# Web Mining

CSE 537 Artificial Intelligence, Spring 2016

Group #: 3

Author: Feiqiao Wang

Student ID: 104965863

Professor: Anita Wasilewska

# **Topics Covered Today**

Motivation to choose the topic

What is web mining and why need web mining?

How to collect data from web?

Web mining methods summary

Web mining use cases review

Controversial issue of web mining

Semantic web and semantic web mining

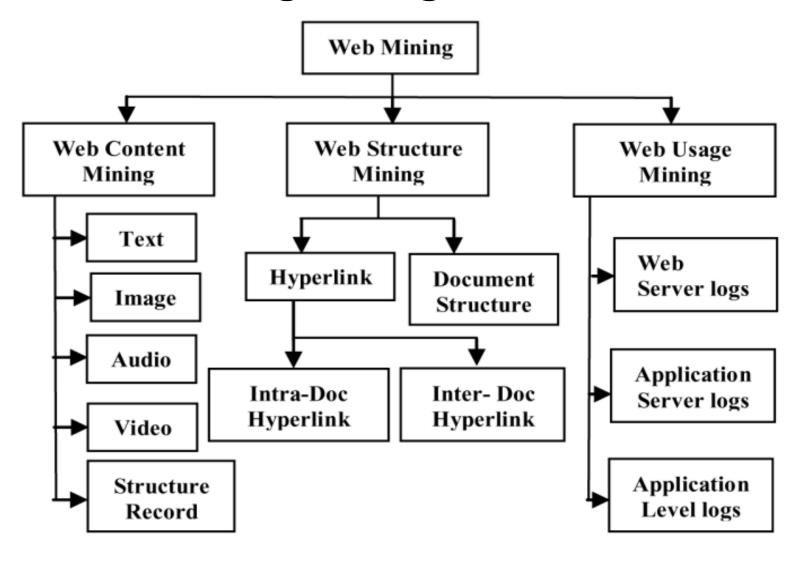
## Motivation

Extend the topics teaching in class; Share the knowledge and learn from each other;

### What is Web Mining?

Web mining is the use of data mining techniques to automatically discover and extract information from Web documents and services. Web mining is subset of data mining.

### **Web Mining Categories**



(Source: K.Dharmarajan-Scholar, "CURRENT LITERATURE REVIEW -WEB MINING", Elysium Journal, September 2014, Volume-1, Special Issue-1)

### Why need web mining?

- Better search result.
- Business intelligence
- Competitive intelligence
- Pricing analysis
- Events
- Product data
- Popularity
- Reputation (credit card score calculation etc..)
- Other ...

# Web Mining vs Data Mining

Scale – Huge dataset for web mining, small to large dataset for the traditional data mining;

**Access** – For web mining, Data is extracted explicitly or in most case inexplicitly (hidden) with web crawler. For traditional data mining, we access data explicitly from local database or from web.

**Structure** – A traditional data mining task gets information from a database, which provides some level of explicit structure. A typical web mining task is processing unstructured or semi-structured data from web pages.

## Web Mining – History

- Term first used in [E1996], defined in a 'task oriented' manner
- Alternate 'data oriented' definition given in [CMS1997]
- 1st panel discussion at ICTAI 1997 [SM1997]
- Continuing forum
  - WebKDD workshops with ACM SIGKDD, 1999, 2000, 2001, 2002, ...; 60 – 90 attendees

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- SIAM Web analytics workshop 2001, 2002, ...
- Special issues of DMKD journal, SIGKDD Explorations
- Papers in various data mining conferences & journals
- Surveys [MBNL 1999, BL 1999, KB2000]

### How to collect data from web?

- Human copy-and-paste
- Text grepping and regular expression matching
- HTTP programming
- HTML parsers
- DOM parsing
- Web-scraping software
- Vertical aggregation platforms
- Semantic annotation recognizing
- Computer vision web-page analyzers

### **Example of Web data collection:**

**Clickstream** is the recording of the parts of the screen a computer user clicks on while web browsing or using another software application.

As the user clicks anywhere in the webpage or application, the action is logged on a client or inside the web server, as well as possibly the web browser, router, proxy server or ad server.

Clickstream analysis is useful for web activity analysis, software testing, market research, and for analyzing employee productivity.

### **Another Example of Open Data Source From Web**





### Health **Data** NY



Health Data NY Health ny.gov Developers Help Open.ny.gov I it' Ici I IU. Find 1nthis Dataset HospitalInpatient Discharges (SPARCS De-Identified): 2012 The Statewide Planning and Research Cooperative System (SPARCS) Inpatient De-identified dataset contains discharge le\lel detail on patient characteristics. DILBIIII C . mlll a m diagnoses treatments. Hospital Servce Area 0 ::: Zi HospitalCounty Operating Certificate Number Facility Id Facil ty Name 0 37 Cuba Memorial HospitalInc Allegheny 0226700 30 to 49 ■ Western NY API 0226700 37 Cuba Memorial HospitalInc 70 or Older Print Allegheny Western NY 0226700 37 Cuba Memorial HospitalInc Allegheny 30 to 49 ■ Western NY Allegheny 0226700 37 Cuba Memorial HospitalInc O to 17 Western NY Download As
Download acopy of this datase 70 or Older Allegheny 0226700 37 Cuba Memorial HospitalInc format ■ Western NY Allegheny 0226700 37 Cuba Memorial HospitalInc O to 17 Western NY **JSON Allegheny** 0226700 37 Cuba Memorial HospitalInc 18to 29 ■ Western NY Allegheny 0226700 37 Cuba Memorial HospitalInc 70 or Older ■ Western NY 0226700 37 Cuba Memorial HospitalInc Allegheny O to 17 ■ Western NY 37 Cuba Memorial HospitalInc 0226700 so to 69 Allegheny 10 \_ Western NY 0226700 37 Cuba Memorial HospitalInc so to 69 Allegheny 11 - Western NY 37 Cuba Memorial HospitalInc Allegheny 0226700 so to 69 12 \_ Western NY Allegheny 0226700 37 Cuba Memorial HospitalInc 30 to 49 XLS 13 - Western NY **XLSX** Allegheny 0226700 37 Cuba Memorial HospitalInc so to 69 14 \_ Western NY Allegheny 0226700 37 Cuba Memorial HospitalInc so to 69 **XML** 15 \_ Western NY 0226700 37 Cuba Memorial HospitalInc 18to29 Allegheny 16 Western NY 0226700 37 Cuba Memorial HospitalInc 30 to 49 Allegheny 17 \_ Western NY 0226700 37 Cuba Memorial HospitalInc 30 to 49 Allegheny 18 - Western NY Allegheny 0226700 37 Cuba Memorial HospitalInc 70 or Older 23 19 - Western NY 37 Cuba Memorial Hospital Inc Allegheny

# Web mining methods summary

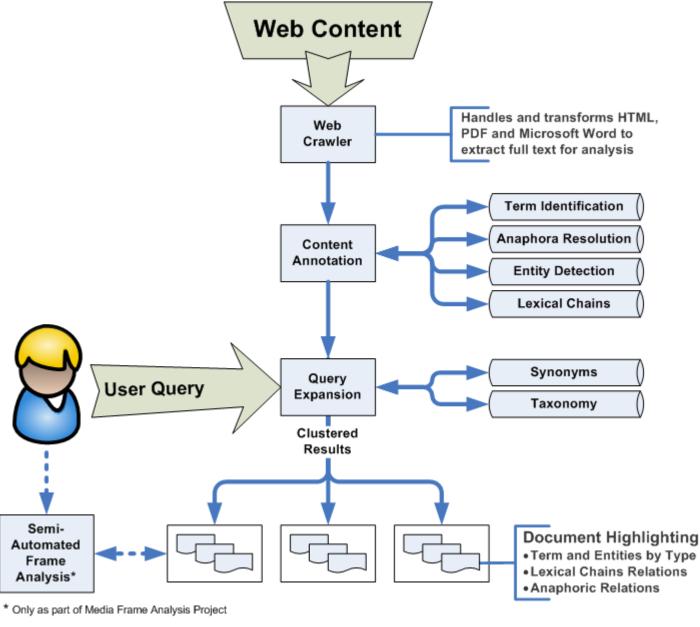
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### What is web content mining?

It describes the discovery of useful information from Web documents. Basically, Web content consists of several types of data such as text, image, audio, video, metadata as well as hyperlinks. Research in mining multiple types of data is now termed multimedia-data mining. We could consider multimedia-data mining as an instance of Web-content mining. The Web content data consist of unstructured data such as free text, semi-structured data such as HTML documents, and a more structured data such as tables and database- generated HTML pages. The goal of Web-content mining is mainly to assist or to improve information-finding or filtering the information. Building a new model of data on the Web, more sophisticated queries other than the keywords-based search could be asked.

# 4 steps of Web Content Mining

- Collect fetch the content from the Web
- Parse extract usable data from formatted data (HTML, PDF, etc)
- Analyze tokenize, rate, classify, cluster, filter, sort, etc.
- Produce turn the results of analysis into something useful (report, search index, etc)



(Source: Google Images)

# WEB CONTENT MINING USING DIFFERENT ALGORITHMS

(Source: K.Dharmarajan-Scholar, "CURRENT LITERATURE REVIEW -WEB MINING ", Elysium Journal, September 2014, Volume-1, Special Issue-1)

WEB CONTENT MINING			
Author	Representation	Method Used	
(Ahonen, 1998)	Bag of words and word positions	Episode rules	
(Billsus & Pazzani, 1999)	Bag of words	TFIDF Naïve Bayes	
(Cohen, 1995)	Relational	Propositional rule based system Inductive Logic Programming	
(Dumais, 1998)	Bag of words - Phrases	- TFIDF - Decision trees - Naïve Bayes -Bayes nets - Support Vector Machines	
(Feldman & Dagan, 1995)	Concept categories	Relative entropy	
(Feldman, 1998)	Terms	Association rules	
(Frank, 1998)	Phrases and their positions	Naïve Bayes	
(Freitag & McCallum, 1999)	Bag of words	Hidden Markov Models	
(Hoffmann, 1999)	Bag of words	Unsupervised statistical Method	
(Junker, 1999)	Relational	Inductive Logic Programming	

#### Continue ...

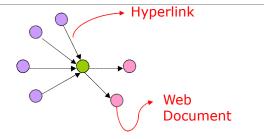
## WEB CONTENT MINING USING DIFFERENT ALGORITHMS

( Source: K.Dharmarajan-Scholar, "CURRENT LITERATURE REVIEW - WEB MINING", Elysium Journal, September 2014, Volume-1, Special Issue-1)

(Kargupta, 1999)	Bag of words with n grams	- Unsupervised hierarchical clustering - Decision trees - Statistical analysis
(Nahm & Mooney, 2000)	Bag of words	Decision trees
(Nigam, 1999)	Bag of words	Maximum entropy
(Scott & Matwin, 1999)	- Bag of words - Phrases - Hyponyms and synonyms	Rule based system
(Witten, 1999)	Named entity	Text compression
(Yang, 1999)	Bag if words and phrases	-Clustering algorithms - K-Nearest Neighbor - Decision tree
(Genersereth and Nilsson, 1987)	set of objects	ontology

### What is Web Structure Mining?

The structure of a typical Web graph consists of Web pages as nodes, and hyperlinks as edges connecting between two related pages



**Web Graph Structure** 

- Web Structure Mining can be the process of discovering structure information from the Web
  - This type of mining can be performed either at the (intra-page) document level or at the (inter-page) hyperlink level
  - Y The research at the hyperlink level is also called

Hyperlink Analysis

### **Motivation to study Hyperlink Structure**

- Hyperlinks serve two main purposes.
  - ✓ Pure Navigation.
  - ✓ Point to pages with authority\* on the same topic of the page containing the link.
- This can be used to retrieve useful information from the web.

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\* - a set of ideas or statements supporting a topic

4/26/2016

# Web Structure Terminology(1)

- Web-graph: A directed graph that represents the Web.
- Node: Each Web page is a node of the Web-graph.
- D Link: Each hyperlink on the Web is a directed edge of the Web-graph.
- D *In-degree*: The in-degree of a node, *p*, is the number of distinct links that point to *p*.
- D **Out-degree:** The out-degree of a node, *p*, is the number of distinct links originating at *p* that point to other nodes.

# Web Structure Terminology(2)

- **Directed Path:** A sequence of links, starting from p that can be followed to reach q.
- D **Shortest Path:** Of all the paths between nodes p and q, which has the shortest length, i.e. number of links on it.
- D **Diameter**: The maximum of all the shortest paths between a pair of nodes p and q, for all pairs of nodes p and q in the Web-graph.

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WEB STRUCTURE MINING			
Algorithms Used	Author	Year	
In Degree	Marchiori	1997	
Page Rank	Brin and Page	1998	
Link Analysis	Kleinberg	1998	
HITS	Klienberg	1999	
PHITS	Cohn and Chang	2000	
SALSA	Lempel and Moran	2000	
Weighted Page Rank	Wenpu Xing and Ali Ghorbani	2004	
Page Rank based on visits of links	Gyanendra Kumar, Neelam Duhan, A. K. Sharma	2011	
Weighted Page Rank based on visits of links(VOL)	Neelam Tyagi, Simple Sharma	2012	

WEB STRUCTURE MINING USING DIFFERENT ALGORITHMS

(Source: K.Dharmarajan-Scholar, "CURRENT LITERATURE REVIEW - WEB MINING", Elysium Journal, September 2014, Volume-1, Special Issue-1)

Algorithm	PageRank	Weighted PageRank	PageRank with VOL	Weighted PageRank with VOL
Web mining technique used	Web Structure mining	Web Structure mining	Web structure mining, web usage mining	Web structure mining, web usage mining
Input Parameters	Backlinks	Backlinks, Forward links	Backlinks and VOL	Backlinks and VOL
Importance	More	More	More	More
Relevancy	Less	Less	More	More

# COMPARISON OF DIFFERENT WEB STRUCTURE ALGORITHMS

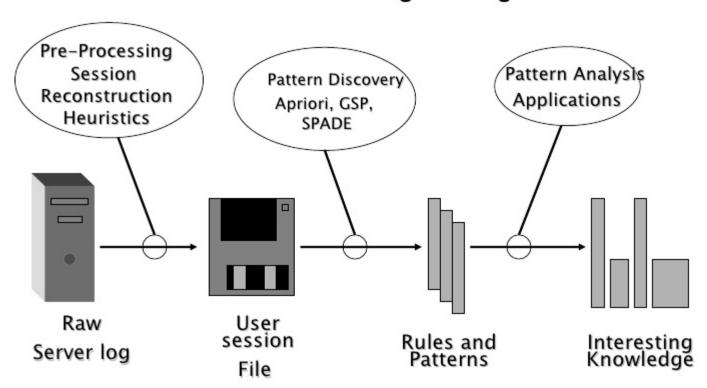
( Source: K.Dharmarajan-Scholar, "CURRENT LITERATURE REVIEW - WEB MINING ", Elysium Journal, September 2014, Volume-1, Special Issue-1)

# What is Web Usage Mining?

- A Web is a collection of inter-related files on one or more Web servers
- Web Usage Mining
  - Discovery of meaningful patterns from data generated by client-server transactions on one or more Web localities
- Typical Sources of Data
  - -+ automatically generated data stored in server *access* logs, *referrer* logs, *agent* logs, and client-side *cookies*
  - -+ user profiles
  - meta data: page attributes, content attributes, usage data

### Web Mining

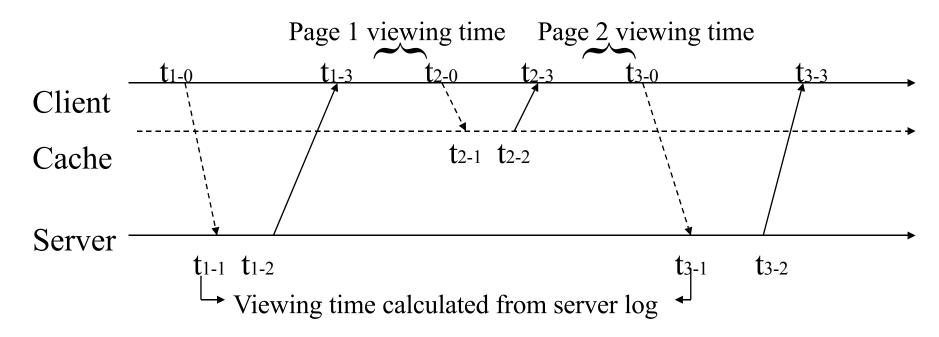
#### **Phases of Web Usage Mining**



(Source: Google Images)

# Missed Page Views at Server

Viewing time for cached pages



(Source PDF file: Web Mining: Accomplishments & Future Directions, Jaideep Srivastava, University of Minnesota, USA)

Algorithms Used	Author	Year
fuzzy clustering	Bezdek	1981
Self-Organizing Map	Kohonen	1982
Association Rules	Agrawal	1993
Ontologies	Gruber	1993
Apriori or FP Growth Module	Agrawal and R. Srikant	1994
Direct Hashing and Pruning	J. S. Park, M. Chen, P.S. Yu	1995
Sequential Patterns	R. Agrawal and R. Srikant	1995
Generalized Sequential Pattern	R. Srikant and R. Agrawal	1996
Parameter Space Partition	Shiffrin & Nobel	1998
FP-GROWTH	Jiawei Han, Jian Pei, Yiwen Yin	2000
Vertical data format	Zaki	2000
TREE-PROJECTION	Ramesh C. Agarwal, Charu C. Aggarwal, V.V.V. Prasad	2000
Baraglia and Palmerini	SUGGEST	2002
An average linear time algorithm	José Borges , Mark Levene	2004
Harmony	Wang et al	2005

WEB USAGE MINING USING DIFFERENT ALGORITHMS

(Source: K.Dharmarajan-Scholar, "CURRENT LITERATURE REVIEW -WEB MINING ", Elysium Journal, September 2014, Volume-1, Special Issue-1)

#### Continue ...

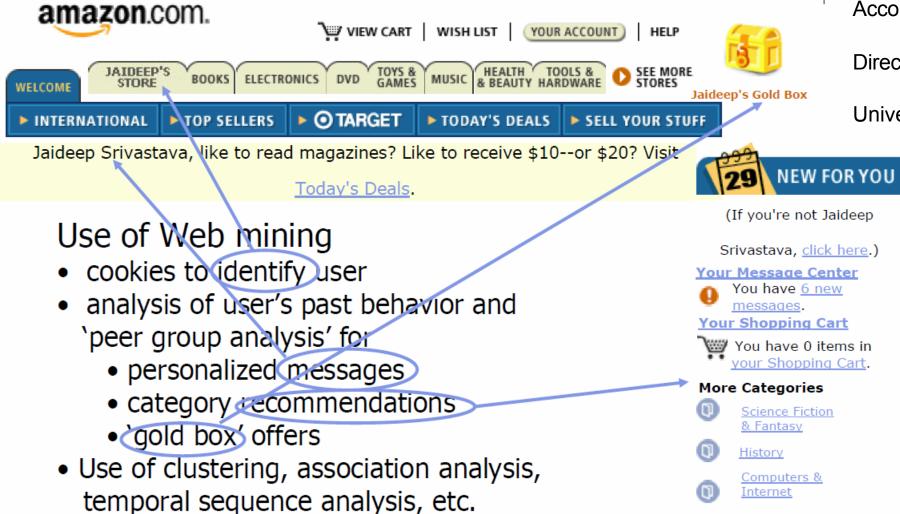
semantic web mining	Berendt	2005
Frequent pattern-based classification	Cheng et al	2007
Lee and Fu	pattern-growth principl	2008
Tree-based frequent patterns	Fan et al	2008
Zhihua Zhang	intelligent algorithm	2009
Sequential pattern mining with K <sup>th</sup> order Markov model clustering	A. Anitha	2010
Mehrdad, Norwati Ali, Md Nasir	LCS Algorithm, clustering	2010
Bing Liu's	tools & technology	2011
Nicolas Poggi, Vinod Muthusamy, David Carrera, and Rania Khalaf	process mining techniques	2013

## WEB USAGE MINING USING DIFFERENT ALGORITHMS

(Source: K.Dharmarajan-Scholar, "CURRENT LITERATURE REVIEW -WEB MINING ", Elysium Journal, September 2014, Volume-1, Special Issue-1)

# Web Mining Use Cases Review

### **Use Case 1: Recommendation System**



(Source PDF file: Web Mining:

Accomplishments & Future

Directions, Jaideep Srivastava,

University of Minnesota, USA)

#### **Use Case 2: Google Search Page Ranking**

#### PageRank Formula:

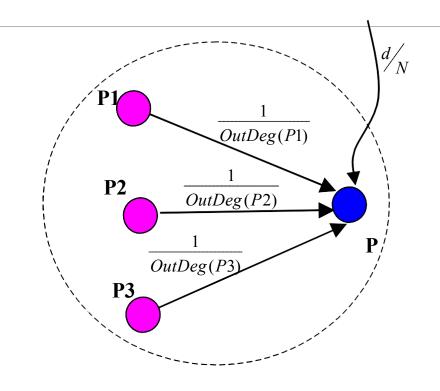
$$PR(p) = d/n + (1 - d) \sum_{(q,p) \in G} \left( \frac{PR(q)}{Outdegree(q)} \right)$$

Here, *n* is the number of nodes in the graph and OutDegree(q) is the number of hyperlinks on page q. Intuitively, the approach can be viewed as a stochastic analysis of a random walk on the web graph. The first term in the right hand side of the equation is the probability that a random web surfer arrives at a page p by typing the URL or from a

bookmark; or may have a particular page as his/her homepage. Here d is the probability that the surfer chooses a URL directly, rather than traversing a link<sub>5</sub> and 1-d is the probability that a person arrives at a page by traversing a link. The second term in the right hand side of the equation is the probability of arriving at a page by traversing a link.

#### Continue...

### **Use Case 2: Google Search Page Ranking**



#### Key idea

Rank of a web page depends on the rank of the web pages pointing to it

(Source PDF file: Web Mining: Accomplishments & Future Directions, Jaideep Srivastava, University of Minnesota, USA)

### **Use Case 3: Advertisement serving;**

To offer what customers need and disseminate the promotion

to the target community to keep their customers. Company like

DoubleClick does this type of business for their clients.

### **Use Case 4: Social Media Network Data Mining**

Collect data from social media network, such as Facebook, Twitter

etc. to answer some question, for example, "who will win the presidential

election", "How the disease spread out globally".

### **Use Case 5: Fight against terrorism**

Government agencies are using this technology to classify threats and fight

against terrorism. The predicting capability of mining applications can benefit

society by identifying criminal activities

•

#### Use Case N ...

### **Controversial Issue of Web Mining**

- The web usage mining may cause the invasion of privacy.
- The companies collecting the data for a specific purpose might use the data for a totally different purpose, and this essentially *Violates the user's interests*. no law preventing them from selling or trading the data.
- Some mining algorithms might *use controversial attributes like sex,* race, religion, or sexual orientation to categorize individuals. These practices might be against the anti-discrimination legislation. The applications make it hard to identify the use of such controversial attributes, and there is no strong rule against the usage of such algorithms with such attributes.

#### What is Semantic Web?

A new form of Web content that is meaningful to computers will unleash a revolution of new possibilities

By Tim Berners-Lee, James Hendlerand OraLassila

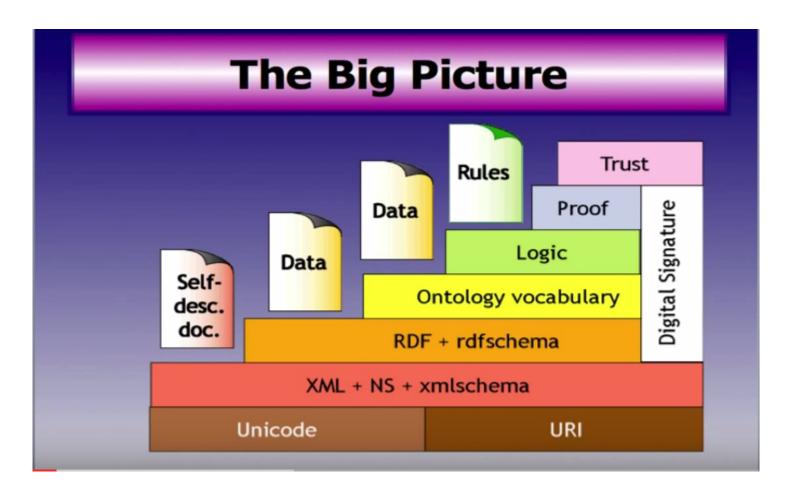
May 17, 2001



### Why need Semantic Web?

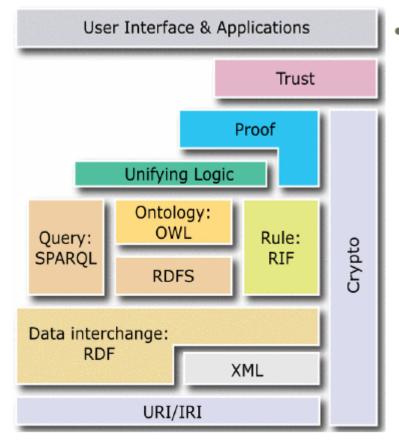
- Huge amount of data is interpretable by humans only; machine support is limited.
- Berners-Lee suggested to enrich the Web by machine processable information which supports the user in his tasks
- To reach this goal the Semantic Web will be built up in different levels, the one we care about is ontologies.
- Make data sharing feasible in an automatically manner.
- Refine Data mining algorithms and enhance quality of web mining result (attributes reduction and rules pruning in classification).

#### **About Semantic Web**



(Source: https://www.youtube.com/watch?v=rhgUDGtT2EM)

#### **Semantic Technology Stack**



**Basic Technologies** 

- URI
  - Uniform Resource Identifier
- RDF
  - Resource Description Framework
- RDFS
  - RDF Schema
- OWL
  - Web ontology language
- SPARQL
  - Protocol and Query Language

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(Source: https://www.youtube.com/watch?v=rhgUDGtT2EM)

## **Key Features of Semantic Web**

ONTOLOGY ----- OWL

• RDF ---- SPARQL

LINKED DATA

# What is an Ontology?

- An ontology is a formal explicit description of concepts in a domain of discourse ,properties of each concept describing various features and instances of the concept
- An ontology together with a set of individual instances of classes constitutes a knowledge base.

#### Ontology

# Ontology is a precise explanation of terms and reasoning in a subject area.

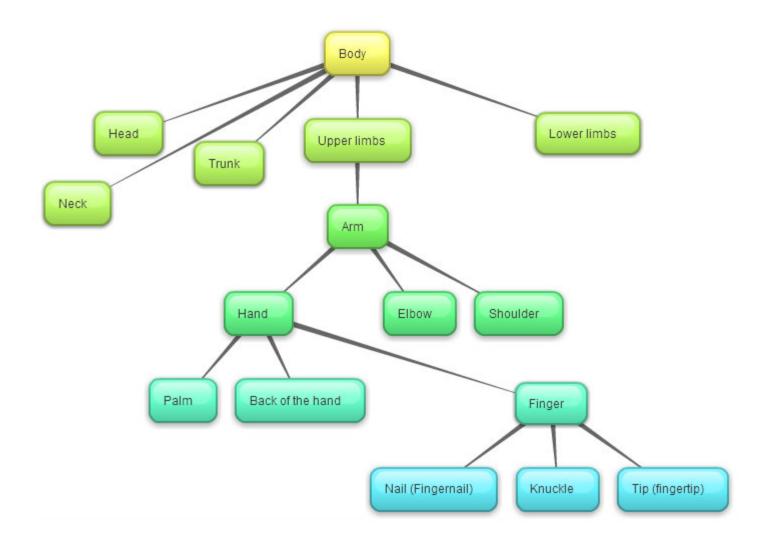
 Computers can act as if the "understand" the information they are handling.

#### **Semantic**

 Making the meaning so clear a computer can understand it, or at least utilize it.

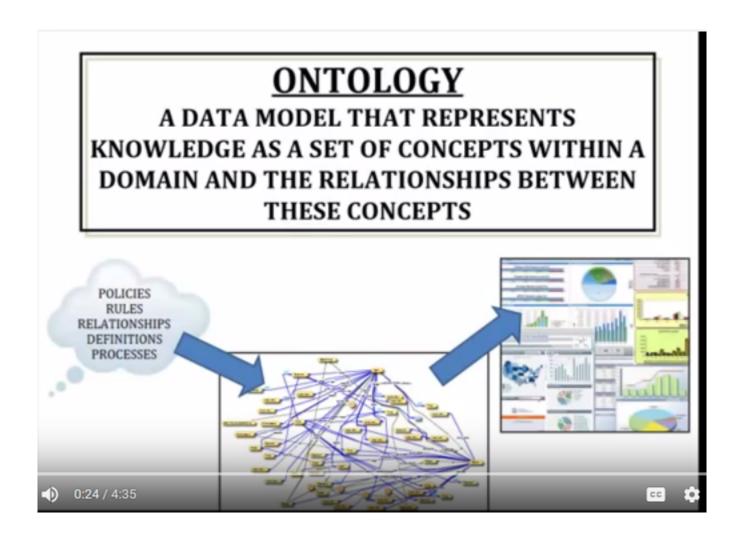
(Source: https://www.youtube.com/watch?v=rhgUDGtT2EM)

#### **Ontology Example**



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(Source: Google Images)



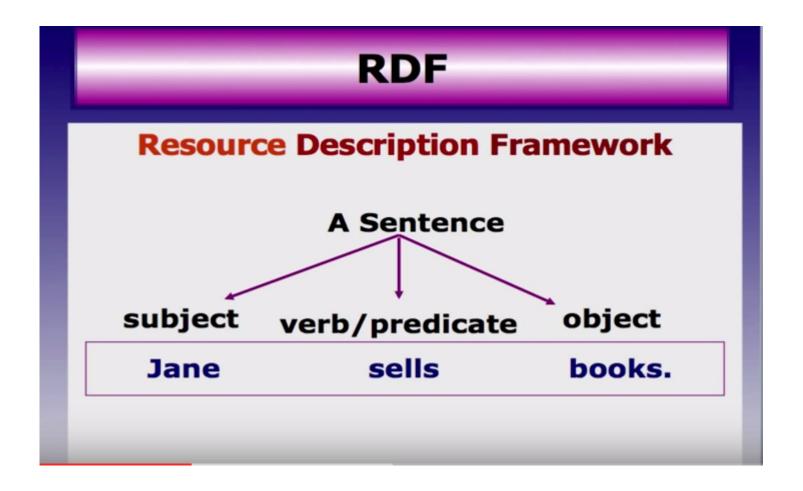
(Source: https://www.youtube.com/watch?v=jfUPLuPL3Ho)

#### What is OWL?

The W3C Ontology Web Language is a Semantic Web language designed to represent rich and complex knowledge about things, groups of things, and relations between things.

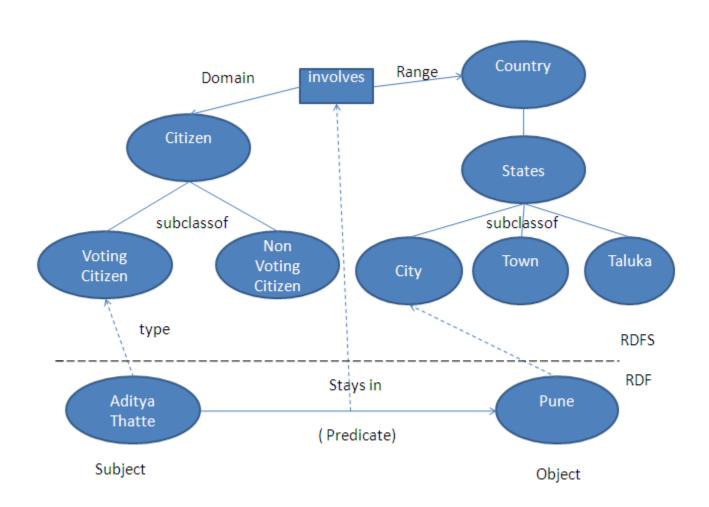
```
<?xml version="1.0"?>
<rdf:RDF
 xmlns:shop="http://www.workingontologist.org/Examples/Chapter5/Shopping.owl#"
 xmlns:rdf="http://www.w3.org/1999/02/22-rdf-syntax-ns#"
 xmlns:xsd="http://www.w3.org/2001/XMLSchema#"
 xmlns:rdfs="http://www.w3.org/2000/01/rdf-schema#"
 xmlns:owl="http://www.w3.org/2002/07/owl#"
 xmlns:daml="http://www.daml.org/2001/03/daml+oil#"
 xml:base="http://www.workingontologist.org/Examples/Chapter5/Shopping.owl">
 <owl:Ontology rdf:about="">
  <owl:versionInfo rdf:datatype="http://www.w3.org/2001/XMLSchema#string"</pre>
  >Created with TopBraid Composer</owl:versionInfo>
 </owl:Ontology>
<owl:Class rdf:ID="Oxfords">
  <rdfs:subClassOf rdf:resource="#Shirts"/>
 </owl:Class>
 <shop:Oxfords rdf:ID="ClassicOxford">
  <rdf:type rdf:resource="#Shirts"/>
 </shop:Oxfords>
 <shop:Henleys rdf:ID="ChamoisHenley"/>
                                                                 Typical OWL File
 <shop:Tshirts rdf:ID="BikerT">
  <rdf:type rdf:resource="#MensWear"/>
 </shop:Tshirts>
```

</rdf:RDF>



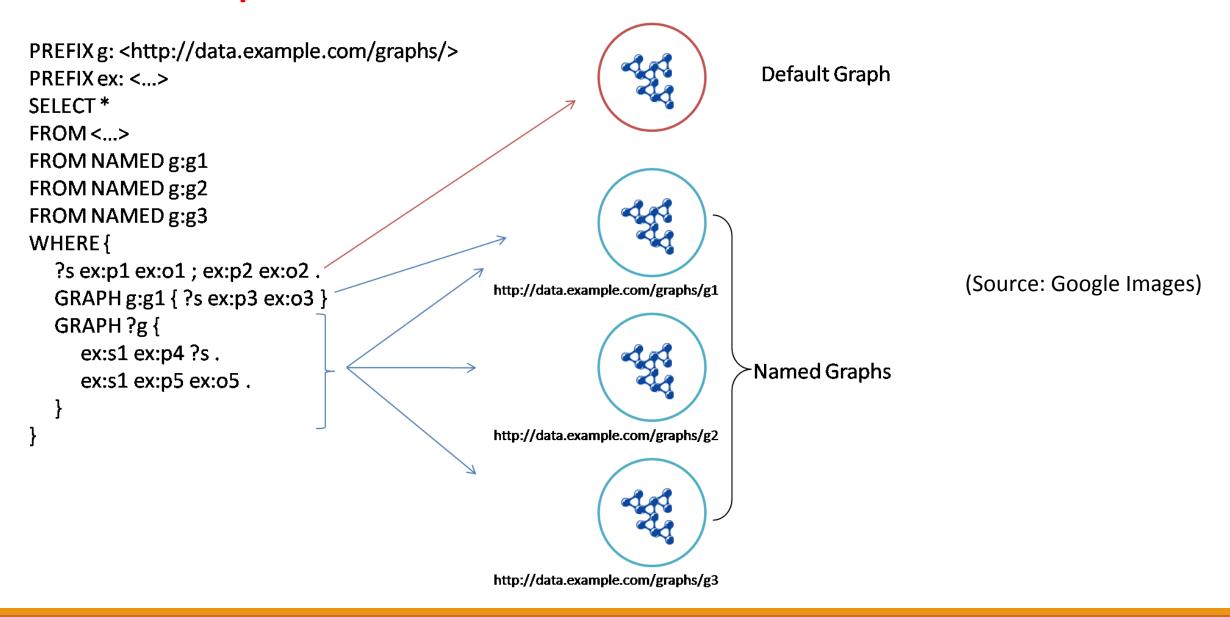
(Source: https://www.youtube.com/watch?v=rhgUDGtT2EM)

#### **RDF Example**



(Source: Google Images)

#### **SPARQL Example**



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#### What is Linked Data?



#### **LINKING OPEN DATA**

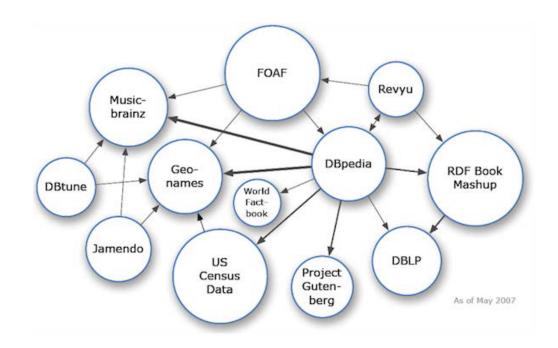


Diagram maintained by Richard Cyganiak (DERI, NUI Galway) and Anja Jentzsch (Freie Universität Berlin)

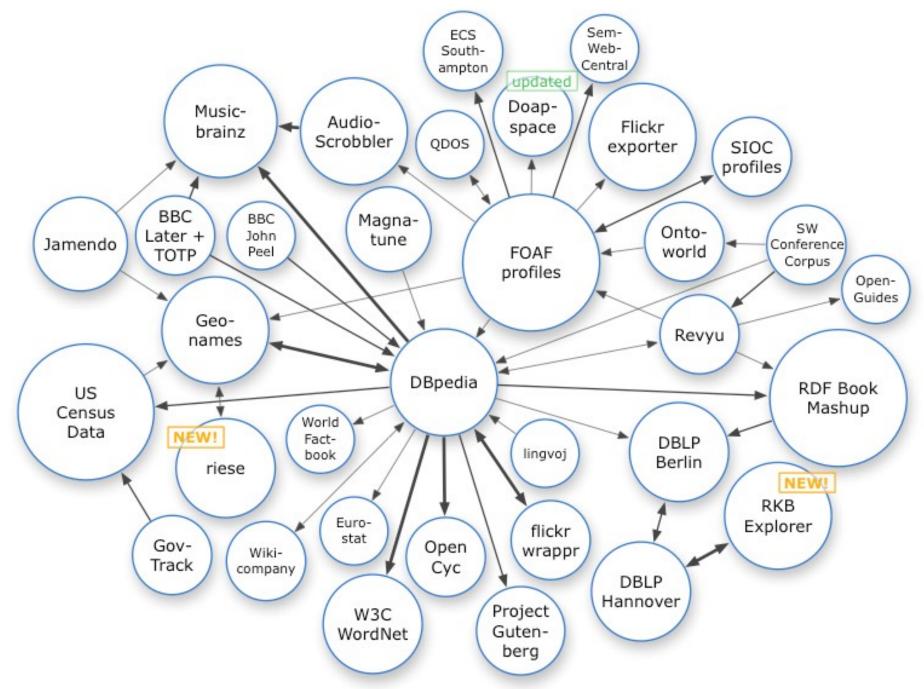
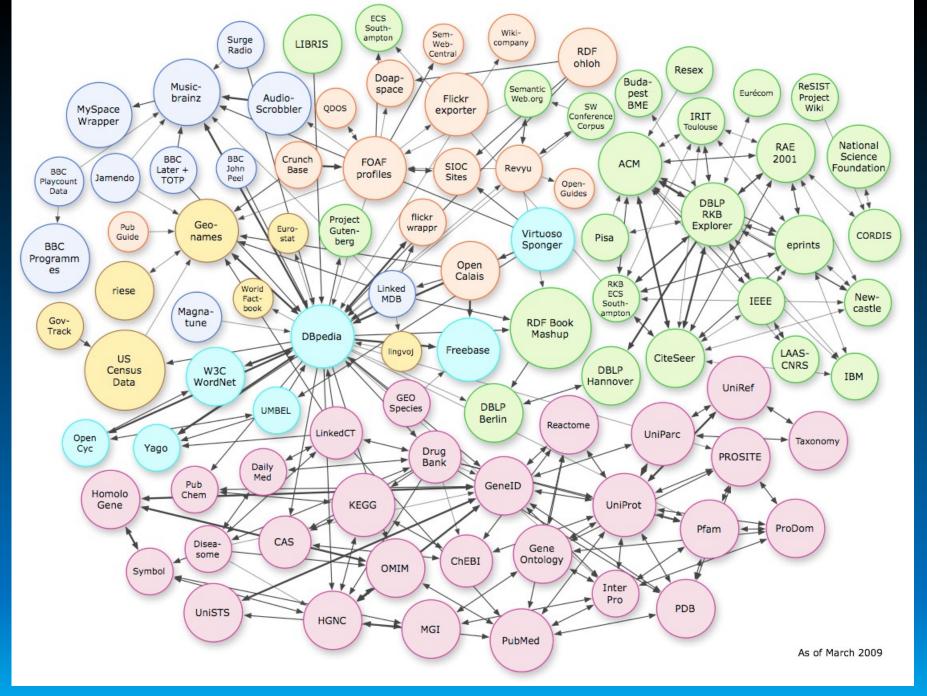
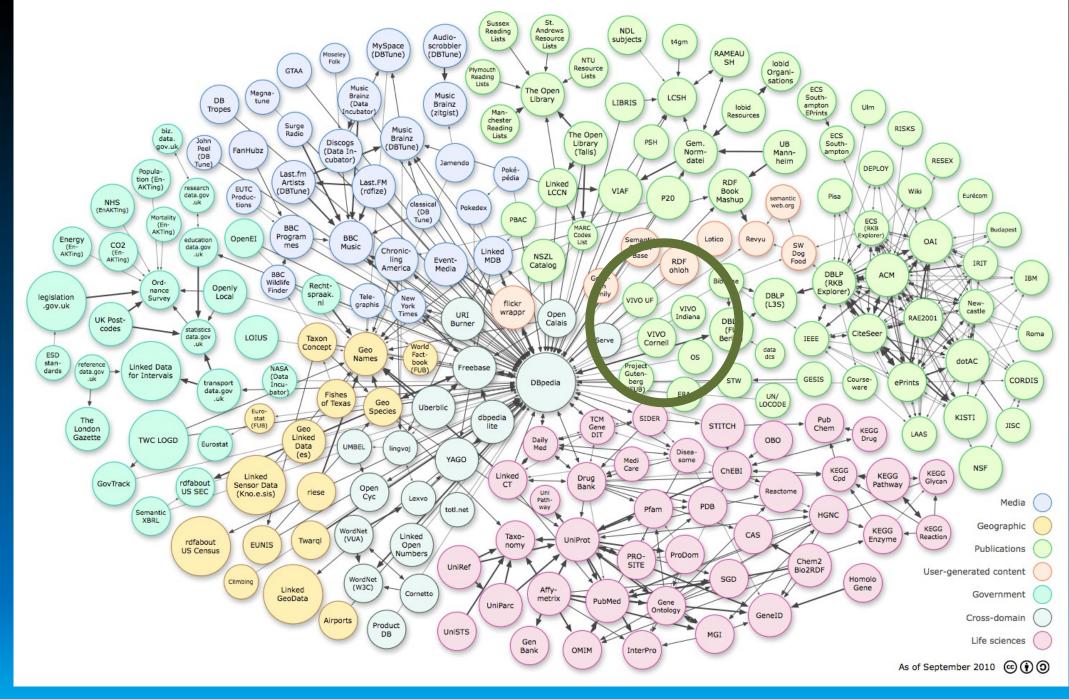
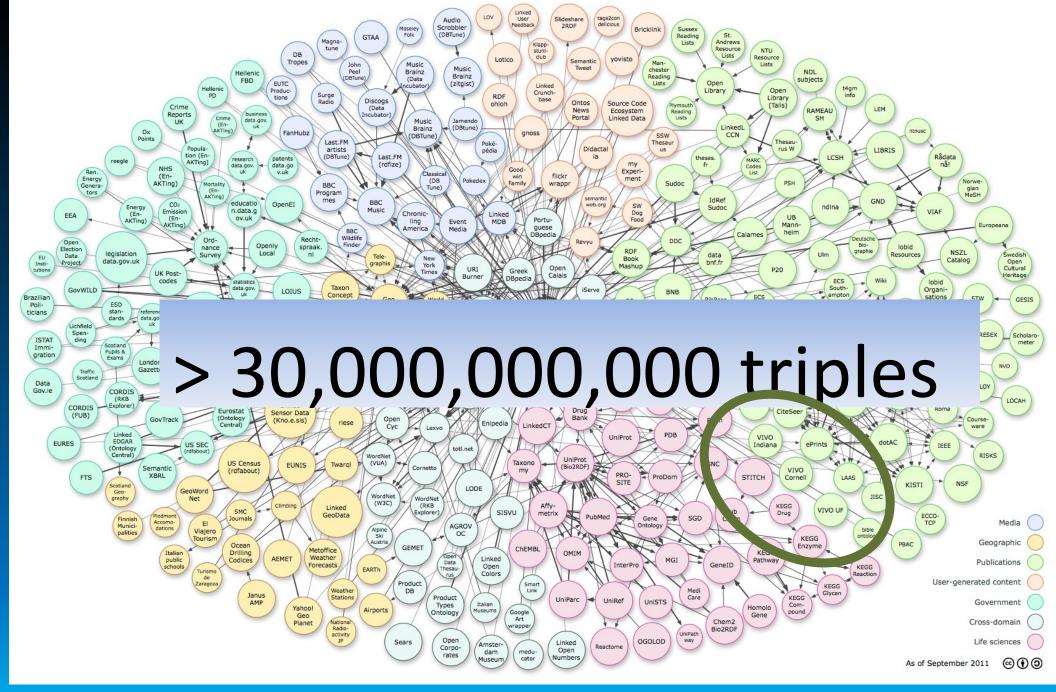
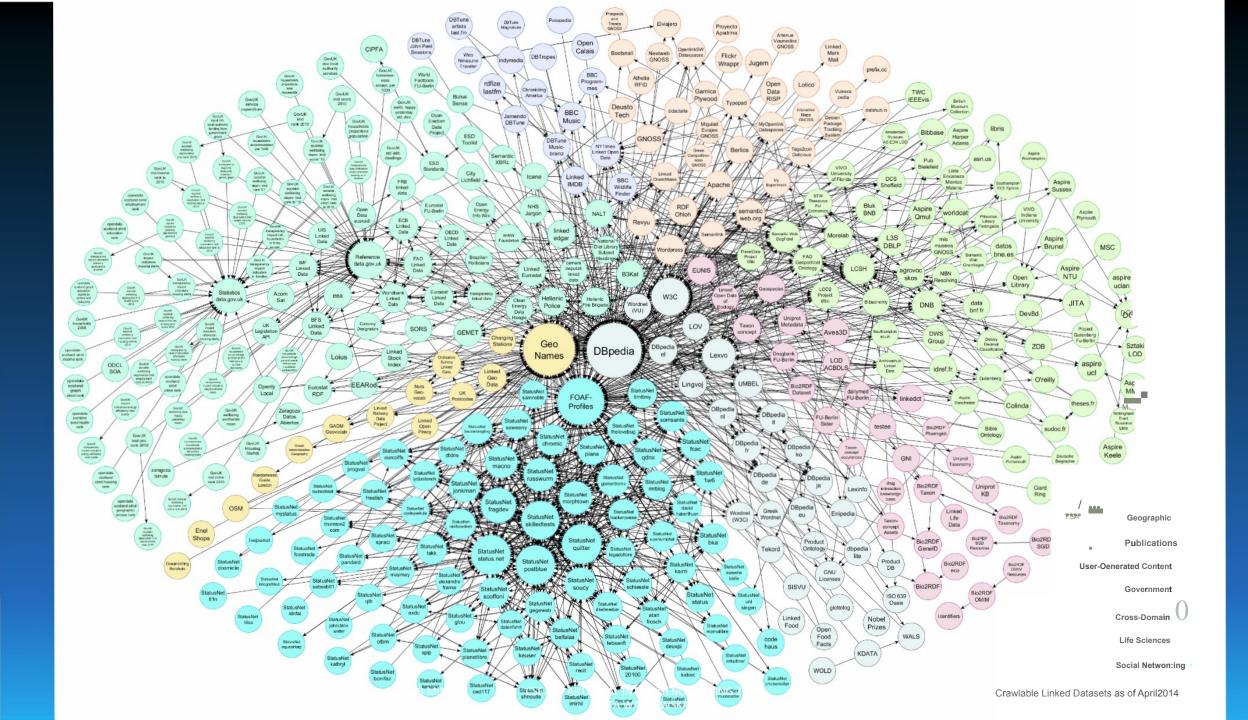


Diagram maintained by Richard Cyganiak (DERI, NUI Galway) and Anja Jentzsch (Freie Universität Berlin)









### Semantic web mining

Semantic web mining combines semantic web methodology and web mining technology. Better semantic web ontology can refine web mining algorithm and enhance web mining result. The web mining result can also extend the scope of semantic web ontology (domain knowledge). This is a win – win situation.

#### **Semantic web perspective**

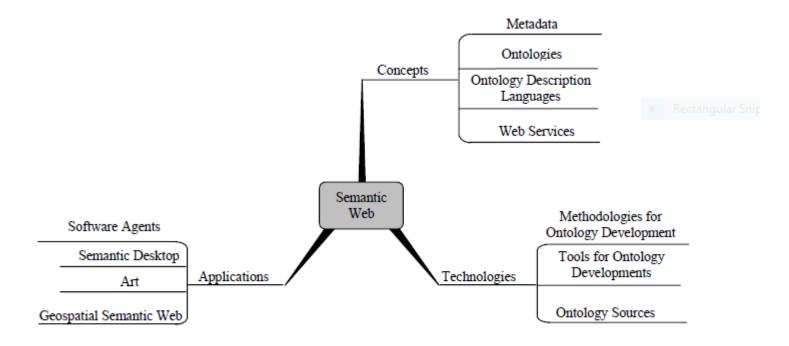
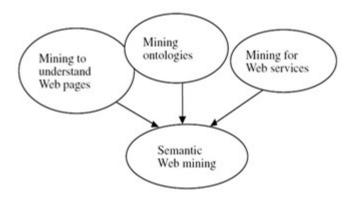


Fig. 2. Semantic web perspectives [9].

(Source: Hamed Hassanzadeh and Mohammad Reza Keyvanpour; International Journal of Computer Theory and Engineering, Vol. 4, No. 4, August 2012)

#### Semantic web mining components



(Source: Hamed Hassanzadeh and Mohammad Reza Keyvanpour; International Journal of Computer Theory and Engineering, Vol. 4, No. 4, August 2012)

#### Semantic web major requirements and tasks

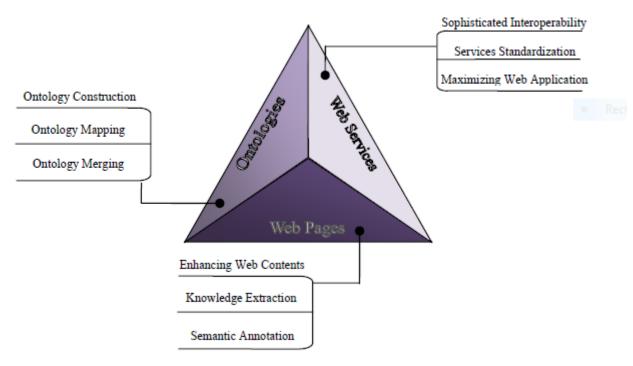


Fig. 3. Semantic web major requirements and tasks.

(Source: Hamed Hassanzadeh and Mohammad Reza Keyvanpour; International Journal of Computer Theory and Engineering, Vol. 4, No. 4, August 2012)

# Extraction, Modeling, Reasoning & Discovery Workflow



Sources

Transform & Edit
Tools

Entity Extraction & Transform

Ontology Engineering

Categorization

**Custom Scripting** 

Partner Tools Load, Query

& Inference

- RDF/OWL Data Management
- SQL & SPARQL Query
- Inferencing
- Semantic Rules

Security

Semantic Indexing

Versioning

SPATIAL

Applications &

**Analysis Tools** 

- BI Analytics
- Graph Visualization
- Social Network Analysis
- Metadata Registry
- Faceted Search
- SPARQL Endpoint

Partner/Oracle Tools

**ORACLE** 

Commercial companies are ready for semantic web

### Semantic web mining applications

#### Faculty Report Card project:

Local Project for Stony Brook University School of Medicine Dean's office. Data source is from Triple store of PubMed.

#### Bio2RDF Project

The Bio2RDF project aims to transform silos of life science data into a globally distributed network of linked data for biomedical knowledge translation and discovery.

(source: <a href="https://datahub.io/dataset/bio2rdf-pubmed">https://datahub.io/dataset/bio2rdf-pubmed</a>)

378 datasets found

 BestBuy use of GoodRelations/RDFa Markup to increase site traffic and promote better search result for their users

### Future direction of semantic web mining:

Semantic web mining is a new area in web mining. The combination of these two areas will bring a great success to World Wide Web. But due to the lack of global standards and lack of rugged database management system to manage semantic web mining opens up new avenues for the researchers to develop KIMS (Knowledge extraction management system) for unstructured data available on the web this area is slowly developing. If these fields explored in a right manner it will provide unlimited opportunities to extract knowledge from the goldmine of unstructured data available across the globe.

(Source: Amruta Arun Joshi et al, / (IJCSIT) International Journal of Computer Science and Information Technologies, Vol. 6 (1), 2015, 431-433)

# Thank You!

Q /A ?