CSE331 Computer Security Fundamentals

11/16/2017 **Email**

Michalis Polychronakis

Stony Brook University

Email Overview

MUA: Mail User Agent

Thunderbird, webmail, Pine, …

MSA: Mail Submission Agent

SMTP (port 587)

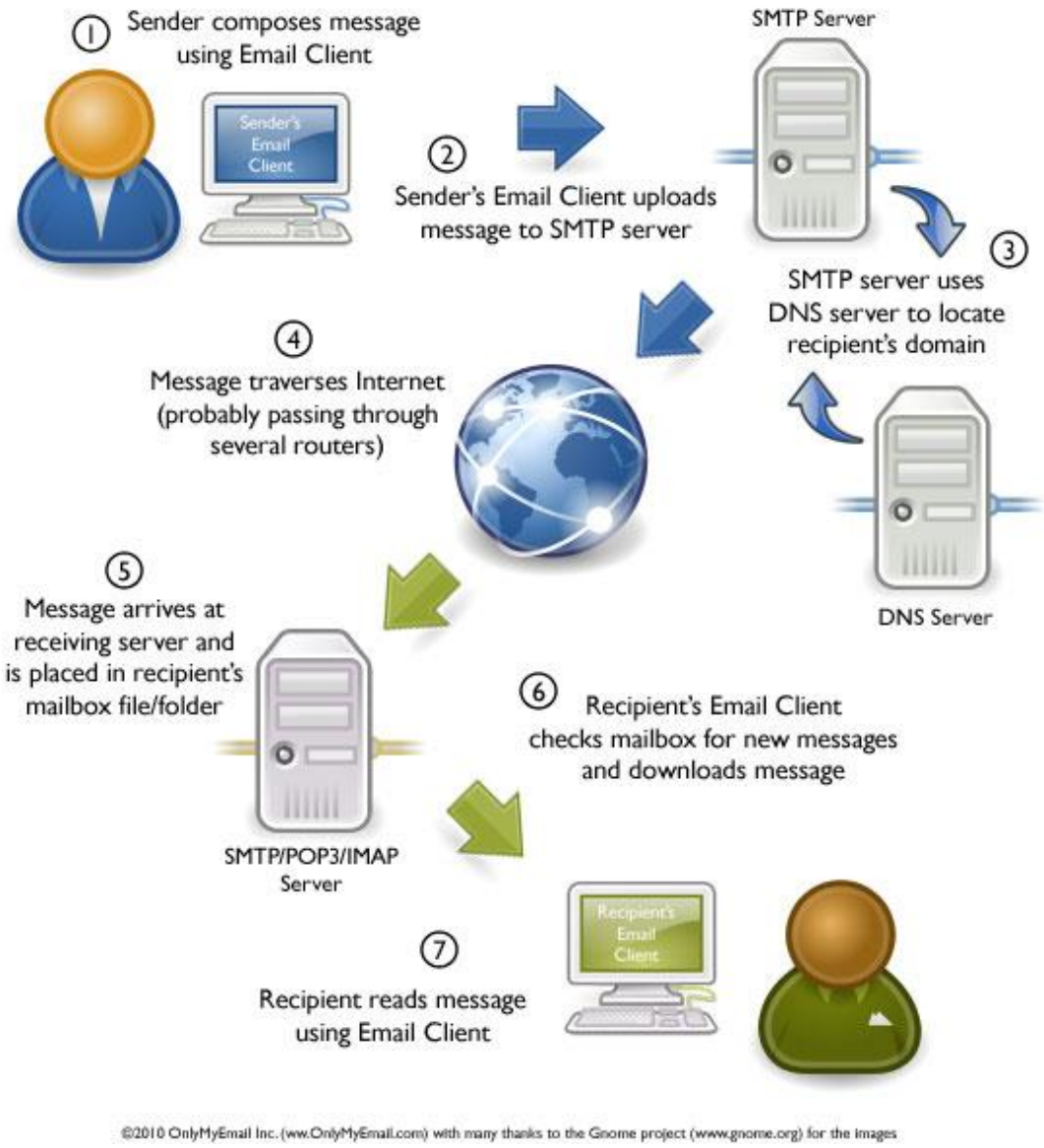
Often same as initial MTA

MTA: Mail Transfer Agent

SMTP (port 25)

MDA: Mail Delivery Agent

IMAP (port 143),
POP3 (port 110),
local, …



Typical flow: MUA ➔ MSA ➔ MTA ➔ … ➔ MTA ➔ MDA ➔ MUA

SMTP Transport Example

```
S: 220 smtp.example.com ESMTP Postfix
C: HELO relay.example.org
S: 250 Hello relay.example.org, I am glad to meet you
C: MAIL FROM:<bob@example.org>
S: 250 Ok
C: RCPT TO:<alice@example.com>
S: 250 Ok
C: RCPT TO:<theboss@example.com>
S: 250 Ok
C: DATA
S: 354 End data with <CR><LF>.<CR><LF>
C: From: "Bob Example" <bob@example.org>
C: To: "Alice Example" <alice@example.com>
C: Cc: theboss@example.com
C: Date: Tue, 15 January 2008 16:02:43 -0500
C: Subject: Test message
C:
C: Hello Alice.
C: This is a test message with 5 header fields and 4 lines in the message body.
C: Your friend,
C: Bob
C: .
S: 250 Ok: queued as 12345
C: QUIT
S: 221 Bye
```

Email/Messaging Security and Privacy Goals

Protect message content

Verify communicating parties' identities

Fight spam

Fight phishing

Hide communication patterns

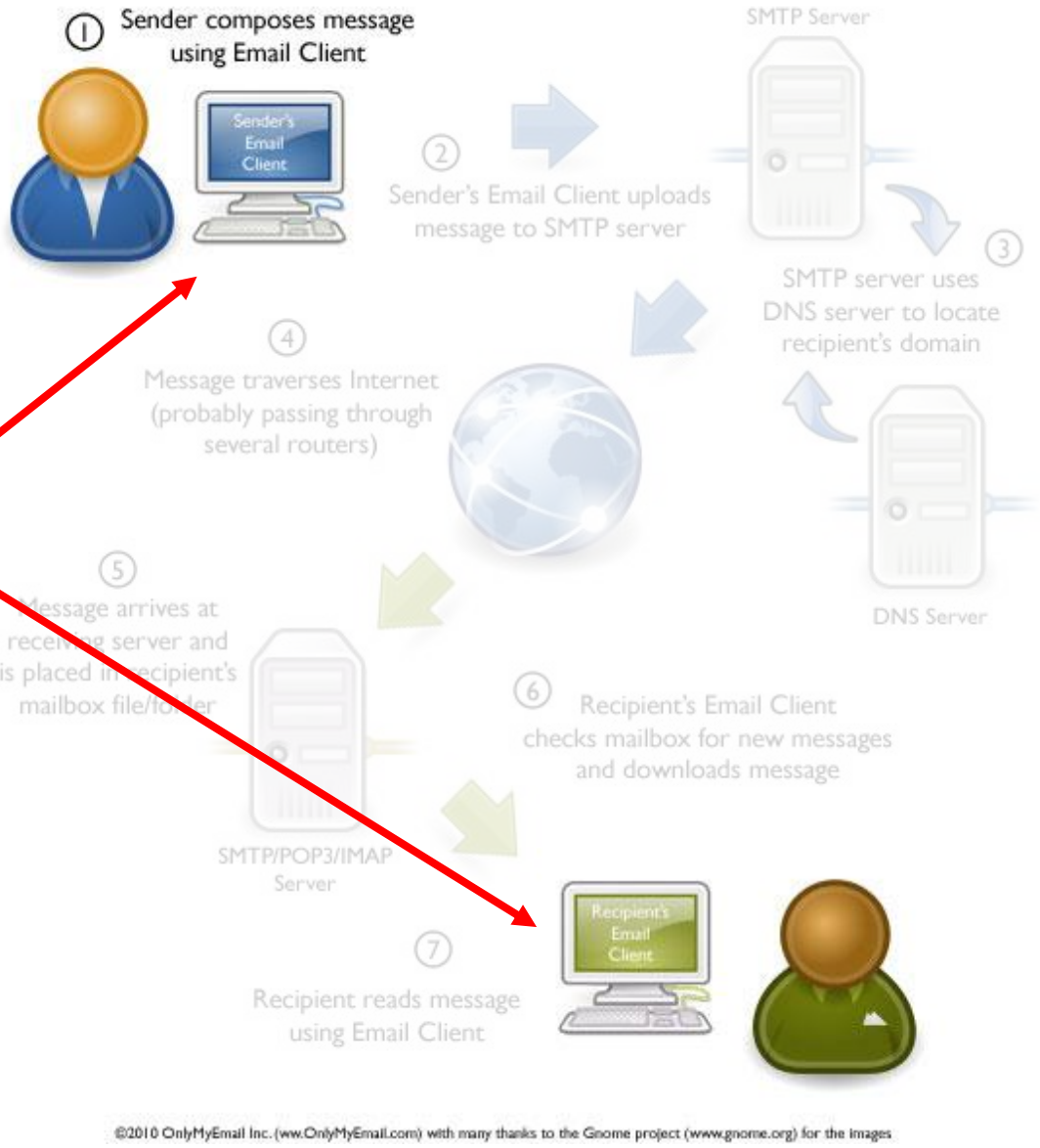
(subject of future lecture)

Who can read my email?

Adversaries with local or remote access to my devices

Intruders, spouse, administrator, …

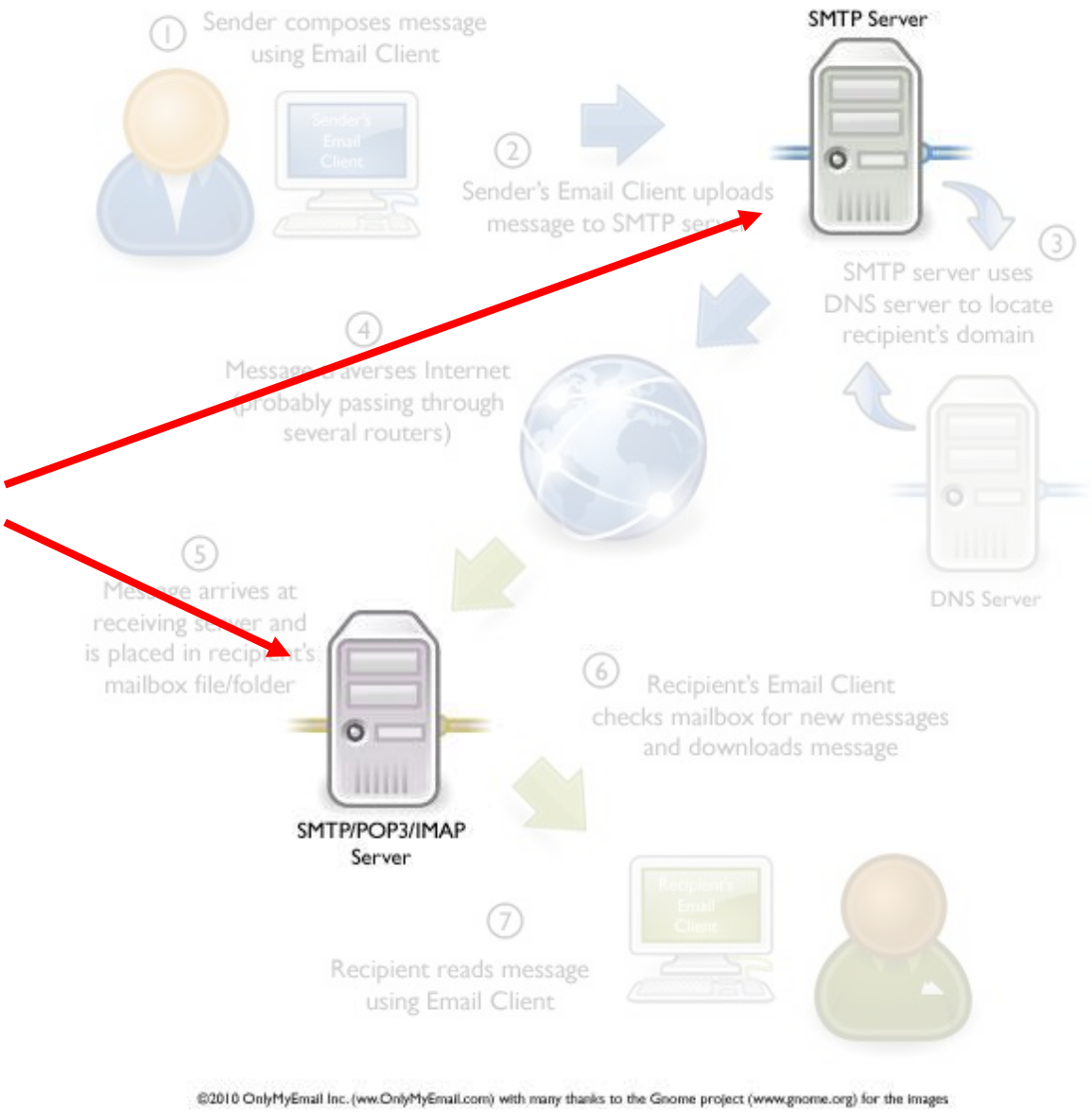
Malware, stolen credentials, physical access, …



Who can read my email?

Adversaries with local or remote access to MTAs and other intermediary servers

Intruders, administrators, other insiders, LEAs, …



Who can read my email?

Adversaries with access to any intermediate network

Intruders, administrators, other insiders, LEAs, …

Passive eavesdropping, MitM, DNS poisoning, …

Confidentiality Threats Recap:

Stored messages

Compromised system (either local or remote)
Malware, intruder, insider, stolen/lost device, …

Compromised authentication
Password theft, brute-force phone pin, …

Messages in transit

Eavesdropping and interception

Displayed messages

Screendump, reflections, shoulder surfing, …

Securing Email Transit

These days encryption is *mandatory* for client-to-server email transmission and retrieval

MUA ➔ MSA: STARTTLS (port 587/25), SMTPS (port 465)

MDA ➔ MUA: POP3S (port 995), IMAPS (port 993)

```
mikepo@capcom:~> nc smtp.gmail.com 25
220 mx.google.com ESMTP i185sm2356739qhc.49 - gsmtp
HELO foo.example.com
250 mx.google.com at your service
MAIL FROM:<mikepo@example.com>
530 5.7.0 Must issue a STARTTLS command first.
```

MTA ➔ MTA relaying: *Another story…*

STARTTLS: Opportunistic Encryption

Many legacy MTAs still do not support TLS

- Fail-open design is necessary

MTAs do their best to deliver messages

- A recipient MTA might present a self-signed certificate (common in antispam and email AV systems)
- There is no PKI for email…

MitM is trivially easy

- STARTTLS command is sent over a *plaintext* channel (!)
- Analogous to SSL stripping, but in this case the client has no indication that downgrade has happened
- Just assumes that the receiving MTA does not support TLS

Message interception is still possible

- Better than nothing: bulk passive eavesdropping not possible

I Want to STARTTLS

```
mikepo@capcom:~> nc aspmx.l.google.com 25
220 mx.google.com ESMTP h126si17458667qhh.29 - gsmtp
EHLO foo.example.com
250-mx.google.com at your service, [128.59.23.41]
250-SIZE 157286400
250-8BITMIME
250-STARTTLS
250-ENHANCEDSTATUSCODES
250-PIPELINING
250-CHUNKING
250 SMTPUTF8
STARTTLS
220 2.0.0 Ready to start TLS
<TLS Handshake>
```

I want to STARTTLS

```
mikepo@capcom:~> nc aspmx.l.google.com 25
220 mx.google.com ESMTP h126si17458667qhh.29 - gsmtp
EHLO foo.example.com
250-mx.google.com at your service, [128.59.23.41]
250-SIZE 157286400
250-8BITMIME
250-STARTTLS
250-ENHANCEDSTATUSCODES
250-PIPELINING
250-CHUNKING
250 SMTPUTF8
STARTTLS
220 2.0.0 Ready to start TLS
<TLS Handshake>
```

Can be stripped off
by a MitM attacker

Safer email – Transparenc

https://www.google.com/transparencyreport/saferemail/

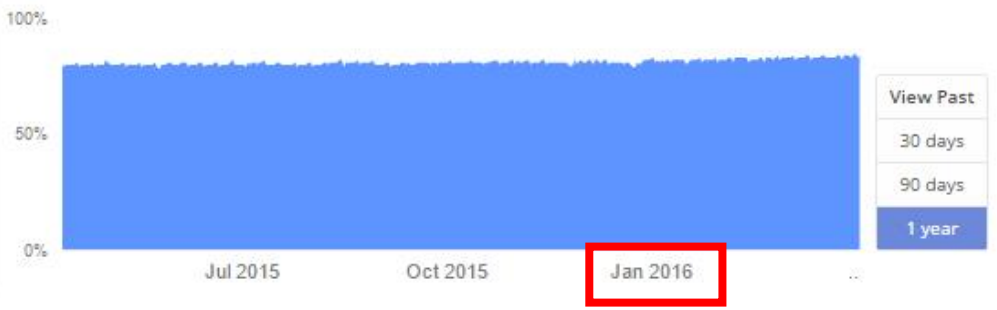
How much email was encrypted in transit?

Generally speaking, use of encryption in transit increases over time, as more providers enable and maintain their support. Factors such as varying volumes of email may explain other fluctuations.

Outbound

84%

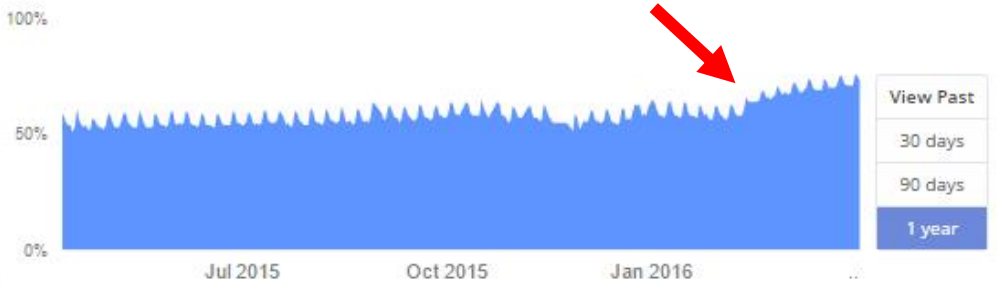
Messages from Gmail to other providers.



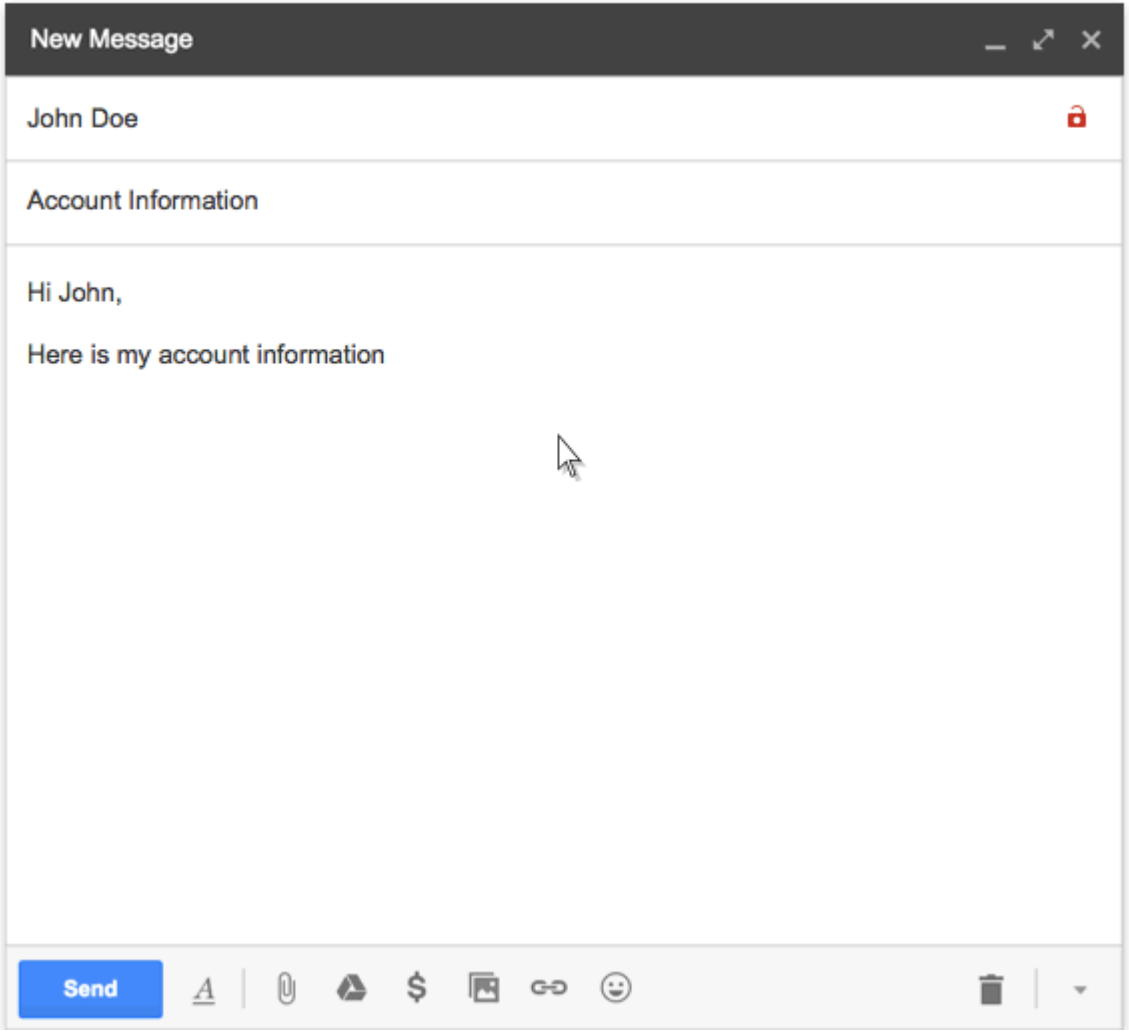
Inbound

73%

Messages from other providers to Gmail.



Download data



A tiny GUI change prompted many networks to deploy STARTTLS

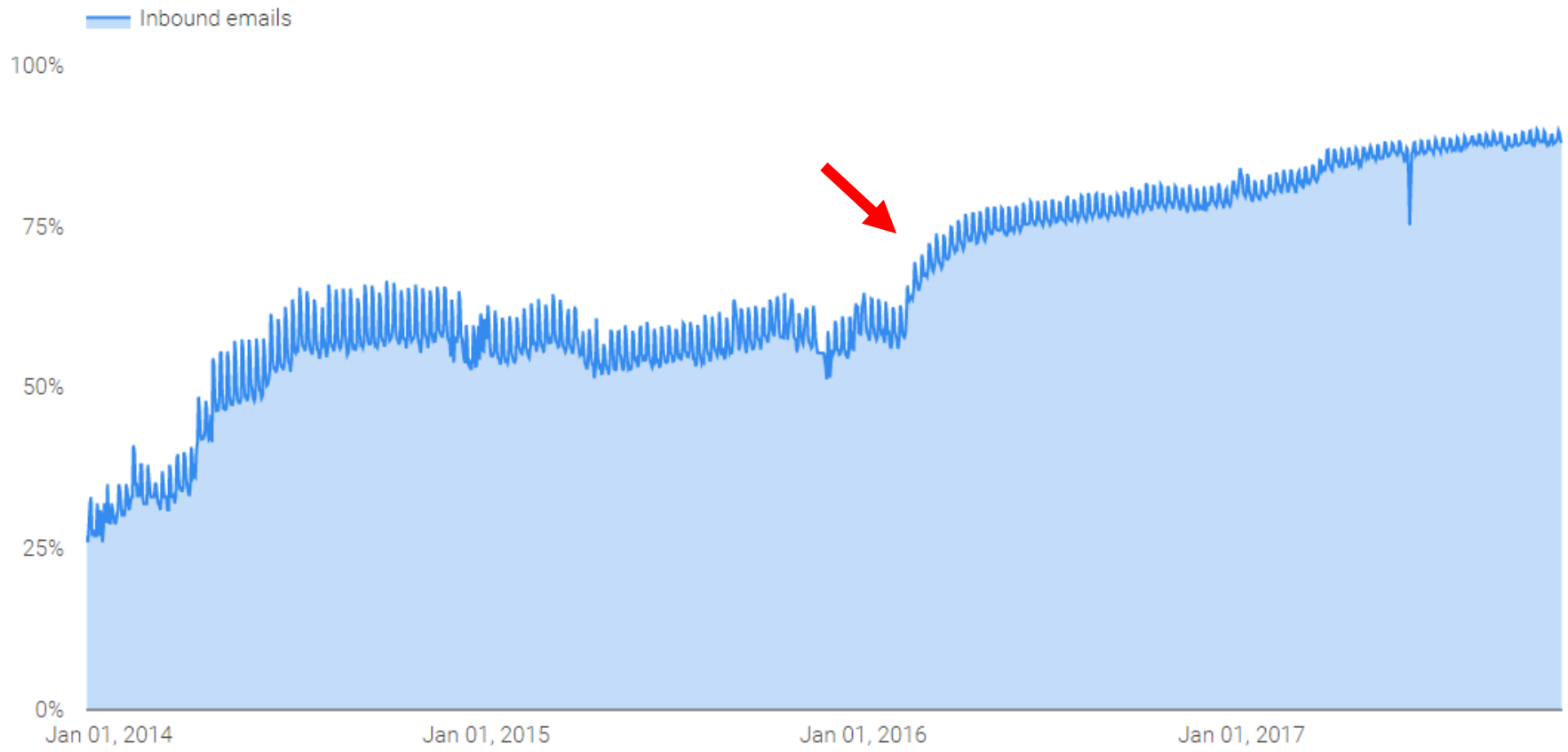
Transparency Report

Secure | https://transparencyreport.google.com/safer-email/overview?encrypt_out=start:1356998400000;end:1510444800000;series:outbound&lu=encry...

Email encryption in transit | Overview

Inbound email encryption: 88%

START 01/01/2013 END 11/12/2017



Google, Yahoo SMTP email severs hit in Thailand

Staff writer | September 12, 2014 | telecomasia.net

Internet users in Thailand have been hit by a massive man-in-the-middle attack aimed grabbing email login credentials from fake SMTP servers.

The attack has been verified on Google's and Yahoo's email servers and on two of the country's largest fixed-line ISPs, though preliminary analysis suggest that all SMTP servers are targeted.

The STRIPTLS attack as it has become known works by inserting a man-in-the-middle at the ISPs. This is done via a transparent proxy.

LATEST NEWS

- Big data to push TV future
- Irdeto, Alibaba firm up pira China
- CJ Hellovision launches Ulti
- Pay TV revenues surge in e markets
- Broadcom unveils chipset f China
- TV remains prime screen in homes
- Global ad spend seen rising
- Indosat narrows losses for

31
DEC/12
1

On SMTP, STARTTLS and the Cisco ASA

During the course of trying to increase the security of my e-mail while in transit, I was working on enabling TLS in Postfix to opportunistically encrypt connections to SMTP servers. While verifying my configuration, I ran into an interesting issue.

In order to test my configuration out I was sending e-mails to a Gmail address via Postfix, unfortunately I wasn't seeing any logging in Postfix indicating that TLS was being used. So I attempted to investigate whether STARTTLS was actually being advertised by manually connecting to Google's SMTP servers using telnet:

```
telnet aspmx.l.google.com 25
Trying 2607:f8b0:4001:c02::1a...
Connected to aspmx.l.google.com.
Escape character is '^]'.
220 ************************************
EHLO example.com
250-mx.google.com at your service,
[2001:4870:800e:301:f24d:a2ff:fe08:e920]
250-SIZE 35882577
250-8BITMIME
250-XXXXXXXA
250 ENHANCEDSTATUSCODES
```

Every server I connected to in Google's MX record was not advertising STARTTLS. On a whim, I attempted to connect to Google's SMTP servers from an entirely different network:

```
telnet 173.194.68.26 25
Trying 173.194.68.26...
Connected to qa-in-f26.1e100.net (173.194.68.26).
Escape character is '^]'.
220 mx.google.com ESMTP l3si4081429qct.164
EHLO stomp.colorado.edu
250-mx.google.com at your service, 1
250-SIZE 35882577
250-8BITMIME
250-STARTTLS
250 ENHANCEDSTATUSCODES
```

Pages

Nagios Plug-ins

About

Categories

IPv6

MySQL

OpenConnect

OpenManage

OpenVPN

Privacy

SNMP

Sysadmin

- Linux
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  - BIND
  - Fedora
  - FreeIPA
  - Hardware
  - NetworkManager
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  - Rsyslog
  - SELinux
  - SMTP
  - Unbound
  - Virtualization
  - VNC
  - Web Browsers
- Mac OS X

End-to-End Email Encryption

Two major standards: **PGP** and **S/MIME**

- Similar, but incompatible
- Both rely on public key cryptography
- Both support signing and/or encryption
- **Main difference: how certificates are signed**

Typical workflow

- Encrypt message with a random symmetric key
- Encrypt symmetric key with the public key(s) of recipient(s)
- Digitally sign a hash of the message

Metadata still in the clear!

- Email headers
- Appended "Received:" records
- Subject line

Pretty Good Privacy

De fact standard for secure email

PGP (Phil Zimmermann) ➔ OpenPGP (RFC 4880)

- Gnu Privacy Guard (GPG): GPL implementation

Authentication

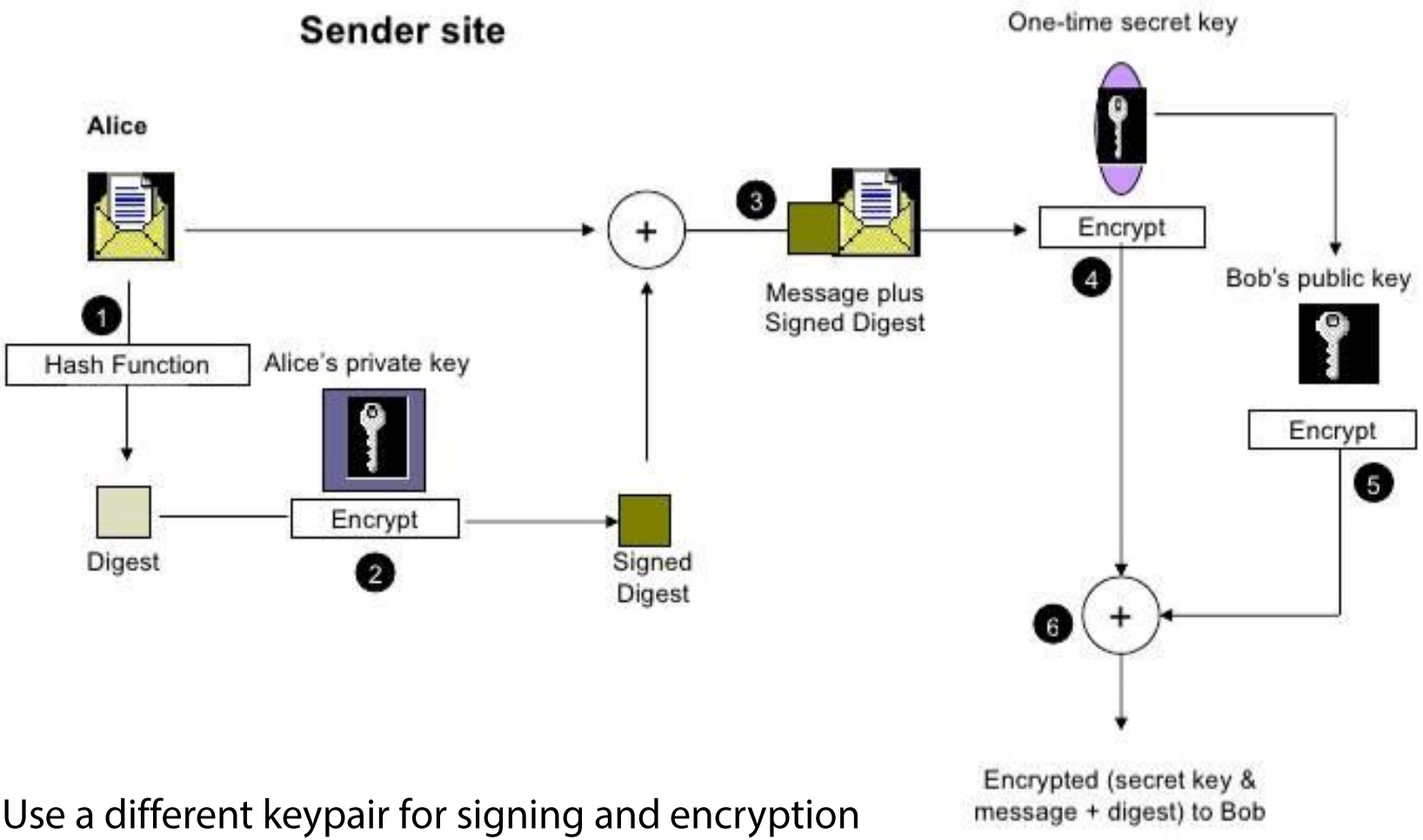
- Senders attach their digital signature to the message
- Receivers verify the signature using public-key cryptography

Confidentiality

- Symmetric key encryption
- Random session key generated for each message
- Session key is encrypted with recipient's public key

Both are typically used on the same message

PGP Encryption



Use a different keypair for signing and encryption

http://www.slideshare.net/rvenkatesh25/network-security-primer

PGP Signed Message Example

```
From: alice@wonderland.com
Date: Mon, 16 Nov 1998 19:03:30 -0600
Subject: Message signed with PGP
MIME-Version: 1.0
Content-Type: text/plain; charset=US-ASCII
Content-Transfer-Encoding: 7bit
Content-Description: "cc:Mail Note Part"

-----BEGIN PGP SIGNED MESSAGE-----

Bob,

This is a message signed with PGP, so you can see how much overhead PGP
signatues introduce.  Compare this with a similar message signed with S/MIME.

Alice

-----BEGIN PGP SIGNATURE-----
Version: PGP for Personal Privacy 5.0
Charset: noconv

iQCVAwUBM+oTwFcsAarXHFeRAQEsJgP/X3noON57U/6XVygOFjSY5lTpvAduPZ8M
aIFalUkCNuLLGxmtsbwRiDWLtCeWG3k+7zXDfx4YxuUcofGJn0QaTlk8b3nxADL0
O/EIvC/k8zJ6aGaPLB7rTIizamGOt5n6/08rPwwVkRB03tmT8UNMAUCgoM02d6HX
rKvnc2aBPFI=
=mUaH
-----END PGP SIGNATURE-----
```

http://www.slideshare.net/rvenkatesh25/network-security-primer

Encrypted Email: Two Main Challenges

Public key authenticity

Assurance that a public key is correct and belongs to the person or entity claimed

- Has not been tampered with or replaced by an attacker

Public key discovery

How can we find the public key of a person/entity?

- Especially the very first time we contact them

PGP: Web of Trust

Decentralized trust model

- In contrast to the centralized hierarchical model of PKI
- Users create their own certificates

Users validate other users' certificates, forming a "web of trust"

- No trusted authorities: trust is established through friends
- Adjustable "skepticism" parameters: # fully and # partially trusted endorsers required to trust a new certificate (1 and 3 for GnuPG)
- Key signing parties

Main problems

- Privacy issues: social graph metadata
- Bootstrapping: new users are not readily trusted by others
- When opinions vary, "stronger set" wins: impersonation through collusion/compromised keys
- Scalability: WoT for the whole world?

S/MIME

Based on standard X.509 certificates

- Analogous operation to SSL: trusted CA sign certificates
- Traditional PKI

Uses multipart MIME to include cryptographic information in the message

Widely supported by most email readers (e.g., iOS)

Works well within corporations

- Certificate distribution through Active Directory infrastructure

S/MIME Signed Message Example

```
From: alice@wonderland.com
Date: Mon, 16 Nov 1998 19:03:08 -0600
Subject: Message signed with S/MIME
MIME-Version: 1.0
Content-Type: multipart/mixed; boundary="simple boundary"


--simple boundary
Content-Type: text/plain; charset=US-ASCII
Content-Transfer-Encoding: 7bit
Content-Description: "cc:Mail Note Part"

Bob,

This is a message signed with S/MIME, so you can see how much overhead S/MIME
signatures introduce.  Compare this with a similar message signed with PGP.

Alice


--simple boundary
Content-Type: application/octet-stream; name="smime.p7s"
Content-Transfer-Encoding: base64
Content-Disposition: attachment; filename="smime.p7s"

MIIQQwYJKoZIhvcNAQcCoIIQNDCCEDACAQExCzAJBgUrDgMCGgUAMAsGCSqGSIb3DQEHAaCCDnww
ggnGMIIJL6ADAgECAhBQQRR9a+DX0FHXfQOVHQhPMA0GCSqGSIb3DQEBBAUAMGIxETAPBgNVBAcT
CEludGVybmV0MRcwFQYDVQQKEw5WZXJpU2lnbiwgSW5jLjE0MDIGA1UECxMrVmVyaVNpZ24gQ2xh
c3MgMSBDQSAtIEluZGl2aWR1YWwgU3Vic2NyaWJlcjAeFw05NzAxMjcwMDAwMDBaFw05ODAxMjcy
MzU5NTlaMIIBFzERMA8GA1UEBxMISW50ZXJuZXQxFzAVBgNVBAoTDlZlcmlTaWduLCBJbmMuMTQw
MgYDVQQLEytWZXJpU2lnbiBDbGFzcyAxIENBIC0gSW5kaXZpZHVhbCBTdWJzY3JpYmVyMUYwRAYD
```

http://www.slideshare.net/rvenkatesh25/network-security-primer

Finding Public Keys

Public PGP key servers

- pgp.mit.edu
- keyserver.pgp.com

Cache certificates from received emails

Integration with user management (LDAP)

Ad-hoc approaches

- List public key on home page
- Print on business card
- Exchange through another medium on a case by case basis

Association with social profiles/identities

- keybase.io

MIT PGP Public Key Server

Help: Extracting keys / Submitting keys / Email interface / About this server / FAQ
Related Info: Information about PGP /

Extract a key

Search String: Do the search!

Index: Verbose Index:

Show PGP fingerprints for keys

Only return exact matches

Submit a key

Enter ASCII-armored PGP key here:

Michalis Polychronakis (m

https://keybase.io/mikepo

Keybase

Join Login

Michalis Polychronakis

keybase.io/mikepo

8EBD 8F30 8899 8AFF

polychronakis tweet

polychronakis gist

mikepo has an invitation available
If you know mikepo, you can ask them for an invitation to Keybase.

Encrypt

Verify

mikepo from the **command line**

```
# first
keybase join  # if you're new, or
keybase login # if you're not.

# then
keybase push  # if you already have a public key, or
keybase gen   # if this is all new to you
```

Tracking (6)

 hargikas

 mstamat

 gianluca_string

Trackers (6)

 hargikas

 kontaxis

 mstamat

Biggest Issue: Usability

Non-trivial setup

- S/MIME: complex certificate enrollment process
- PGP: user is responsible for everything

Key management

Key revocation

Public key fingerprints

Poor mail client integration

- Can lead to catastrophic failures: e.g., Enigmail+Thunderbird silent encryption failure

(Let alone key discovery and trustworthiness issues)

Search Forum

Create Topic
Stats Graph

Forums

Enigmail Support 328
Translations 5
Development Discussions 5
Feature Requests 43
Announcements 9

Help

Formatting Help

WARNING: Enigmail 1.7 *completely* *broken*

Forum: Enigmail Support **Creator:** cleca **Created:** 2014-08-12 **Up**

cleca
2014-08-12

Enigmail 1.7 is completely broken for my purposes.

Steps to reproduce the problem:

1) Write an email in TB.

2) Ensure "Force encryption" in Enigmail.

3) Ensure "Force signing" in Enigmail.

4) Recheck encryption and signing settings... OK.

5) Send the email.

6) Look at the received email. OOPS. It is NOT signed and NOT encrypted.

Sorry to say this so directly, but an encryption system, which CONFIRMS to the user in it's graphical user interface on two different places that it will encrypt AND THEN SENDS THE EMAIL WITHOUT ANY ENCRYPTION IN
PLAIN TEXT ... is just the BIGGEST IMAGINABLE CATASTROPHE.

Sorry for my profane language but there is simply no excuse for such

Runa A. Sandvik on Twitte

Twitter, Inc. [US] https://twitter.com/runasand/status/573613717004247040

Search Twitter

Have an account? Log in

Runa A. Sandvik
@runasand

Follow

Swedish media org @Aftonbladet publishes its GPG private key for a second time (first time was in 2012):

Anders Nilsson @nilssonanders
Sweden's biggest newspaper #Aftonbladet includes their private key in guide to PGP mail them (via @_zulln) bit.ly/1FfHAOI

RETWEETS 42

FAVORITES 15

2:39 PM - 5 Mar 2015

Adobe Product Security Incident Response Team (PSIRT) Blog

Working to help protect customers from vulnerabilities in Adobe software. Contact us at PSIRT(at)adobe(dot)com.

PSIRT PGP Key (0x33E9E596)

```
-----BEGIN PGP PUBLIC KEY BLOCK-----
Version: Mailvelope v1.8.0
Comment: https://www.mailvelope.com

xsFNBFm/2KMBEADbwToJM3BCVE1OeC22HgVEqNEDppXzuD2dgfKuy0M4tx2L
De7GkPjo6AOsw4yi8bakLiidpw5B0J/AR1VtIjIDEmS0F9MRZIcV0UKyA5qV
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Nm8vIGnQZWQ30WqnH/UFoh3RPJ+WqnDq88NmqBq8I4aNV4u8MqoObd/zrtVX
kAwYHbIZLo925NjFyPuuxhWiCotKenl8dZefB8aB8lRjYuIMnCJ0GQus+JG8
TJyEesNdK/q8HD5h1kCRSzMHDl+Ra3z/1+FFIwARAQABzR1BZG9iZSBQU0lS
VCA8cHNpcnRAYWRvYmUuY29tPsLBewQQAQgALwUCWb/YrwUJAeEzgAYLCQgH
AwIJEIbAD8Kvh3YWBBUIAgoDFgIBAhkBAhsDAh4BAADk2A//f+6PFzg4VmLI
PzsTZPoqPR/lXlZ7RIYbQosHvsFwyW0WWX1uI1sEeD5Qo7HQt6NNMAOW51Js
wFvFOWIa9U6SHRoU1kGTSESReOq5HnXe4DcBubsKmoMS68PuiZ88wYOIM4Up
9V9PUuaue0U4oSrYHnH5qBOqurtv8wO5Cq4uTwnfnjN7n4OH0++29l0PJ68B
6+kMuQyG4swmxsZhljlqGMHcs0c/BuI3W+n5w+xLM7N5jjCTjNXR+tGmstdm
RPEoLWOso+ZFwfNW0CLKjYUahp3p6H9x8R13wrp2re0GhqKRgt3D4UcAqsPs
```

CATEGORIES

- Alert
- Security Bulletins and Advisories
- Uncategorized

ARCHIVES

- September 2017
- August 2017
- July 2017
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- November 2016
- October 2016
- September 2016
- August 2016
- July 2016
- June 2016
- May 2016
- April 2016
- March 2016
- February 2016
- January 2016
- December 2015

```
GAEIABkFAlm/2LAFCQHhM4AJEIbAD8Kvh3YWAhsMAACz+g/+KmbnChEUZXdo
ZIvPzphw3KvZQHWCY+5qGqdoxNkfkUSKhkzC0M51Kq7emVpvXYrMRdJRHxFP
83HIahA5UiufsDt7QlMwVRGtJYxhH+TNZBBbDBVQ1JQxuC3mH7F/tFHb9N1G
kURUwa2fdDBPw2+DOWa2+iVhcPhfB2iy9exs2txXjgPx67aZi70Jw44ixvpY
TWs/M5I6SXQsyuB5Qw0jtXKioQyTOLmeUFmJR2Ui5FK+t5SXus44mRCujEUn
YDqDmxKDnhssEVNWZ4KWs2uvNXNwlnZcHVSYXukf3FlCWp0TESCOecdqbvl0
Cs+vLivxiksh33xqZWnD78xv92t2Ggp2a41gBOaaCjx2irqZ9RHIv0YzNfQz
yz5XYEGI2iCrvdStrbZfX1Dqsllrqs/pZRbV48KbfubDvGZuNR3hrsfmfsgr
zkESOQmpuKhj/Es3CKjdafLDc8HOyVhJ+n4tvWXyRpYEhuDh/tzeDuuB9vfG
QA9TNhSpAp5lHFJklmd9knWbExJ0srUbK2QVmVn9CZx/sdUfwDWp1GeANLsO
MRNlr3IrklbZ0bFH+nrcJQZ5+sDzHGNe4P9Dt30yvFHoyS1BkRndLuawSlqh
LJyYLUvFjL3i3jbiNT1NKldwqaL2i9OuRAuHthoFGOKIqr6hmtOYzUem/cl+
ZlRwd77Vmfc=
=QOc7
-----END PGP PUBLIC KEY BLOCK-----

-----BEGIN PGP PRIVATE KEY BLOCK-----
Version: Mailvelope v1.8.0
Comment: https://www.mailvelope.com

xcaGBFm/2KMBEADbwToJM3BCVE1OeC22HgVEqNEDppXzuD2dgfKuy0M4tx2L
De7GkPjo6AOsw4yi8bakLiidpw5B0J/AR1VtIjIDEmS0F9MRZIcV0UKyA5qV
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```

End-to-End vs. Cloud-to-Cloud

IMAP: one of the oldest "cloud" services!

- Keep messages on the server
- Conveniently access them from multiple devices

Useful cloud-based email features

- Powerful search, collaborative SPAM filtering, …
- Need access to the **plaintext**! Gmail cannot index encrypted messages

Tradeoff: privacy vs. convenience

- Active research on searchable encryption

SPAM

Spam Sources

Commercial entities

- Legitimate or "gray" businesses, advertisers, …

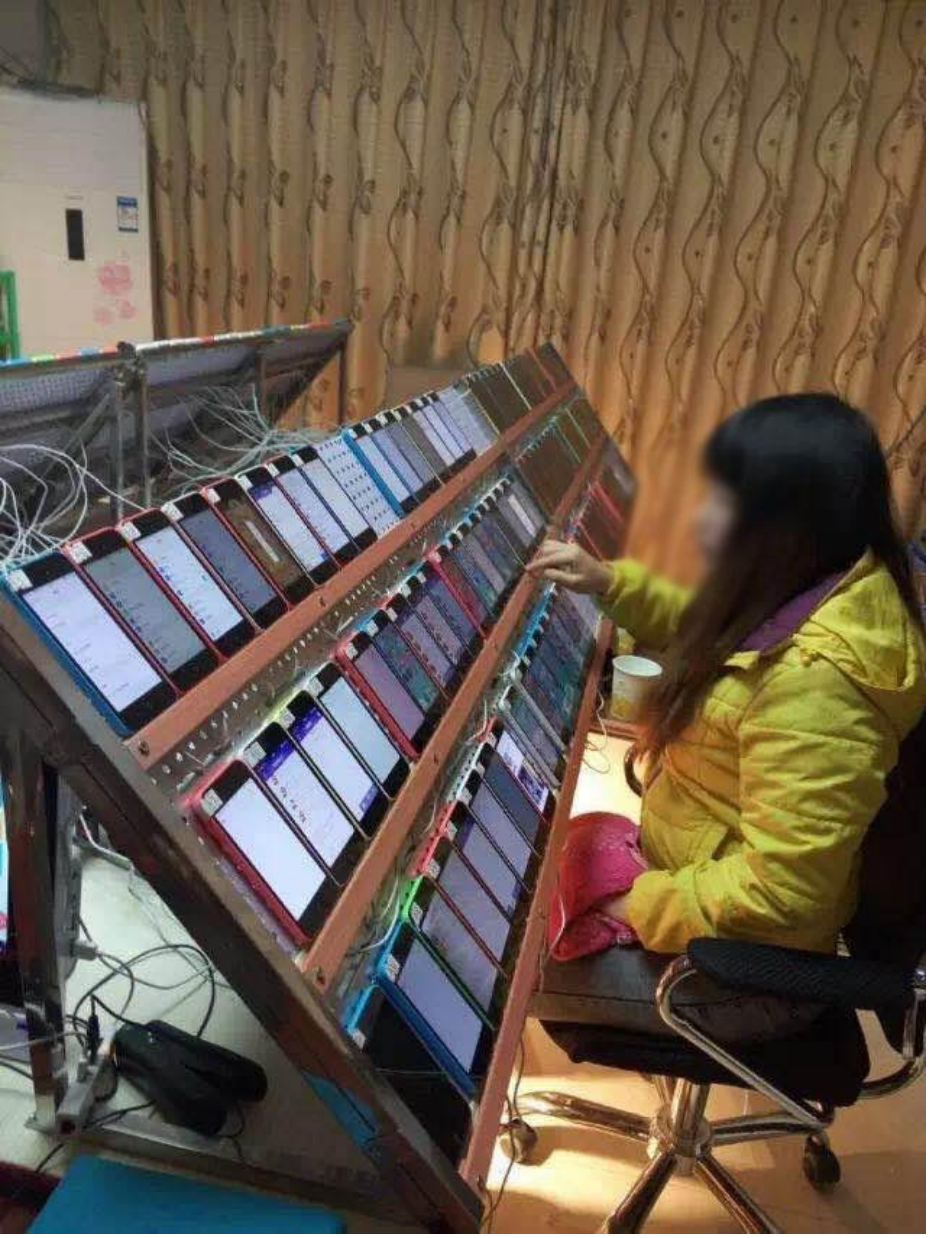
Spammers' own hosts or open relays → easily blocked

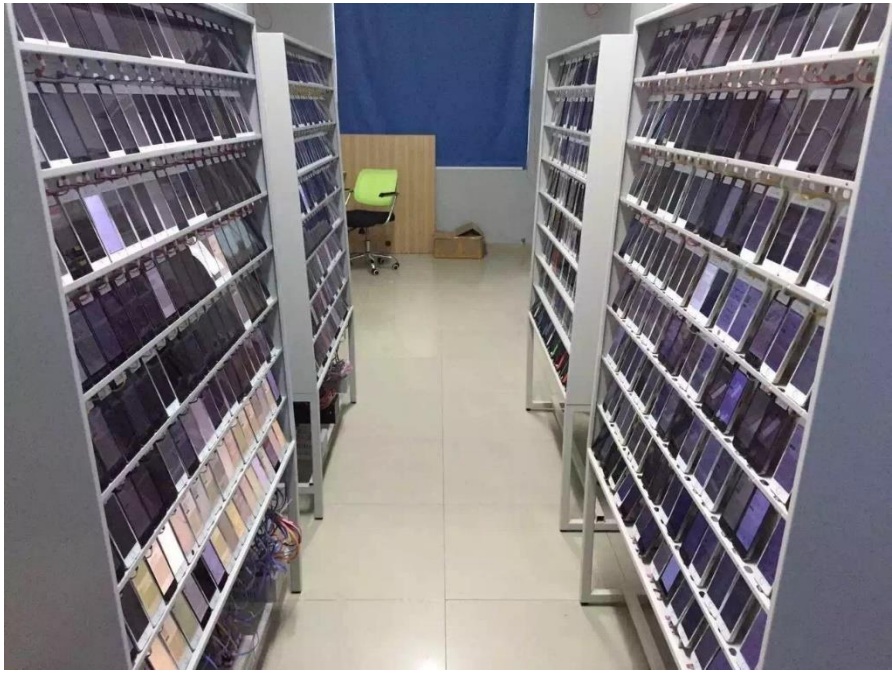
Botnets

- Abuse of ISPs and webmail providers
- Abuse of legitimate user email accounts
- Address harvesting from users' address books

Beyond email

- Fraudulent messages: Facebook, Twitter, Yelp, Amazon, online comments, forum messages, …
- Fraudulent activities: likes, retweets, clicks, app store rankings, fake reviews, …





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© iFeng - http://tech.ifeng.com/a/20161024/44476050_0.shtml

Spam lifecycle

Gathering addresses

- Valid, active addresses are precious
- Stolen address books, web crawling, black market, …

Message content

- Advertising, 419 scams, fraud, phishing, malware, …
- Anti-spam filter evasion: content obfuscation

Spam email delivery

- Valid accounts: newly created (sweatshops), hijacked ones, …
- Fake social media accounts "primed" over time
- Open relays/proxies (not common anymore)
- Malware: most spam comes from infected machines/botnets

Fighting Spam

Content-based filtering

- False positives vs. false negatives
- Local vs. cloud-based

Blacklisting

- IPs/domains of known spammers, open relays, zombie machines, hosts that shouldn't be sending emails (e.g., ISP DHCP pools), …

Honeypots

- Relays, proxies, spamtraps (fake email addresses)

Outbound filtering (block port 25)

- SMTP authentication is now mandatory by most ISPs

Email authentication

- SPF, DKIM, DMARC, …

Phishing

Spoofed emails pointing to spoofed webpages

- Financial institutions, could services, and other targets

Asking for credentials, credit card numbers, and other sensitive information

- "Your Fedex package information"
- "Your account has been suspended"
- "Your credit card statement"

Spear phishing

- *Enticing* messages that appear to come from well-known individuals or businesses

Address Obfuscation

Misspelled/similar domain names

`From: info@paypa1.com` `http://www.citybank.com`

Misleading <A> tags

`<a href="http://www.attacker.com">http://www.bank.com</a>`

Seemingly legitimate/complex/long URLs

`http://www.bankofamerica.com.attacker.net/`

`http://www.visa.com:UserSession=2f6q988316484495&usersoption=SecurityUpdate&From@61.252.126.191/verified_by_visa.html`

Homographs, internationalized domain names (IDN), punycode

`http://ebay.com` (`http://xn--eby-7cd.com/`) – Cyrillic "a" vs. Latin "a"

Most browsers display IDNs only for the system's configured language

Punycode if a non-default language or mixed languages are used

Dot-less addresses and other URL encoding tricks

`www.cs.stonybrook.edu` ➔ `http://130.245.27.2` ➔ `http://2197101314`

URL shorteners and redirection chains

Hide the actual destination URL

Recent phishing message targeting SBU users

From: **SBU Team <ebrahle2@kent.edu>**
Date: Tue, Feb 2, 2016 at 8:42 PM
Subject: cyber security
To: XXXXXXXXXXX

We've detected spam-like activity in your webmail account, which is against our Acceptable Use Policy (AUP).

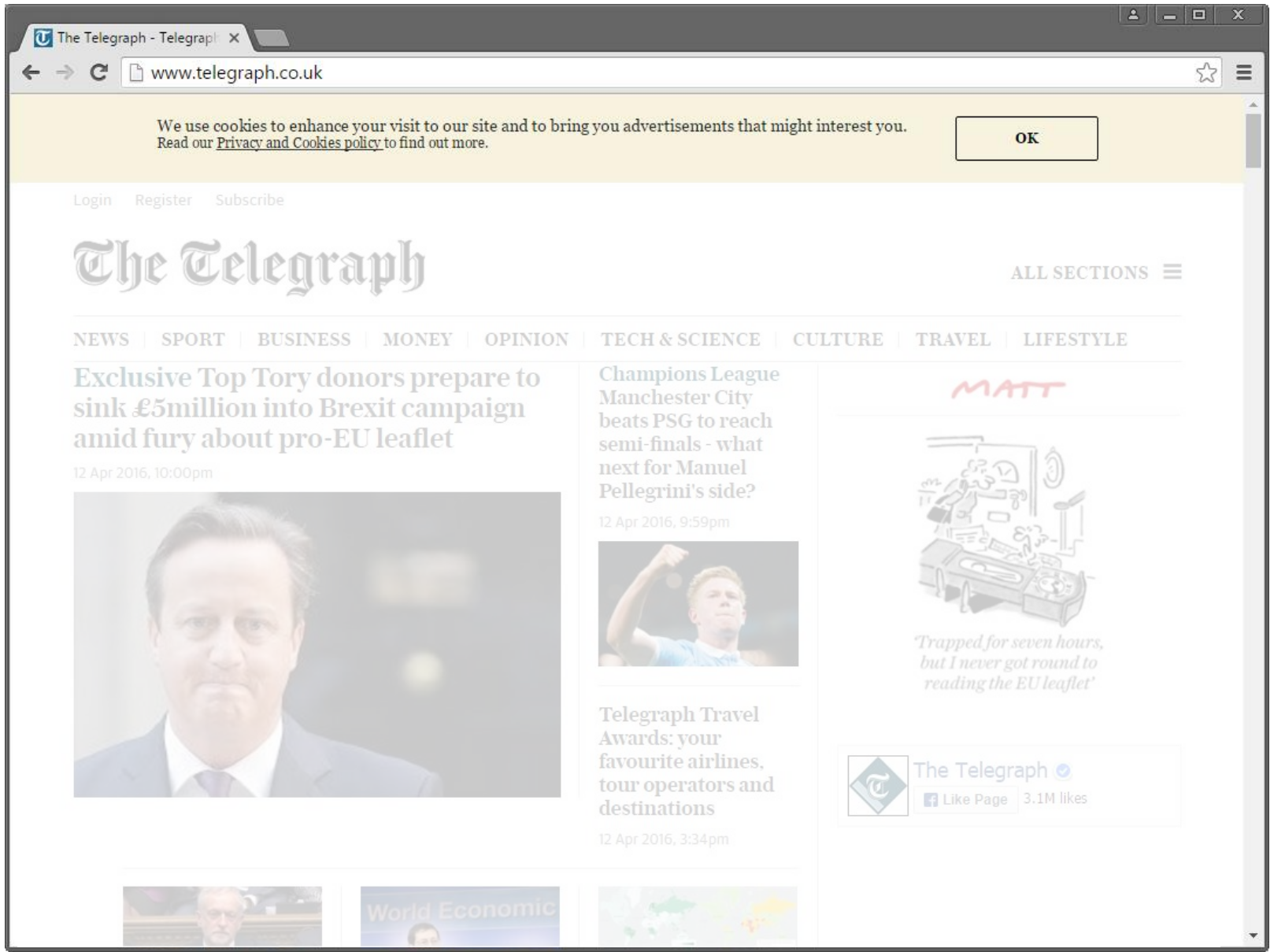
Kindly click on the link below to verify that you're the owner of the account and not a spammer.

http://is.gd/stonybrooksecure

We apologize for any inconvenience this may have cause you.

Thanks,
SBU Team

More training of users to click on things…



Phishing Countermeasures

Stop confusing users

- Institutions shouldn't include links in emails

User education

- Don't trust links in emails – type the address in your browser
- (analogous to: don't trust phone calls that ask for your info – always call the number at the back of your card)

Augmenting password logins

- Two-step login: show user-specific information before prompting for the password
- Probably too inconvenient

Anti-phishing filters, tools, …

U2F tokens!

Spear Phishing

Well-prepared, personalized, convincing messages targeted to particular individuals

- Seemingly coming from trusted colleagues
- Personalized for their target: real names, personal and business information, recent activity (e.g., real purchases), …

Highly effective, used extensively in targeted attacks

- Document attachments exploiting 0day vulnerabilities
- Links to fake login pages for credentials stealing

Many recent incidents

Maybe rethink email altogether?

Recent secure messaging apps offer many benefits

- True end-to-end encryption: the provider shouldn't be able to read message contents
- User-friendly verification of contacts' identities
- Forward security: ensure past communications will be secure even if private keys are stolen
- Open-source design and implementation, code audits
- **No spam!** Only approved contacts can send messages

Many encouraging efforts

- Signal, OTR, Pond, …
- Proprietary, but better than nothing: WhatsApp, iMessage

Metadata is still there!