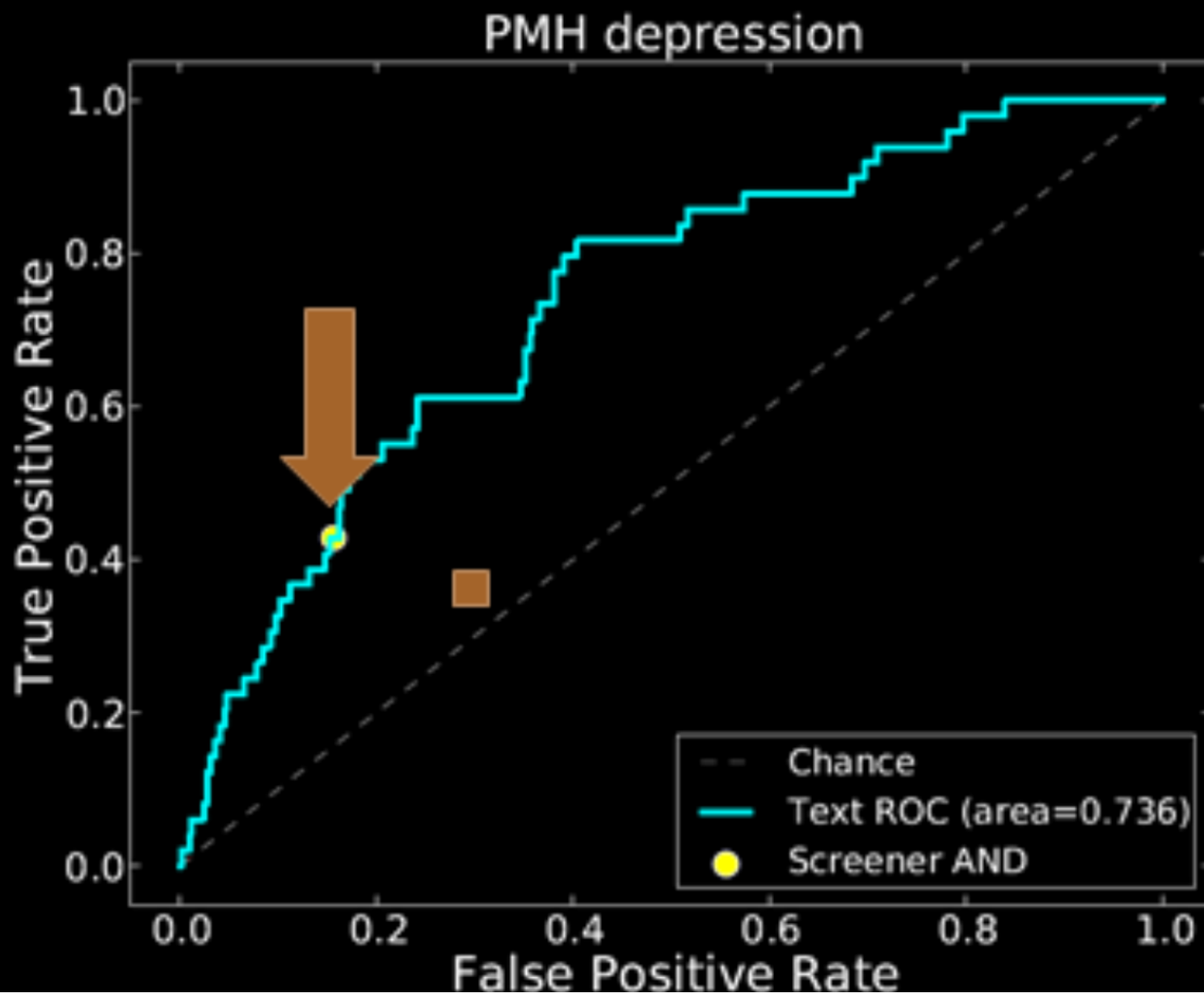


Work in Progress: Social Media + Medical Record



Terms searched	Have dx	% with dx and used a term	% without dx and used a term
abdominal pain&stomach pain&belly pain&tummy pain&stomach hurts&belly hurts&tummy hurts&tummyache&stomachache&bellyache	383	21%	8% ***
nausea&vomiting&vomit&throwing up&spitting up&threw up&puke&puked&vomited	348	29%	22% *
headache&migraine&head hurts	237	59%	46% **
leg hurts&arm hurts&finger hurts&toe hurts	194	3%	1%
uti&urinary tract infection	160	1%	1%
back pain&backache&back hurts	190	15%	11%
cough&coughing&coughed	156	26%	22%
giving birth&gave birth	188	33%	10% ***
anemia	160	2%	0% **
dizzy&dizziness&vertigo	127	22%	15%
asthma&hard to breathe	128	28%	7% ***
caught a cold&have a cold	101	7%	4%
sore throat&throat hurts	110	24%	11% ***
depression&depressed	92	38%	30%

Clinically Diagnosed Depression



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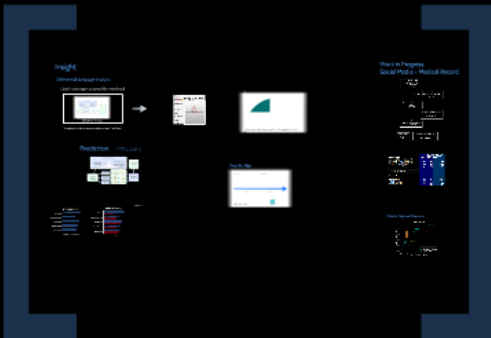
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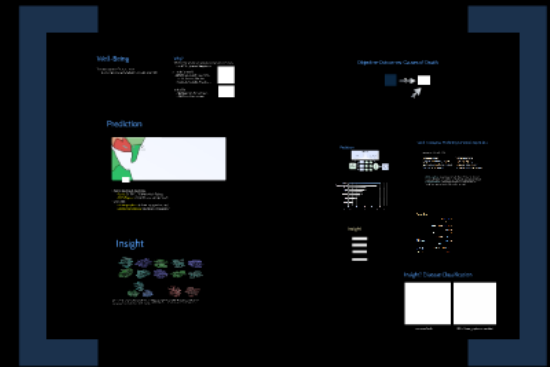


1. Individual Analyses



x 1bil.

2. Community Analyses



Introduction



Well-Being

Life Satisfaction (Diener, 1987)

In general, how satisfied are you with your life?

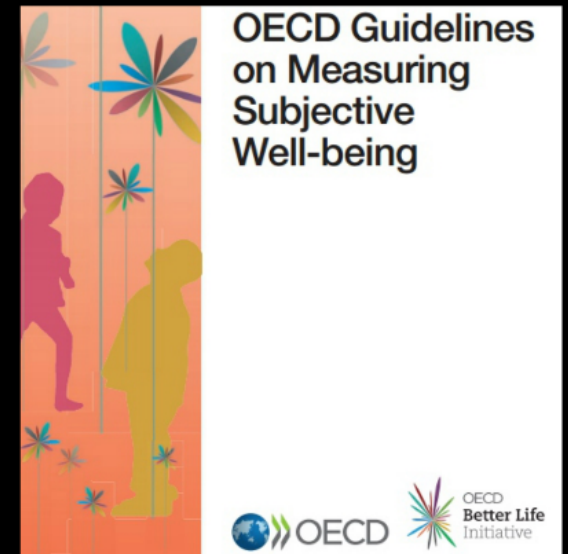
Why?

UK Survey: *greatest happiness or greatest wealth?*

- =>81% - *greatest happiness*

around the world...

- **OECD** set guidelines (2013)
=> UK, France, Bhutan,
Australia, Canada, Mexico, ...

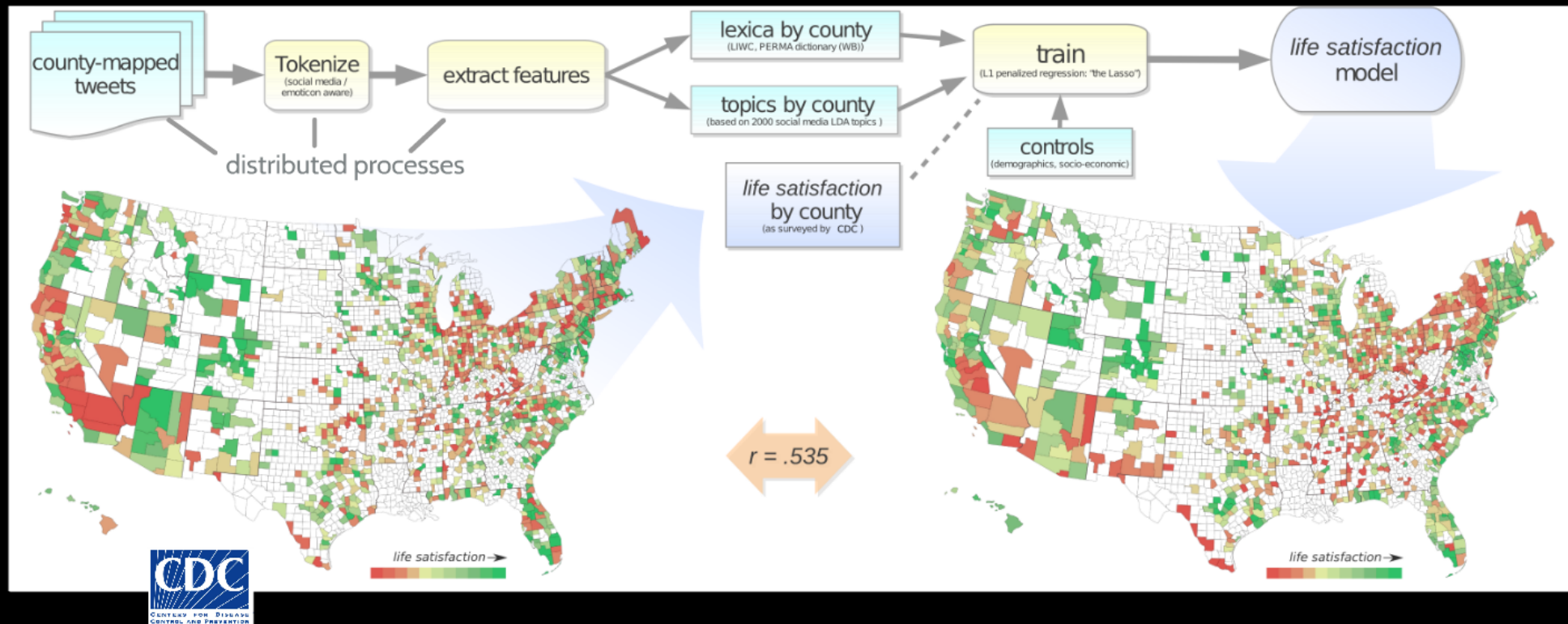


in the US...

- **Gallup** Well-Being Index
- **CDC** Life Satisfaction

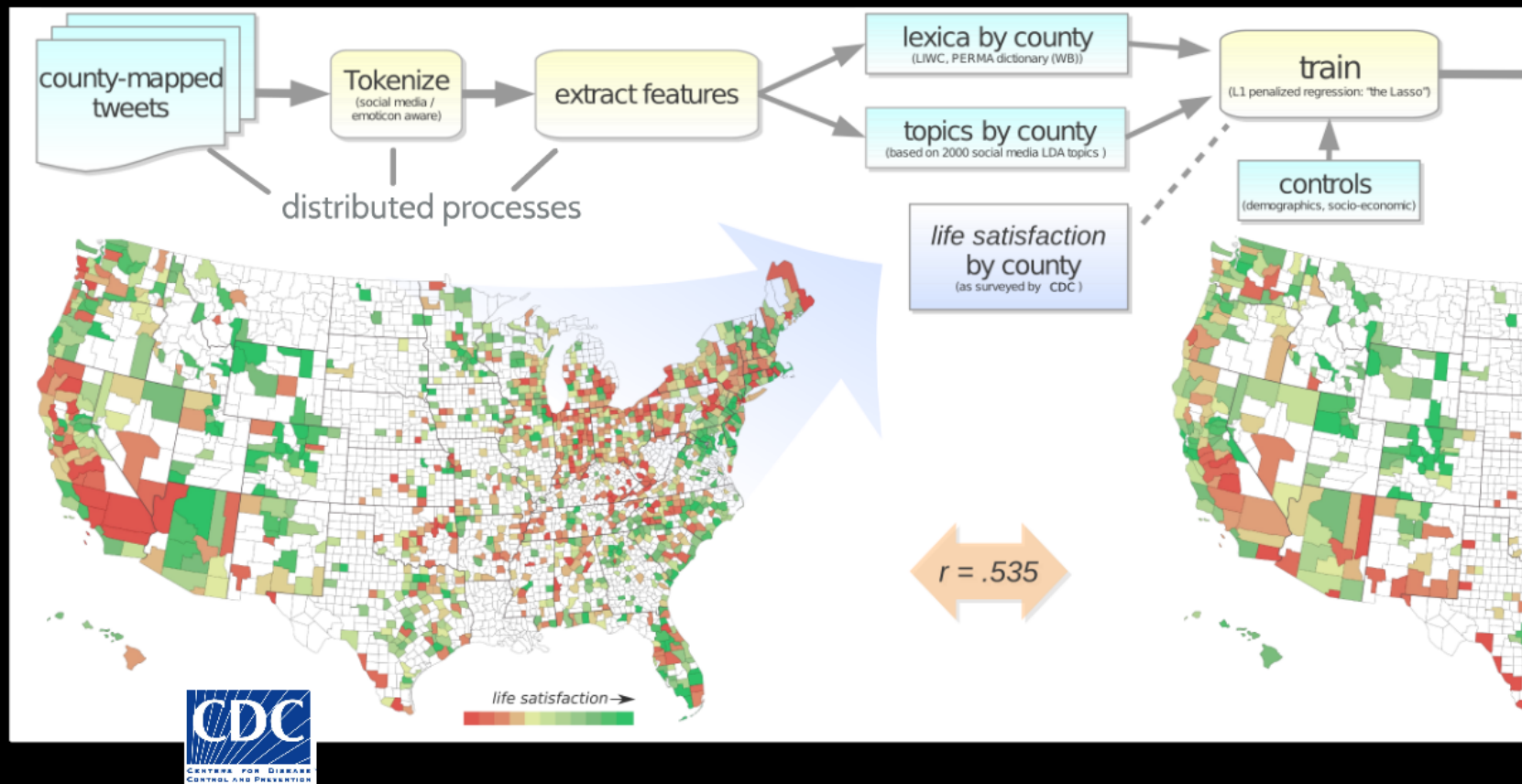


Prediction

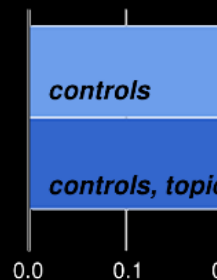


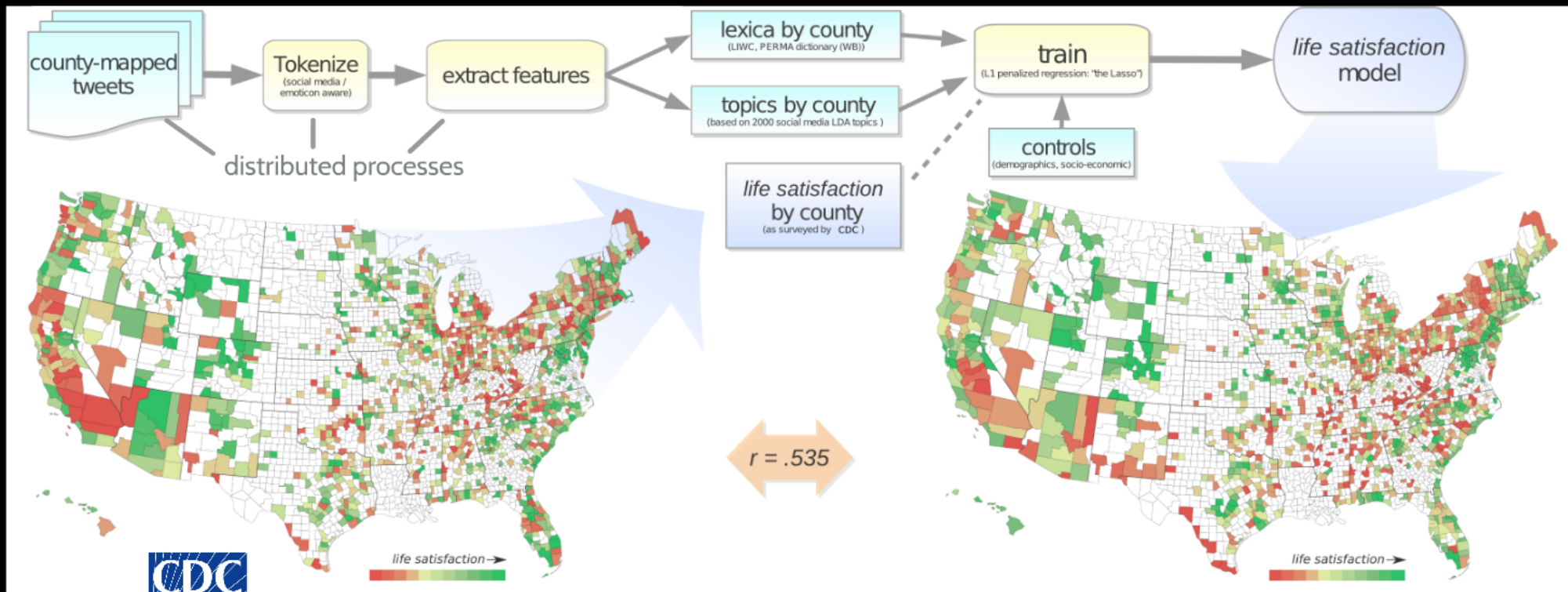
- tweet language features:
 - **Lexica:** LIWC, PERMA Well-Being
 - **LDA Topics:** 2000 (Facebook derived)

controls	.435
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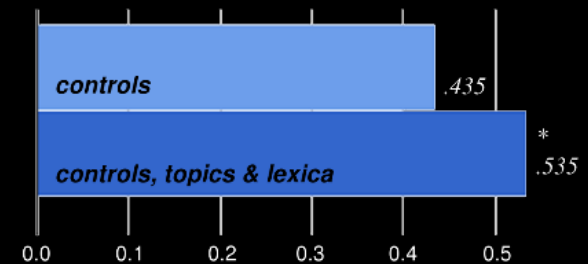


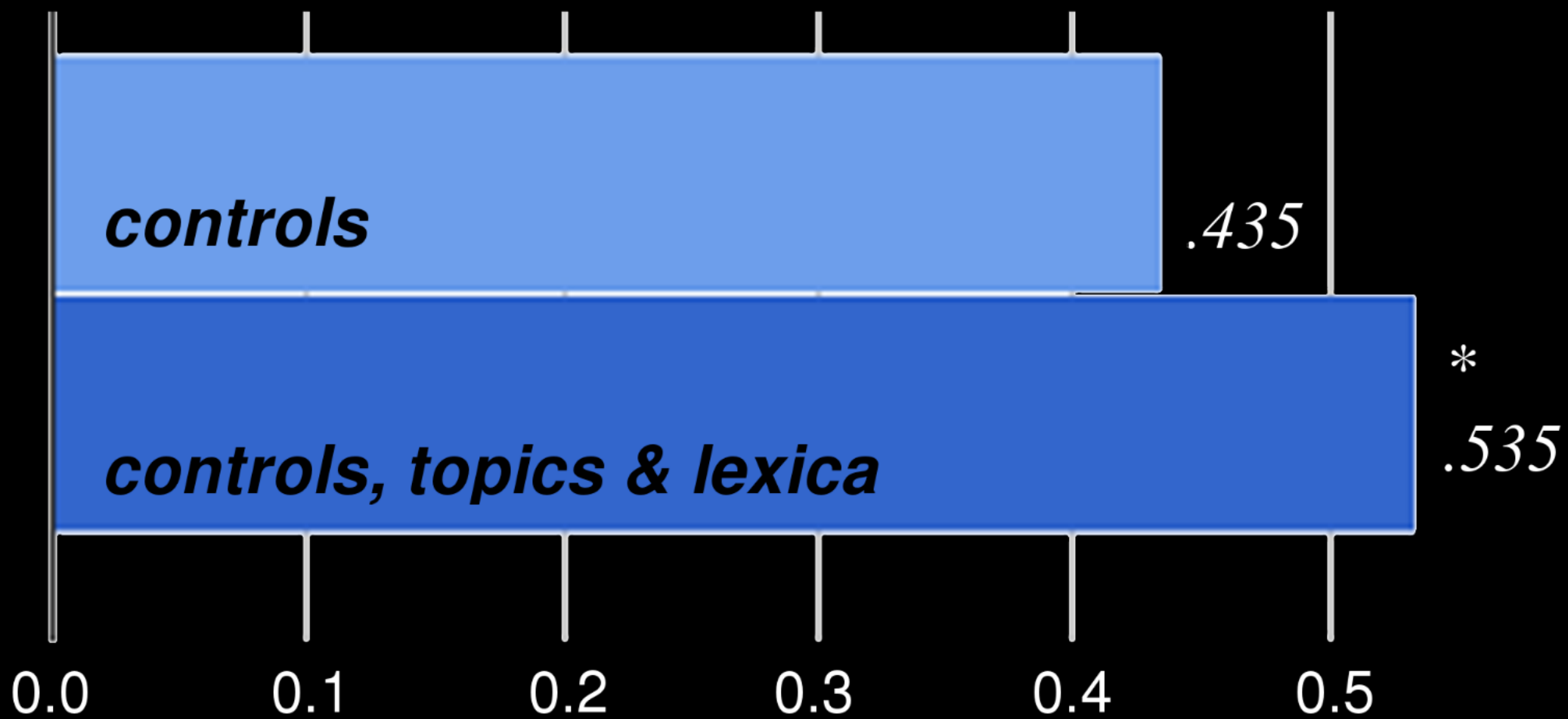
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 - **demographics** (ethnicity, gender, age)
 - **socio-economics** (income, education)

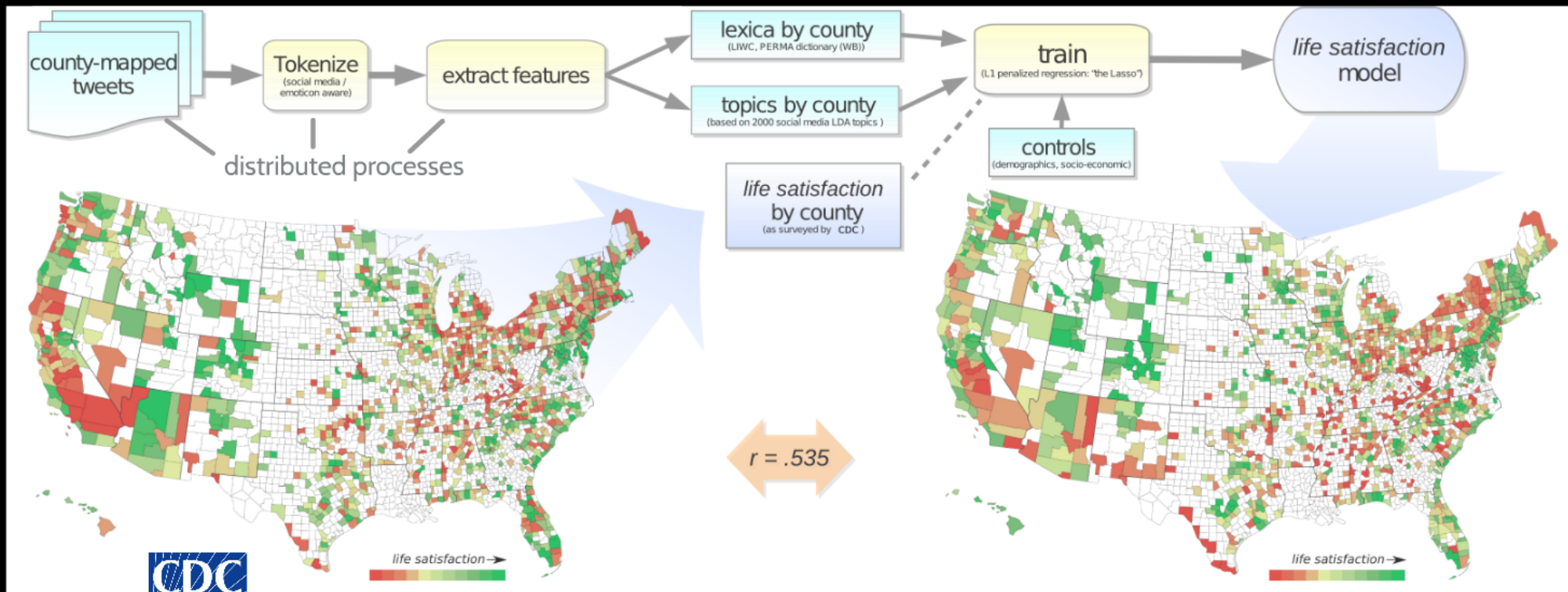




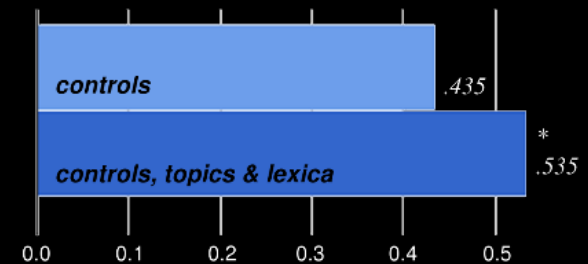
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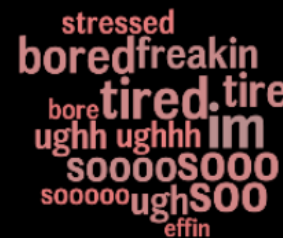
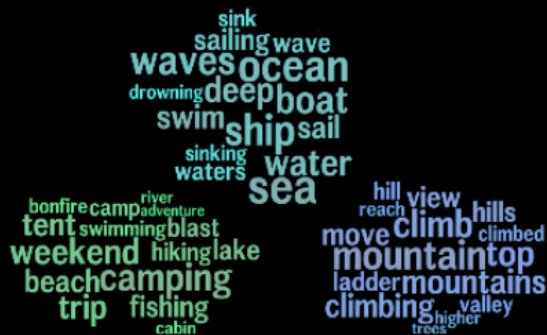




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Insight



Schwartz, H. A., Eichstaedt, J. C., Kern, M. L., Dziurzynski, L., Lucas, R. E., Agrawal, M., Park, G. J., Lakshminanth, S. K., Jha, S., Seligman, M. E. P., & Ungar, L. H. (2013). Characterizing Geographic Variation in Well-Being using Tweets. In *Proceedings of the Seventh International AAAI Conference on Weblogs and Social Media (ICWSM)*. Boston, MA.

zumba

basic training

personal certified

vista

intense potty class

session

fitness

trainer

gym

sessions

workout

members

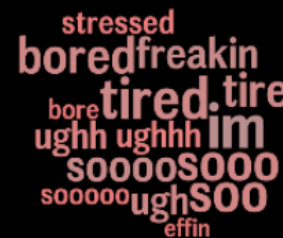
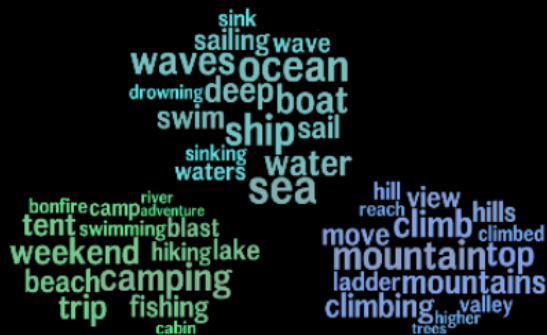
A word cloud of terms related to suggestions and ideas. The words are arranged in a roughly circular pattern, with 'ideas' and 'suggestions' being the largest and most prominent. Other significant words include 'thinking', 'appreciated', 'creative', and 'advice'. Smaller words like 'figure', 'idea', 'helpful', 'opinions', 'decide', and 'tips' are also present.

ideas
figure
idea
suggestion
preferably
suggestions
helpful
appreciated
opinions
thinking
creative
advice
decide
tips

haiti.benefit
donation raise donated
money donate
charity support
cancer donations
raised relief helping fund

technology

Insight



Schwartz, H. A., Eichstaedt, J. C., Kern, M. L., Dziurzynski, L., Lucas, R. E., Agrawal, M., Park, G. J., Lakshminanth, S. K., Jha, S., Seligman, M. E. P., & Ungar, L. H. (2013). Characterizing Geographic Variation in Well-Being using Tweets. In *Proceedings of the Seventh International AAAI Conference on Weblogs and Social Media (ICWSM)*. Boston, MA.

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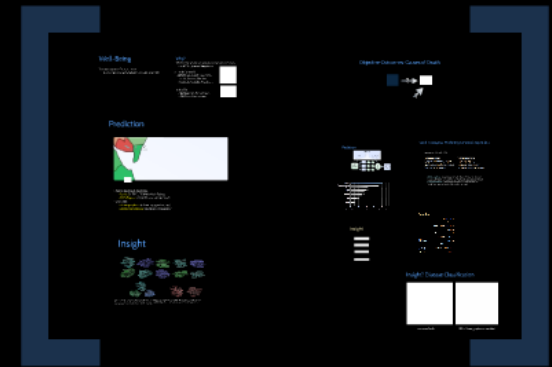


1. Individual Analyses



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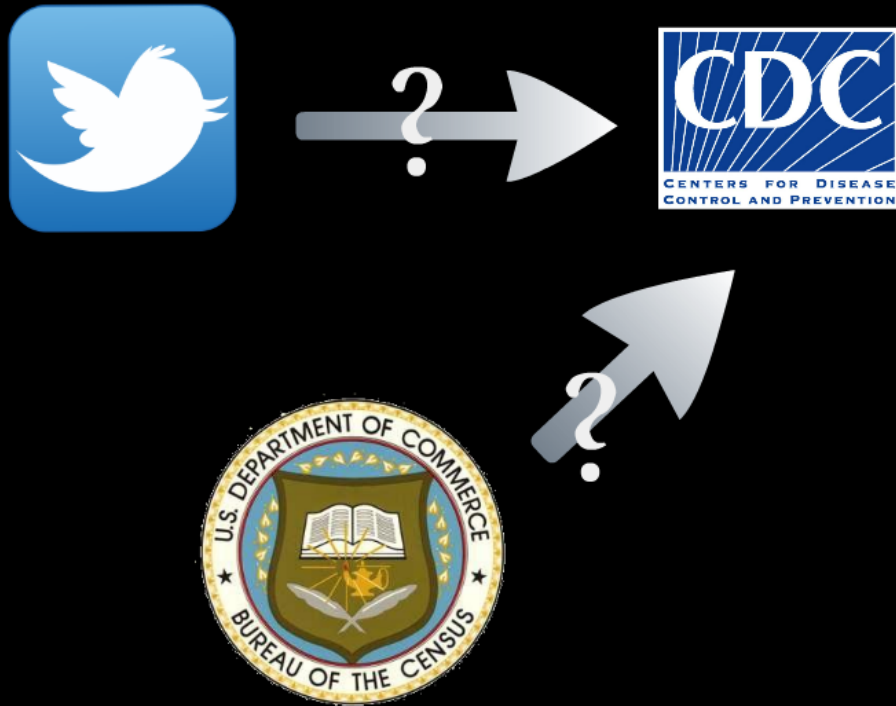
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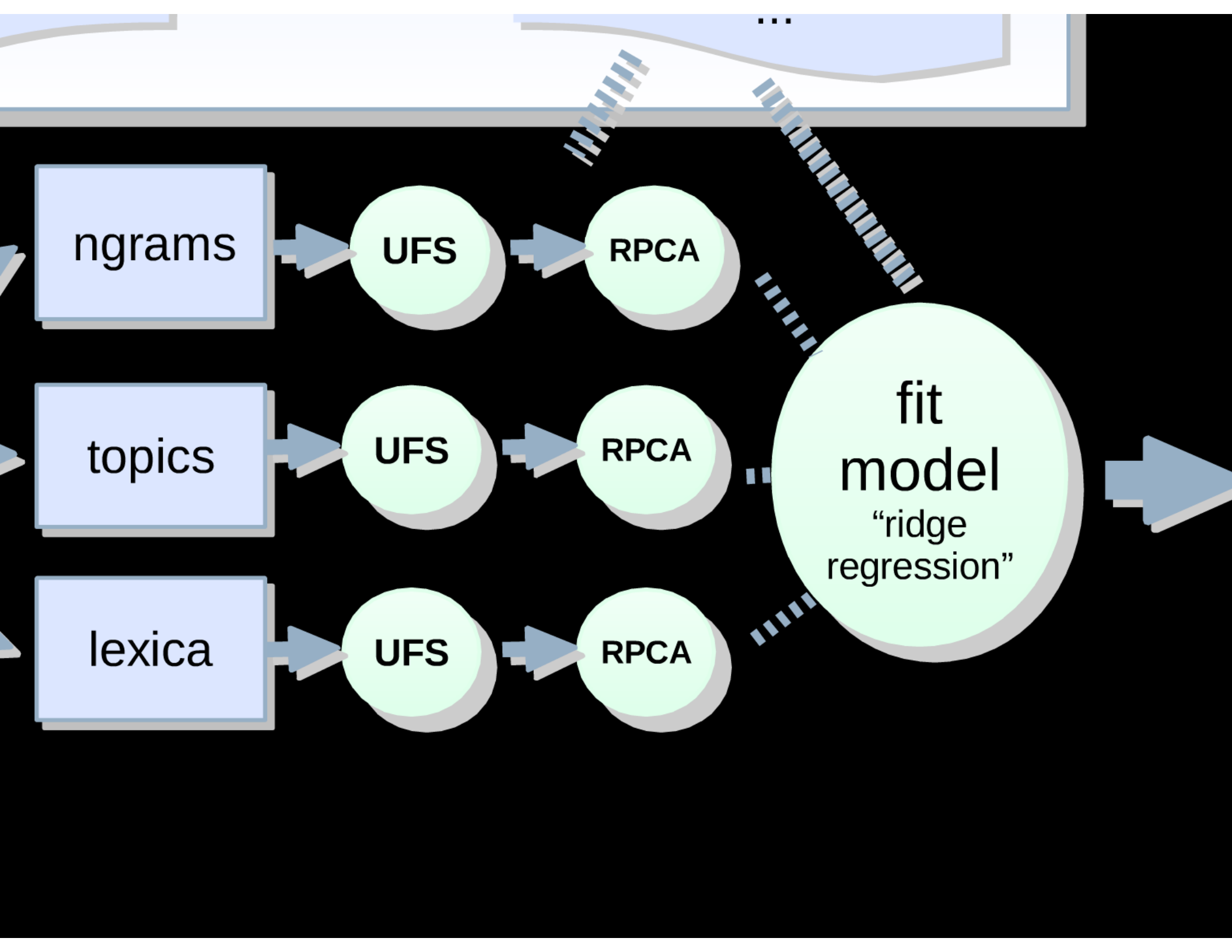


Introduction

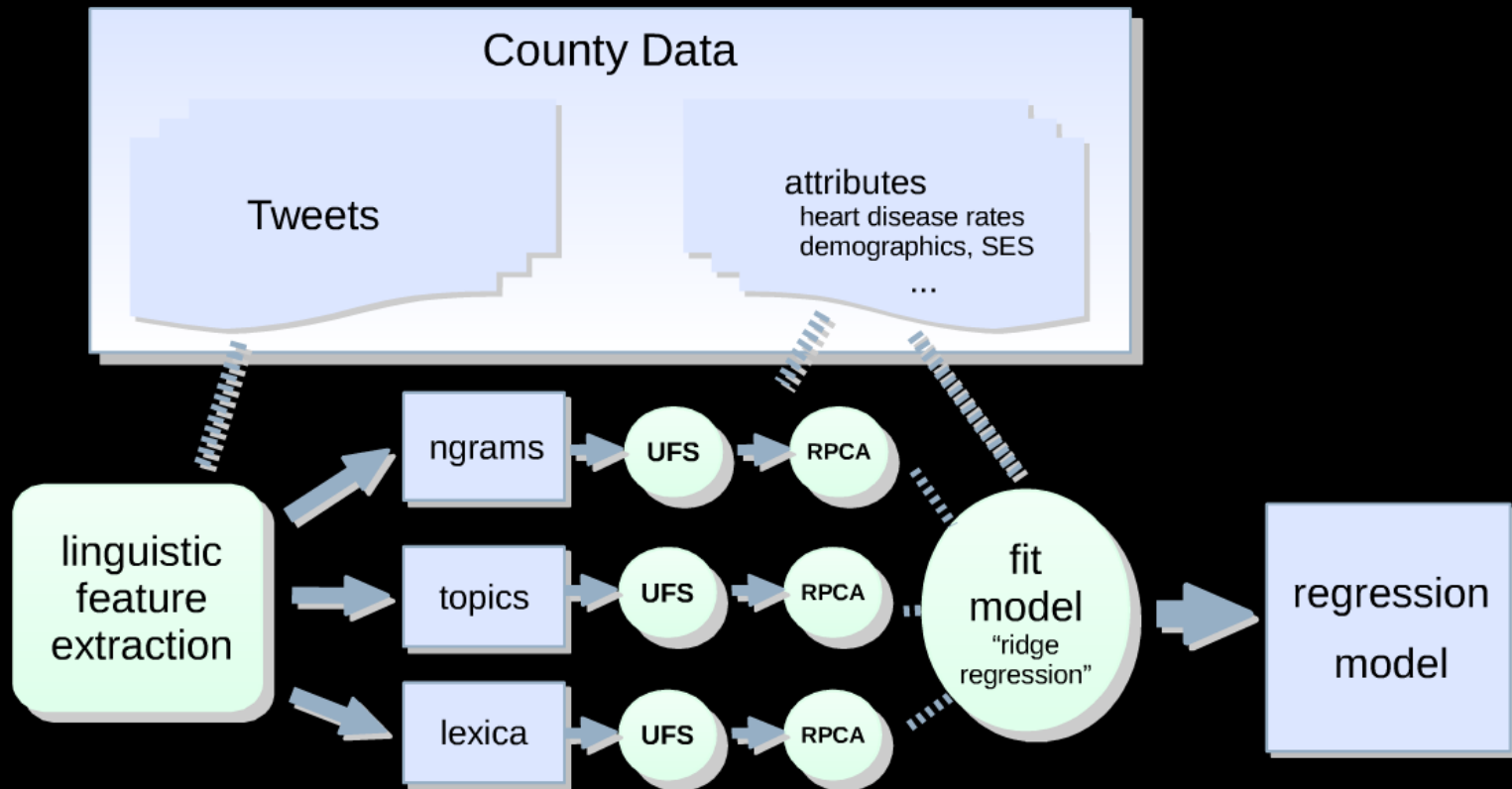


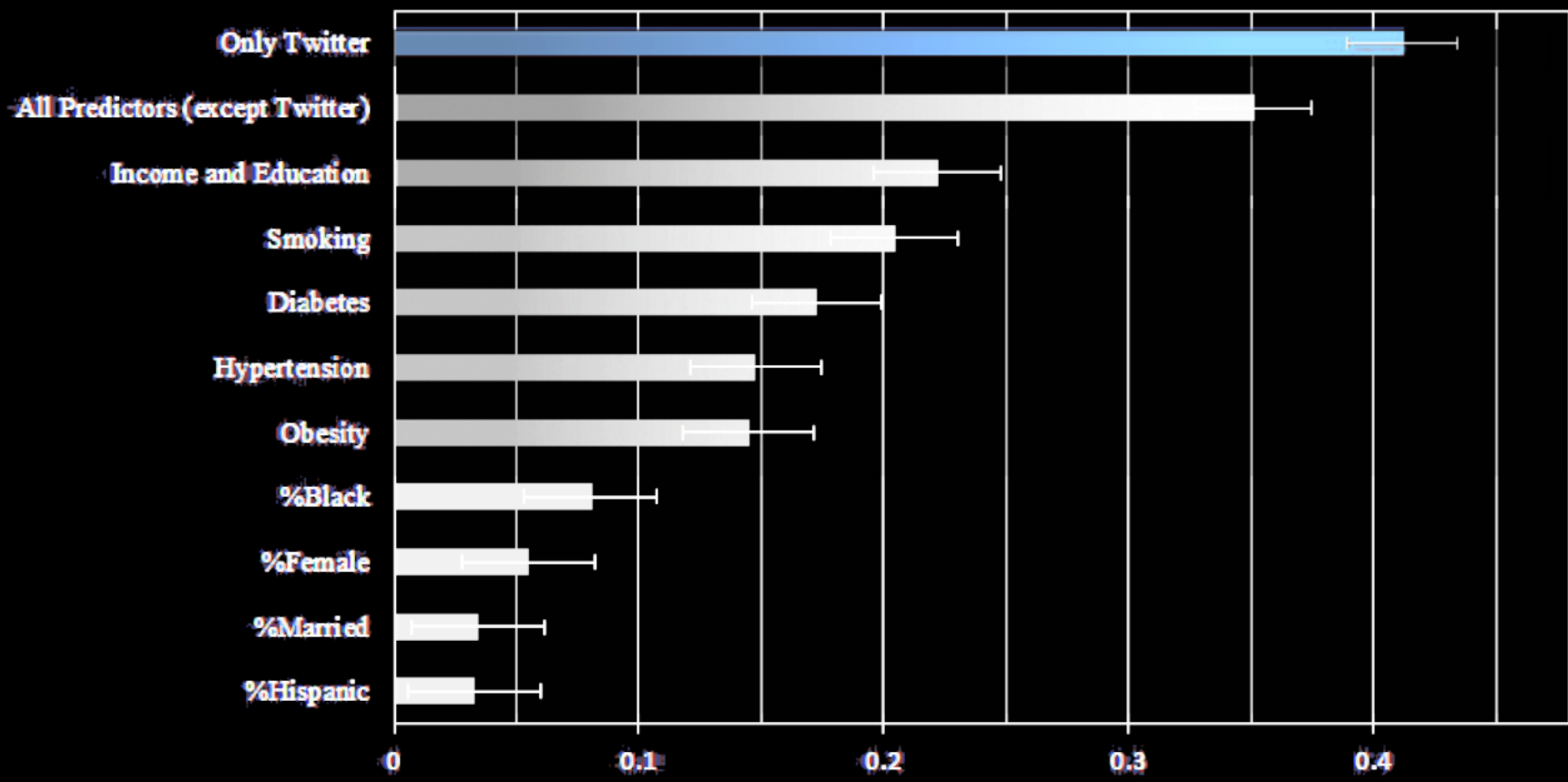
Objective Outcomes: Causes of Death





Prediction





Accuracy of County-Level ACHD Predictions (Pearson r with CDC-reported ACHD)

Insight





Higher Status Occupations

sh*tty b*tch
f***inf***p*ssed
dude bullsh*t f***ed
f***ing d*mn ss
sh*ts b*tches
sh*t f***s

dumb *ssholes* ss
d**k f*** b*tches
p***y b*tch
sh*t f***ing
c**t *sshole
motherf***er
p*ss f***in

annoying
sh*tty b*tch hate
idiot omfg stupid
kidding retarded
b*tchesp*ssed
f*** bullsh*t sh*t
f***ing

Anger, Hostility, Aggression

y'all jealousy
haterhate lovers
phase jealous envied
hating hated
famous haters mad
b*tches

queens
sneeze nasty
bull sh*t head fake
games allergic
faced bullsh*t
liars drama pieces

grr
hating grrr
hate hates mondays
burning f***ing despise
absolutely grrrr
mentioned passion
pit

Negative Relationships

insanely **bored** soooooo
entertain**extremely**
boring yawn stiff
boredom entertainment
entertained **bore** incredibly
text

soooooo nap
soooooo
sooo soooo
soooooo yawn
tired extremely
bed sleep freakin'
tire sore worn

crawl **tired**
exhausted
ready cuddle outta
layin goodnight **bed**
shower laying
sleepy
bath **sleep**

Disengagement

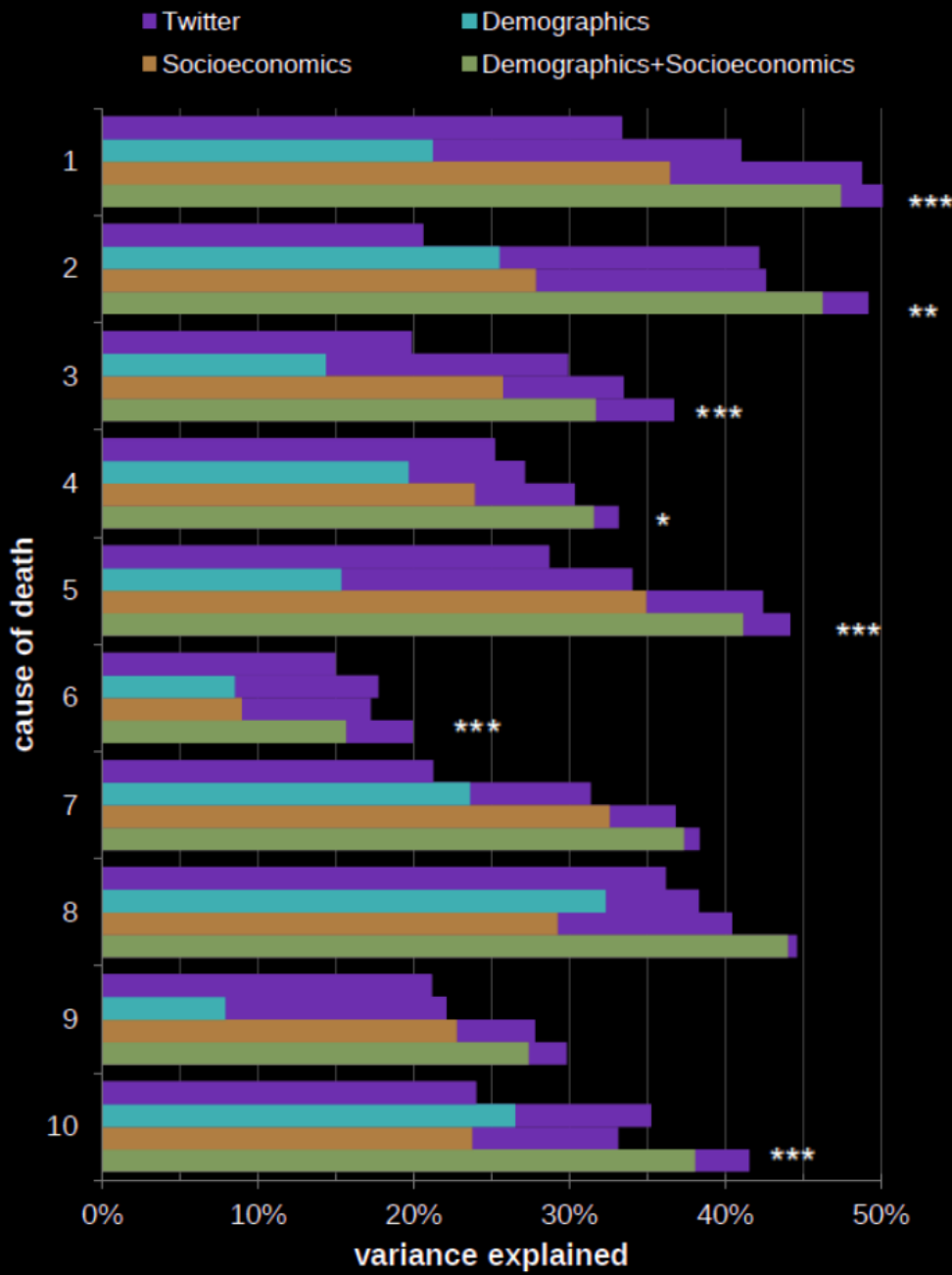
work in progress: Predicting America's top Killers

top causes of death, 2010

1. Diseases of heart
2. Malignant neoplasms (cancers)
3. Chronic lower respiratory diseases
4. Cerebrovascular diseases (strokes)
5. Accidents, unintentional
6. Alzheimer's disease
7. Diabetes mellitus
8. Nephritis (kidney diseases)
9. Influenza and pneumonia
10. Intentional self-harm (suicide)

demographics: percentage female, black, Hispanic, foreign born, and married residents, as well as the population density
socioeconomics: percentage completed high school / a bachelors, unemployed, log median income

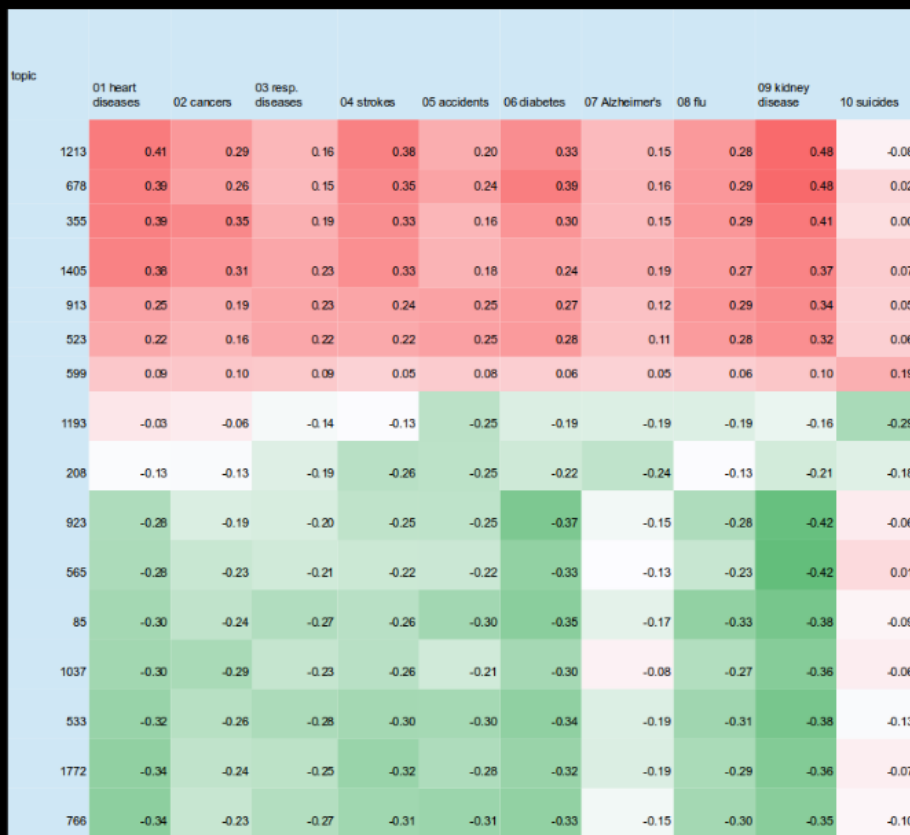
Results



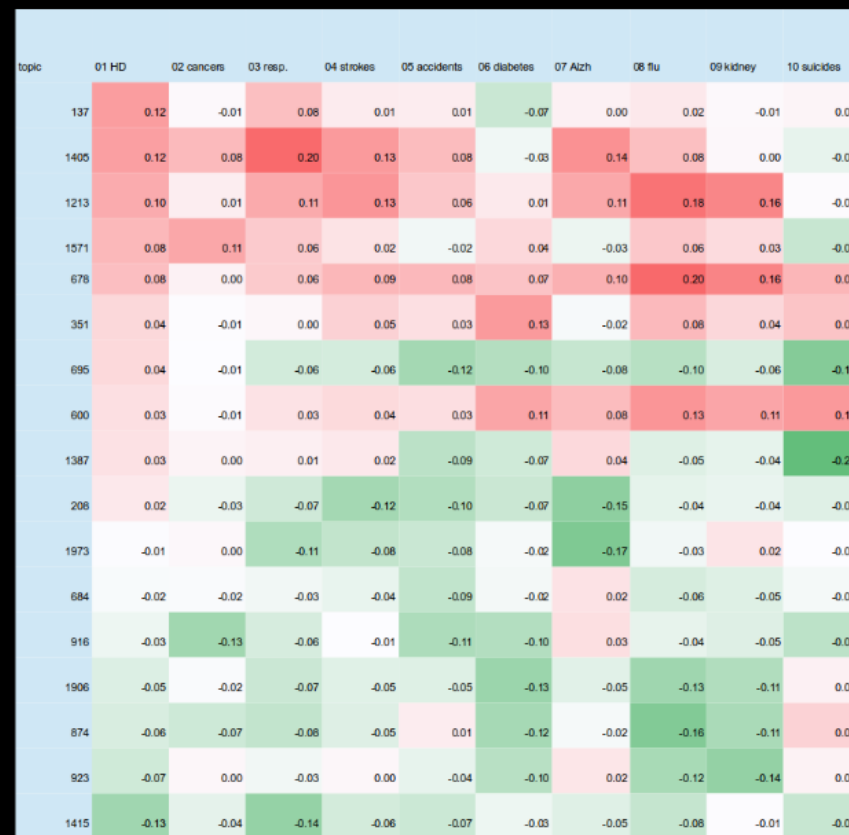
significant reduction in error over demographics+ socioeconomics model

* p < .05
 ** p < .01
 *** p < .001

Insight? Disease Classification



no controls



SES + Demographic controlled

	topic	01 HD	02 cancers	03 resp.	04 strokes	05 accidents	06 diabetes	07 Alzh	08 flu	09 kidney	10 suicides
10 suicides	137	0.12	-0.01	0.08	0.01	0.01	-0.07	0.00	0.02	-0.01	0.00
-0.08	1405	0.12	0.08	0.20	0.13	0.08	-0.03	0.14	0.08	0.00	-0.04
0.02	1213	0.10	0.01	0.11	0.13	0.06	0.01	0.11	0.18	0.16	-0.01
0.00	1571	0.08	0.11	0.06	0.02	-0.02	0.04	-0.03	0.06	0.03	-0.08
0.07	678	0.08	0.00	0.06	0.09	0.08	0.07	0.10	0.20	0.16	0.09
0.05	351	0.04	-0.01	0.00	0.05	0.03	0.13	-0.02	0.08	0.04	0.07
0.06	695	0.04	-0.01	-0.06	-0.06	-0.12	-0.10	-0.08	-0.10	-0.06	-0.16
0.19	600	0.03	-0.01	0.03	0.04	0.03	0.11	0.08	0.13	0.11	0.13
-0.29	1387	0.03	0.00	0.01	0.02	-0.09	-0.07	0.04	-0.05	-0.04	-0.20
-0.18	208	0.02	-0.03	-0.07	-0.12	-0.10	-0.07	-0.15	-0.04	-0.04	-0.05
-0.06	1973	-0.01	0.00	-0.11	-0.08	-0.08	-0.02	-0.17	-0.03	0.02	-0.01
0.01	684	-0.02	-0.02	-0.03	-0.04	-0.09	-0.02	0.02	-0.06	-0.05	-0.02
-0.09	916	-0.03	-0.13	-0.06	-0.01	-0.11	-0.10	0.03	-0.04	-0.05	-0.09
-0.06	1906	-0.05	-0.02	-0.07	-0.05	-0.05	-0.13	-0.05	-0.13	-0.11	0.01
-0.13	874	-0.06	-0.07	-0.08	-0.05	0.01	-0.12	-0.02	-0.16	-0.11	0.05
-0.07	923	-0.07	0.00	-0.03	0.00	-0.04	-0.10	0.02	-0.12	-0.14	0.00
-0.10	1415	-0.13	-0.04	-0.14	-0.06	-0.07	-0.03	-0.05	-0.08	-0.01	-0.08

topic	01 heart diseases	02 cancers	03 resp. diseases	04 strokes	05 accidents	06 diabetes	07 Alzheimer's	08 flu	09 kidney disease	10 suicides	topic
1213	0.41	0.29	0.16	0.38	0.20	0.33	0.15	0.28	0.48	-0.08	
678	0.39	0.26	0.15	0.35	0.24	0.39	0.16	0.29	0.48	0.02	
355	0.39	0.35	0.19	0.33	0.16	0.30	0.15	0.29	0.41	0.00	
1405	0.38	0.31	0.23	0.33	0.18	0.24	0.19	0.27	0.37	0.07	
913	0.25	0.19	0.23	0.24	0.25	0.27	0.12	0.29	0.34	0.05	
523	0.22	0.16	0.22	0.22	0.25	0.28	0.11	0.28	0.32	0.06	
599	0.09	0.10	0.09	0.05	0.08	0.06	0.05	0.06	0.10	0.19	
1193	-0.03	-0.06	-0.14	-0.13	-0.25	-0.19	-0.19	-0.19	-0.16	-0.29	
208	-0.13	-0.13	-0.19	-0.26	-0.25	-0.22	-0.24	-0.13	-0.21	-0.18	
923	-0.28	-0.19	-0.20	-0.25	-0.25	-0.37	-0.15	-0.28	-0.42	-0.06	
565	-0.28	-0.23	-0.21	-0.22	-0.22	-0.33	-0.13	-0.23	-0.42	0.01	
85	-0.30	-0.24	-0.27	-0.26	-0.30	-0.35	-0.17	-0.33	-0.38	-0.09	
1037	-0.30	-0.29	-0.23	-0.26	-0.21	-0.30	-0.08	-0.27	-0.36	-0.06	
533	-0.32	-0.26	-0.28	-0.30	-0.30	-0.34	-0.19	-0.31	-0.38	-0.13	
1772	-0.34	-0.24	-0.25	-0.32	-0.28	-0.32	-0.19	-0.29	-0.36	-0.07	
766	-0.34	-0.23	-0.27	-0.31	-0.31	-0.33	-0.15	-0.30	-0.35	-0.10	

Discovering Psychological and Health Insights from Social Media Languages

H. Andrew Schwartz
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October 16, 2015
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x 20mil.

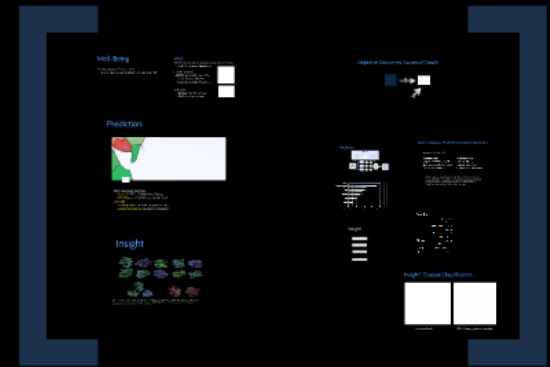


1. Individual Analyses



x 1bil.

2. Community Analyses



Introduction



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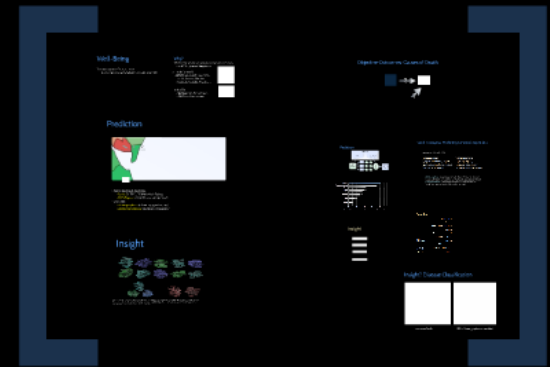


1. Individual Analyses



x 1bil.

2. Community Analyses



Introduction



Social Media



350m tweets/day



4b messages/day



tumblr.



...

...the largest dataset of who we are

Interdisciplinary Research Questions

Can we predict disease risk and recovery from language use?

What psychological factors emerge in language as drivers of health and well-being?

To what extent can language analyses replace and extend traditional psychological assessment



...the largest dataset of who we are

NLP can foster data-driven human discovery at unprecedented scale.

Thank You

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