

Cse537 Lecture Notes

Introduction to Learning

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Learning Main Objectives

- **Identification** of data as a source of useful information, called also a **knowledge**
- **Use** of “learned” information (knowledge) for different **applications**

Data – Information - Knowledge

- **Data** – as in databases
- **Information**, or **knowledge** is a meta information ABOUT the **patterns hidden in the data**
- **The patterns** must be discovered automatically

Learning : Intuitive Definition

- **Learning** is **a process** that extracts **previously unknown knowledge** from the data
- It requires **special algorithms, technologies and methods**

Learning

- There are many types of learning.
- We will cover two:
- **SUPERVISED LEARNING**: **classification**
- **UNSUPERVISED LERANING**: **clustering**
- The knowledge obtained in **the learning process** is often presented as a set of rules of the form:

IF.... THEN.....

In this case it is called **Descriptive Learning**

- It also finds **other relationships** in data

Some Commercial Applications

- **Market analysis and management**
 - target marketing, customer relation management
- **Risk analysis and management**
 - Forecasting, customer retention, improved underwriting, quality control, competitive analysis

More Applications

- Buying patterns
- Fraud detection
- Customer Campaigns
- Decision support
- Medical applications
- Marketing
- and more

Fraud Detection and Management

- **Applications**

widely used in health care, retail, credit card services, telecommunications (phone card fraud), etc.

- **Approach**

use historical data to build models of fraudulent behavior and use learned knowledge to help identify similar instances

Fraud Detection and Management

- **Examples (historical)**

auto insurance: learn characteristics of group of people who stage accidents to collect on insurance and use them automatically to prevent fraud

money laundering: learn characteristics of suspicious money transactions (US Treasury's Financial Crimes Enforcement Network)

medical insurance: learn characteristics of fraudulent patients and doctors

Fraud Detection and Management

- **Detecting telephone fraud**

Use learning methods to describe telephone call model: destination of the call, duration, time of day or week.

Detects patterns that deviate from an expected norm.

British Telecom identified discrete groups of callers with frequent intra-group calls, especially mobile phones, and broke a multimillion dollar fraud.

- **Detecting Credit Card fraud**

Use learning methods to describe a given person (or general) credit card usage model.

Detect patterns that deviate from an expected norm.

Market Analysis and Management

- **Customer profiling**

We use learning algorithms (**clustering** or **classification**) to identify:

1. what types of customers buy what products;
2. customer preferences;
3. the best products for different customers

Business Summary

- **Learning Process** (called also **Data Mining** in a case of very large data sets)
- helps to **improve competitive advantage** of organizations in dynamically changing environment;
- it improves **clients retention** and **conversion**
- **Different methods** are needed for different kind of **data** and different **goals**

Scientific Applications

- Networks failure detection
- Controllers
- Geographic Information Systems
- Genome- Bioinformatics
- Intelligent robots
- Intelligent rooms
- etc... etc

What is **NOT** Learning

- Once the **patterns** are **FOUND** and **TESTED** the **learning process is finished**
- **Use** of the patterns **is not Learning**
- **Queries** to the database **are not Learning**

Evolution of Database Technology

- 1960s:

Data collection, database creation, IMS and network DBMS

- 1970s:

Relational data model, relational DBMS implementation

Evolution of Database Technology c.d.

- 1980s:

RDBMS, advanced data models (extended-relational, OO, deductive, etc.) and application-oriented DBMS (spatial, scientific, engineering, etc.)

- 1990s—2000s:

Data mining - learning is an integral part of it) and data warehousing, multimedia databases, and Web databases

BIG DATA - learning is also an integral part of it – new name - NEW algorithms, new new problems

Learning Process LP

- **Learning Process** is a **non trivial** process for identification of :

Valid (tested)

New

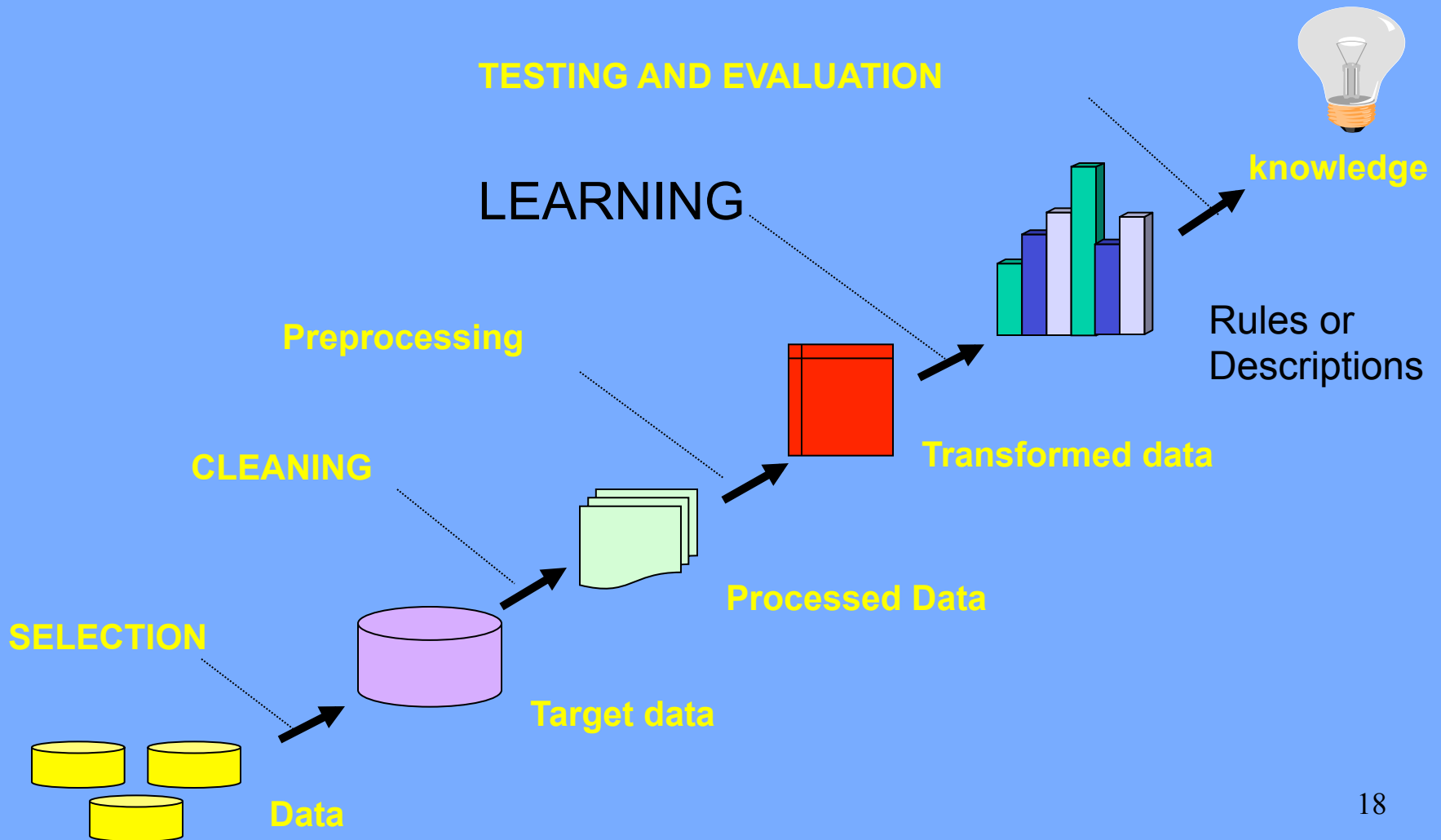
Potentially useful

Understable (when possible)

patterns in data

We talk about the **Learning Process** – but the same applies to **Data Mining Process** (as in our Book)

The Learning Process (LP)



LEARNING

- **Learning** is a **step** of the **LP process** in which **algorithms are applied** to look for **patterns in data**
- It is necessary to **TEST** and **EVALUATE** obtained **patterns**
- It is also necessary to **apply first** the **preprocessing** operation;
- to **clean** and **preprocess** the data in order to obtain **significant patterns**

Steps of the Learning Process

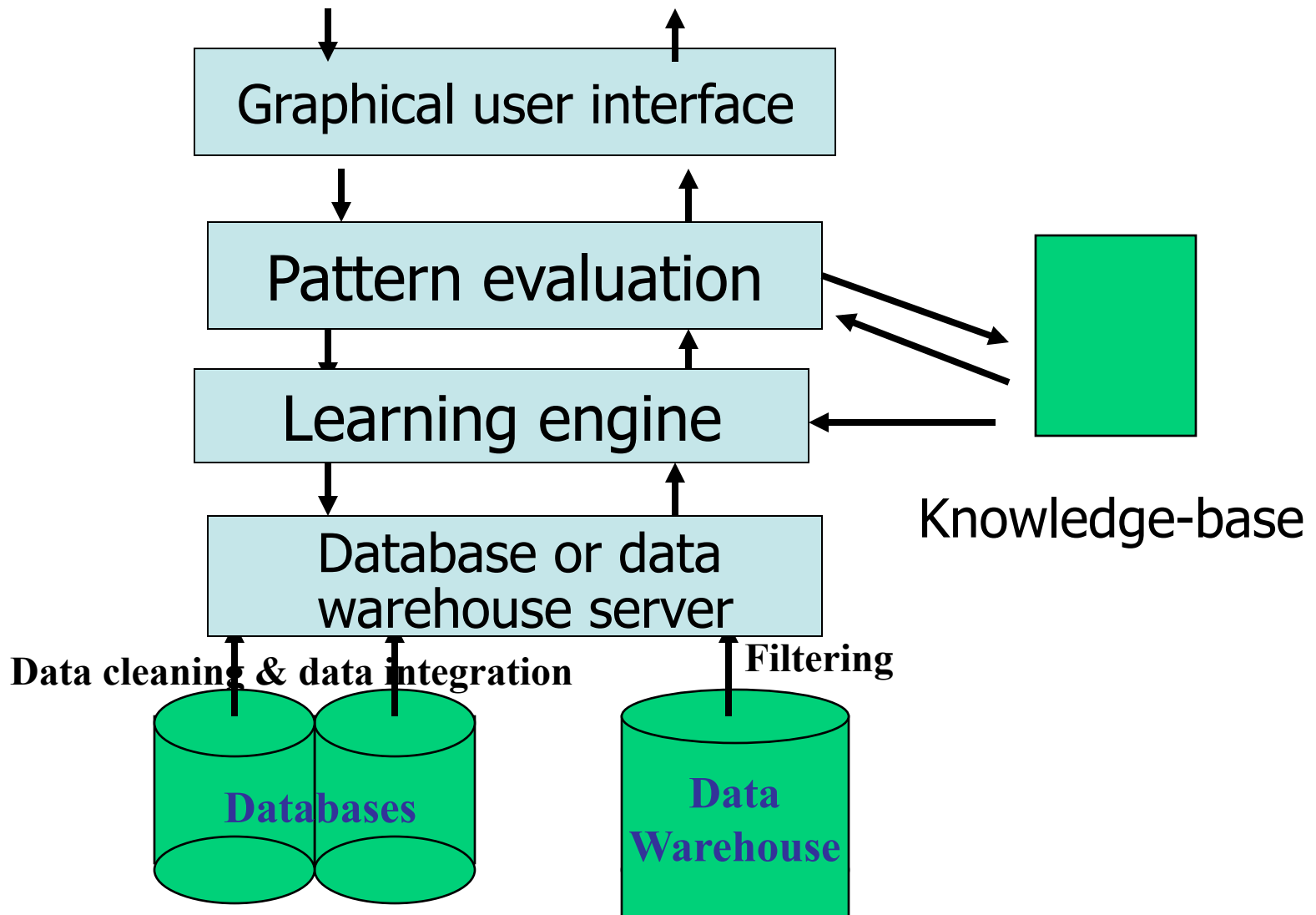
Preprocessing: includes all the operations that have to be performed **before** a **learning algorithm** is applied

Training: algorithms are applied to **training data** in order to obtain (**learn**) the **patterns**

Testing: testing methods are applied to **test** the **learned** patterns

Interpretation: discovered **patterns** are presented in a proper format and the user decides if it is necessary **to re-iterate the algorithms**

Architecture of a Typical Learning System



Learning

What Kind of Data?

- **Relational Databases**
 - Data warehouses (Data Mining)
 - Transactional databases
 - Advanced DB and information repositories
 - Object-oriented and object-relational databases
 - Spatial databases
 - Time-series data and temporal data
 - Text databases and multimedia databases
 - Heterogeneous and legacy databases
- WWW

RELATIONAL DATA

- **We assume** for our considerations that **data used** in the learning algorithms are presented in a form of a **relational table** with the **key attribute removed**

Learning the Characteristic Rules

- *It is a process which aim is to find rules that describe **characteristic properties** of a concept. They take the form*

***If** concept **then** characteristics*

- $C=1 \rightarrow A=1 \ \& \ B=3$ **25%** (support: there are 25% o the records for which the rule is true)
- $C=1 \rightarrow A=1 \ \& \ B=4$ **17%**
- $C=1 \rightarrow A=0 \ \& \ B=2$ **16%**

Learing the Discriminat Rules

- *It is a process which aim is to find rules that allow us to **discriminate** the objects (records) belonging to a **given concept** (one class) **from the rest of records** (classes)*

If characteristics then concept

- **A=0 & B=1 → C=1** 33% 83% (support, confidence: the conditional probability of the concept given the characteristics)
- **A=2 & B=0 → C=1** 27% 80%
- **A=1 & B=1 → C=1** 12% 76%
- Discriminant rules can be accepted even if they have a low support (and high confidence)

Learning Functionalities

- **Classification, Classification Prediction** is also called **Supervised Learning**

- **Supervised Learning**

Finding models (**rules**) that describe (**characterize**) or/ and distinguish (**discriminate**) classes or concepts for future prediction

Example: classify countries based on climate (characteristics), or classify cars based on gas mileage and use it to predict classification of a new car

Models, algorithms, methods: decision-tree, neural network, Bayes Network, Rough Sets, genetic algorithms

Presentation of results: **characteristic and /or discriminant rules-converged** neural network, or Bayes network

Clustering

Unsupervised Learning

- **Cluster analysis (statistical method)**

Class label is unknown;

algorithms group data to form new classes;

It is also called **unsupervised learning**

For example: cluster houses to find distribution patterns

Clustering is based on the principle:

maximizing the intra-class similarity and

minimizing the interclass similarity

Clustering

- Database segmentation
- Given a set of objects (records) the algorithm obtains a **division of the objects into clusters** in which the distance of objects inside a cluster is **minimal** and the distance among objects of different clusters is **maximal**
- **Unsupervised learning**

Classification

Supervised Learning

- **Given** a set of objects a **classification algorithm** builds a set of **discriminant** and /or **characterization rules**
- or **other descriptions** in order to be able, as the next step, to **classify unknown sets of objects**
- This is also called a **supervised learning**

Classification Methods, Models, Algorithms

- **DESCRIPTIVE:**
 - Decision Trees (ID3, C4.5)
 - Rough Sets
 - Genetic Algorithms
- **STATISTICAL:**
 - Neural Networks
 - Bayesian Networks

Summary

- **Learning:** discovering interesting patterns from often large amounts of data
- A natural evolution of database technology, in great demand, with wide applications
- **Learning process LP** includes data cleaning, data integration, data selection, transformation, **training**, **testing**, pattern evaluation, and knowledge presentation
- **Learning** can be performed in a variety of information repositories

Preprocessing

Preprocessing

- **Preprocessing** is a process in which we
- select, integrate, and clean the data;
- decide which kind of patterns are needed;
- decide which algorithm is the best;
- prepare data for algorithms

Implementation Preparation (1)

- **Identify** the problem to be solved.
- **Study** it in detail
- **Explore** the solution space,
- **Find** one acceptable solution (feasible to implement)
- **Specify** the solution
- **Prepare** and **preprocess** the data

Preparation

- Remember **GIGO!** (garbage in garbage out)
- Add some data, if necessary
- Structure the data in a proper form
- Be careful with incomplete and noisy data

Studying the data

- The surrounding world consists of objects (data) and the **Learning Process** goal is to find the **relationships among objects**
- The objects are characterized by properties (**attributes, values of attributes**) that have to be analyzed
- The results (**rules, other descriptions**) are **valid (true)** under certain circumstances (data we learn from) and in certain moments (available data at the moment)

Types of data

- Generally we distinguish:
 - Quantitative Data
 - Qualitative Data
- Bivaluated: often very useful
- Null Values are not applicable
- Missing data usually not acceptable

What to take into account

- Eliminate redundant records
- Eliminate out of range values of attributes
- **Decide a generalization level**
- Decide on the accuracy level

Summary

- **The preprocessing** is usually required and is an essential part of the **LP process**
- If **preprocessing** is not well performed the patterns obtained could be of **no use**
- **Preprocessing** is a tedious task that could even take more time than the **Learning proper**